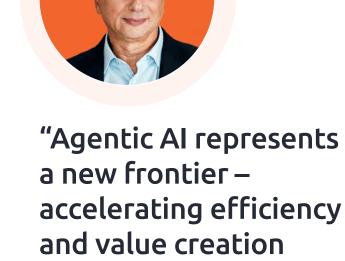




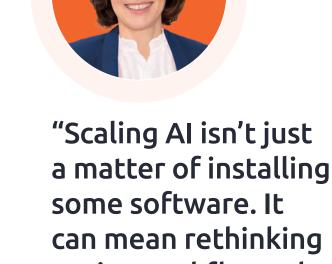
Capgemini Research Institute's "Conversations for Tomorrow" explores how agentic AI, cybersecurity, post-quantum cryptography, and software-defined systems are reshaping business foundations. Through insights from global leaders, technologists, and innovators, we examine the technology trends defining the enterprise landscape for the coming years.

Enterprise technology is at a turning point. The tenth edition of the

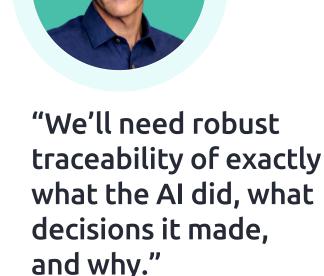
## Al goes Agentic Agentic AI is a new frontier that demands redesigned workflows and could unlock \$450B in value by 2028. It also demands oversight - trust in fully autonomous AI agents dropped from 43% to 27 %.



by automating highly variable processes that traditional technologies cannot automate." Aiman Ezzat, Chief Executive Officer, Capgemini



entire workflows that have been in place for years. That kind of change doesn't happen overnight." Christel Heydemann, Chief Executive Officer, Orange Group



Mike Crisafulli, SVP and CIO, Connectivity & Platforms, Comcast

Al gets real in



coordination now happens within minutes." Dr. Walter Sun, SVP & Head of AI, SAP

required extensive human

Software Engineering



software engineering less zero sum. We have a group of researchers whose mission is to eliminate technical debt at scale using AI tools."

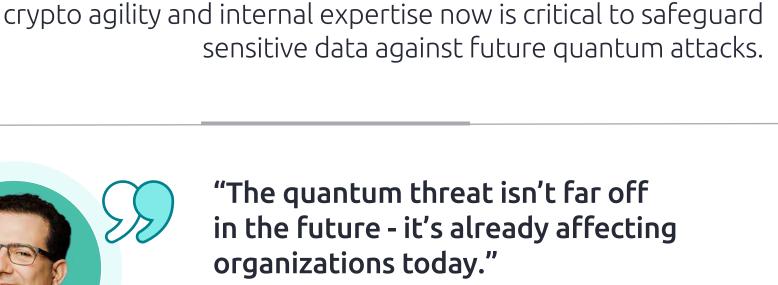
Kevin Scott,



Post-Quantum Cryptography: Preparing for

Quantum computing threatens today's encryption standards. Building

Chief Technology Officer, Microsoft



Chief Executive Officer, evolutionO

Michele Mosca,



challenge."

David Knott,

**UK** Government

Chief Technology Officer

"Post-quantum cryptography might not be an imminent risk, but It's not just a technical shift. we know it's coming. It's a capability building That means starting with an inventory of what we

software defined systems and adaptive robotics enabling continuous updates, smarter operations, and human machine collaboration.

becoming computers with

Chief Digital and Information Officer,

added features."

Yves Caseau,

Michelin

currently have, building

embedding these topics in

the organization's agenda."

Chief Information Security Officer

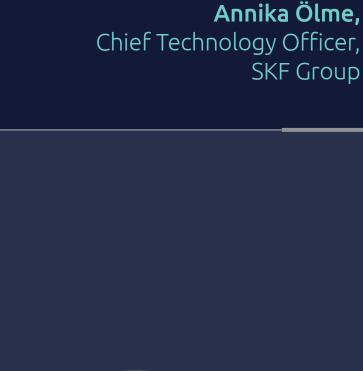
internal expertise, and

Corence Klop,

Rabobank



"The overall trend is obvious and unstoppable: cars are



"We use AI to optimize

inventory levels, enhance

manufacturing processes...

to augment our existing

datasets and improve the

logistics, and implement smart

We're also exploring techniques

like synthetic data generation

robustness of our AI models."

"We're entering a phase where robotics will move far beyond structured factory floors. Robots will learn from human behavior, understand

social and environmental cues,

and adjust their assistance

The key is building systems

interpretable, and adaptable,

so humans can rely on them,

understand their limitations,

and work alongside them with

that are trustworthy,

accordingly...

confidence.

Prof. Daniela Rus,

Director, CSAIL, MIT

Creativity,



Inclusion Al augments human potential, but success depends on reimagining roles, investing in change management, and fostering inclusive leadership to drive creativity and innovation. "If you want to work with an LLM, treat it like you would treat a new team member." Professor of AI & Design Thinking, Stanford

"Collaboration is about

designing systems that

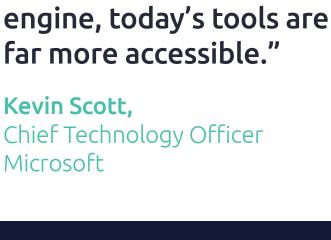
strengths, and adapt to

real-world complexity"

complement human

respond to human intent,

Jeremy Utley,



"Technology, including

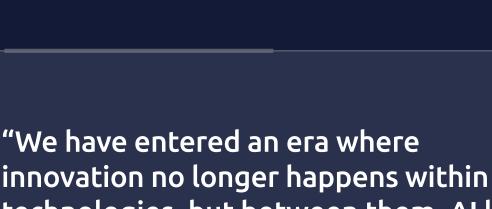
tool that we shape and

decide how to use. Unlike

past innovations like the

printing press or steam

software and AI, is a



technologies, but between them. AI learns to reason, robots to collaborate, and energy systems to think." Pascal Brier,

**Download Report** 

Kevin Scott, Prof. Daniela Rus, Chief Technology Officer Director, CSAIL, MIT Microsoft Convergence is the name of the game As technology matures, the frontier of innovation is shifting from isolated breakthroughs to the orchestration of converging systems.

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Group Chief Innovation Officer,