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Tenaga Nasional Berhad selects Capgemini and Google Cloud to accelerate innovation and agility

Enterprise-wide transformation program will help Tenaga Nasional Berhad (TNB) to seamlessly integrate applications with Application Programming Interfaces (APIs), thereby providing the agility to drive innovation and growth at scale.

Paris, December 9, 2021 – [Capgemini](#) and [Google Cloud](#) announced today that they have collaborated with [Tenaga Nasional Berhad \(TNB\)](#), the largest electricity utility in Malaysia, to design an enterprise-wide Application Programming Interface (API) strategy, as well as implement Google Cloud's Apigee API Management Platform, which allows the company to enable new agile ways of working. The more open digital backbone now provides the flexibility TNB needs to connect with the outside world, generate new revenue streams, and accelerate innovation.

TNB serves a massive customer base of over 9.4 million citizens in Peninsular Malaysia, Sabah and Labuan today. To remain responsive to the needs of its stakeholders and the marketplace, TNB was keen to modernize its technological infrastructure, in order to make way for new integration technology such as microservices.

In collaboration with Capgemini and Google Cloud, TNB launched a comprehensive enterprise-wide API adoption program to build, deploy and scale APIs and introduce new agile ways of working to accelerate its digital maturity from within. This involved updating its existing API products, expanding its in-house digital capabilities, as well as exploring non-regulatory revenue streams from API monetization leveraging an API Management tool. Capgemini also facilitated a cultural mindset shift to drive API literacy across TNB for better knowledge sharing and collaboration on API development.

The more agile and flexible infrastructure has helped TNB to unlock newly consolidated data and services, opening them for broader consumption by internal and external customers, as well as enabling reusability, enhanced security, and the strengthening of governance requirements.

"To achieve our strategic aspiration of becoming the leading provider of sustainable energy solutions, both in Malaysia and internationally, TNB is constantly looking into opportunities to capitalize on the impact of technology disruptions to unlock new growth," said Datuk Fazil bin Ibrahim, Chief Information Officer, Tenaga Nasional Berhad. *"We are glad that with Capgemini and Google Cloud's participation in our transformation journey, we were able to lay a strong foundation for TNB to react more effectively and swiftly to market-competitive pressures, as well as to stay responsive to changing customers' demands."*

"API-led connectivity enables enterprises to seamlessly integrate multiple technologies together to create unique and valuable offerings for customers and the broader ecosystem. By leveraging our Google Cloud

expertise, Capgemini offered a robust set of end-to-end services for API strategy to deliver on TNB's digital vision," said Olaf Pietschner, CEO of Capgemini in Asia-Pacific and member of the Group Executive Committee.

Jagannath Narendran, Director of Business Application Platform, Google Cloud in Asia Pacific, said, *"Together with Capgemini, we are excited about the value we can deliver to support TNB on their digital transformation journey. With Apigee, TNB can rapidly build and monetize APIs that are secure and scalable, and expand the canvas of possibilities for both TNB and its customers."*

To learn more about the case study, [click here](#).

About Google Cloud

Google Cloud accelerates organizations' ability to digitally transform their business with the best infrastructure, platform, industry solutions and expertise. We deliver enterprise-grade solutions that leverage Google's cutting-edge technology – all on the cleanest cloud in the industry. Customers in more than 200 countries and territories turn to Google Cloud as their trusted partner to enable growth and solve their most critical business problems.

About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of over 300,000 team members in nearly 50 countries. With its strong 50-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fueled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2020 global revenues of €16 billion.

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