A challenge to satisfy demand is becoming
excellence in delivery and customer experience.

Customers expect fast, error-free delivery and customer experience, and ever-more demanding businesses.

To overcome these challenges, businesses need to:

- Align and rebalance their run and grow processes
- Achieve end-to-end GTM synergy
- Implement a growth-focused operating model

Fragmented run and grow processes:

- Multiple and/or duplicative systems
- Inefficient, siloed functions

From these issues, businesses can achieve benefits such as:

- Reduction of inventory cost by 20%
- Augmentation of forecast accuracy by 25%
- Improvement in on-time fulfillment by 25%

Frictionless Supply Chain

Integrated and transformed supply chain processes drive enhanced business outcomes.

Key assets to drive intelligent supply chain processes include:

- Supply chain disruption since the global pandemic
- Improved forecast accuracy of 18%
- Increased fill rate of 9%
- 27% on-time fulfillment
- 99% data accuracy rate

Leading European soft-drink bottler

Forecasting and transportation spend:

- Improved forecast accuracy by 18%
- Reduced transportation spend by 12%
- Increased fill rate by 9%
- Improved data accuracy rate by 99%

CASE STUDY

American aerospace company

Master data management, governance, and guardrails, analytics, and decision support for technology, data, and business intelligence.

Innovative solutions to build business resilience.

D-Gem, a leading supplier of aviation and MMI parts and components, is seeing a 60% increase in demand due to global events and disruptions.

Transforming supply chain processes to meet the challenges of today and the future.

Integrated order management, supply chain, and logistics enable seamless processes to deliver the right product at the right place, time, and cost.

Optimization of logistic performance drives end-to-end visibility and management.

Increased assets driven by reducing friction and improving satisfaction.

Frictionless customer order fulfillment services:

- 27 processes delivered through 4 regional teams in the US
- 94% product forecast accuracy
- 97% increased fill rate
- 15% product cost reduction
- 98% master data accuracy
- 50% improved transactional cost
- 18% increased productivity gain
- 80% promises met after year 5
- 90% of total operational costs saved over 5 years
- $25M in savings

Increased revenue growth.

Key assets to drive intelligent supply chain processes include:

- Proprietary supply chain data platform
- Data entry and management
- Increase in data quality
- Decrease in data complexity and performance
- Increase in data accuracy
- Increase in data visualization and analytics
- Increase in data processing and maintenance

Building innovative solutions to build business resilience.

Improved customer satisfaction and increased revenue growth.

Integrated, end-to-end demand planning transformation.

Leading European soft-drink bottler

Case study: Assuring material availability at the right place and time.

Deployed an industry-leading forecasting platform to drive end-to-end demand sensing optimization.

Capgemini enabled integrated, end-to-end demand planning transformation.

Savings after 5 years:

- $25M in savings
- 15% improvement in operational savings
- 18% improvement in order fill rate
- 85% increase in forecast accuracy
- 20% reduction in inventory cost

Implementing intelligent supply chain operations.

Integrated and transformed supply chain processes drive enhanced business outcomes.

Increased revenue growth.

Key assets to drive intelligent supply chain processes include:

- Reduced on-time fulfillment
- Reduced supply chain disruptions
- Reduced stock accuracy to product forecast
- Improved product forecast accuracy
- 94% product forecast accuracy