



Empowering Your Business with AI-powered Integration & Business APIs



As enterprises accelerate adoption of **cloud, AI, and automation**, integration is no longer a supporting function - it is the catalyst for intelligent enterprise, responsive, and connected operations. In an era defined by hyper-connectivity and data-driven decision-making, businesses must break down silos, harmonize fragmented IT ecosystems, and enable seamless communication between legacy and modern platforms.

Integration and APIs have evolved from mere enablers to the cornerstone of digital transformation. They determine whether an organization achieves true business agility or risks falling behind in a rapidly shifting digital landscape. By embedding AI-driven automation, you can speed digital transformation by infusing intelligence into integration workflows, enabling intelligent orchestration, smart decision-making, and real-time adaptability.

In short, getting integration right is not optional; it is the defining factor for competitiveness in the age of intelligent business.

Today, integration is the intelligent connective fabric that unites heterogeneous ecosystems: IT systems, agentic applications, and edge devices. It enables adaptive interactions and real-time data exchange, forming the backbone of modern digital platforms. This foundation powers AI-driven business processes that continuously learn, self-optimize, and evolve at scale.

A World of Opportunity

In today's dynamic digital economy, businesses need a flexible, intelligent integration approach that adapts to evolving employee and customer expectations. The future of integration is being shaped by five transformative trends—powered by **AI, automation, and cloud adoption**:

1. Agentic Integration

Harness **MCP and agent-to-agent orchestration to create context-aware, autonomous workflows** that deliver intelligent business outcomes.

2. Composable Enterprise

Rapidly adapt to change with API-led, AI-enhanced services that maximize legacy investments and enable modular business capabilities.

3. Hybrid Integration Platforms (HIP)

Seamlessly unify on-premises and cloud ecosystems for real-time business logic access.

4. Data Monetization

Unlock new revenue streams through secure, API-led connectivity that exposes data and functionality as intelligent services.

5. Edge & IoT Integration

Integrate edge applications and physical devices with AI, 5G, and intelligent industry initiatives—driving real-time insights and automation.



Offers tailored to address your business needs

Modern enterprises demand integration that is agile, secure, and intelligent. Our **AI-powered Integration and API solutions** go beyond connectivity—they enable domain and industry-specific transformation, powering agentic app, legacy modernization, digital innovation, and cloud adoption.

Our end-to-end integration and API solutions are strengthened by strategic partnerships with leading technology providers and hyperscalers. This ecosystem ensures we don't just keep pace with innovation—we accelerate it, delivering cutting-edge capabilities that drive agility, scalability, and business success. **Our comprehensive range of offerings include:**

1. CX Integration

We elevate customer experience through intelligent connectivity—integrating CX platforms with enterprise systems, data, and AI to deliver next-generation experiences, advanced capabilities, and streamlined operations.

2. Enterprise Management Integration

We deliver end-to-end integration solutions that connect enterprise platforms—SAP S/4HANA, Microsoft Dynamics, Oracle, and Salesforce—with systems, data, and AI to enable unified operations, real-time insights, and adaptive business processes.

3. Integration Platform Modernization

Our AI-powered solution modernizes legacy integration & B2B platforms into next-generation iPaaS and API management systems—delivering intelligent connectivity, automation, and accelerated digital transformation.

4. Intelligent Business APIs

Our Intelligent Business APIs are designed to power modern composite applications and serve as the foundation for connected, adaptive business operations - enabling seamless data exchange and process convergence across enterprise systems and partner ecosystems.

Built on industry standards, our API catalog is tailored to common business requirements for targeted industries. This accelerates integration, reduces complexity, and ensures interoperability across diverse platforms.

Capgemini Intelligent Business APIs bring domain-specific integration solution to sectors such as: Automotive, Telecommunications, Consumer Products & Retail (CPR), Public Sector & Open Banking.

Catalogue of Services:

To support both our domain and industry solutions, Capgemini provides a comprehensive suite of IT services that span the entire spectrum of Integration and API needs

1. Integration Assessment & Strategy

We offer our expertise to define integration strategies, roadmap planning, operating models, and governance frameworks. Our advisory services cover API management, application integration, microservices, and event-driven architectures (EDA), ensuring future-ready solutions with AI and automation.

2. Integration Foundation

Using our proven solution assets, we establish a robust foundation with reference architectures, AI-powered integration frameworks, and an AI-enabled DevOps framework accelerating foundation delivery while ensuring standardization, resilience and scalability.

3. Integration Application & Platform Modernization

We deliver end-to-end modernization programs, including platform upgrades and technology migrations, enhanced by an AI-powered migration platform. This intelligent approach reduces risk, accelerates delivery, and ensures seamless transitions to next-generation integration architectures.

4. Integration Build & Run

Our global delivery model leverages an AI-powered Software Development Lifecycle (SDLC) that spans design, development, testing, and operations. This intelligent approach ensures agility, reliability, and continuous optimization across Integration and API solutions. By embedding AI-driven automation, we enable enterprises to deliver integration at scale with speed and precision.

5. Integration Center of Excellence

Our Integration Center of Excellence offers an operating model tailored for enterprises, enabling integration governance, consistent standards, best practices, and accelerated delivery across all integration initiatives. By embedding an AI-driven Integration SDLC, we empower organizations to deliver Integration and API adoption at speed, optimize performance, and unlock new business models.



Effective in our design

At Capgemini, we don't just deliver solutions—we deliver intelligent outcomes that take you where you want to go next. Our mission is to empower businesses with future-ready capabilities that drive measurable impact. That's why we continuously innovate to ensure you benefit from the best of technology and AI-driven integration.

1. Unparalleled Scalability: With over 22,000 software consultants worldwide, we combine deep expertise in AI-powered Integration, modern APIs, MCP and Agent-to-agent orchestration to deliver next-gen solutions.

2. Global Delivery Excellence: Our strategically placed teams across Europe, North America, and Asia-Pacific—supported by nearshore and offshore centers—leverage AI-driven delivery models for speed, precision, and flexibility.

3. Strategic Partnerships: We collaborate with leading technology partners including Mulesoft, Boomi, IBM, Workato, Google, AWS, and Microsoft, leveraging their AI capabilities to deliver best-in-class solutions.

4. Measurable progress: Our expert software engineers monitor your transformation at every stage, providing regular proof of outcomes to ensure our results align precisely with your business requirements.

With AI at the core of integration and APIs, we transform connectivity into intelligence—driving agility, resilience, and innovation for the digital enterprise.

Choose Capgemini – Your Partner in Integration Excellence.

Contact Us



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About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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