

Autonomous Supply Chain

Implement an integrated, frictionless, and customer-centric supply chain

10% increase in revenue
25% reduction in cost
30% increase in customer satisfaction

The case for supply chain transformation

Supply chains are under great pressure to transform in order to remain competitive in an increasingly demanding and volatile environment.

Indeed, growing customer expectations and supply chain complexity, and the challenge of managing costs mean that supply chain leaders are looking to:

- Reduce the cost of their supply chain organization
- Implement more resilient supply chain operations
- Improve service levels tied to business outcomes
- Enable the supply chain to be a blueprint for sustainable growth.

To solve these challenges, supply chain leaders now understand the need to start a journey towards realizing an autonomous supply chain.

Drive touchless operations and transparent data-driven decision-making

Capgemini's Autonomous Supply Chain offering helps transform your organization into an integrated, frictionless, and customer-centric supply chain function that delivers cognitive, touchless operations and transparent data-driven decision-making.

Our approach leverages the power of intelligent automation technologies to unlock value across your business – partnering with you to transform your supply chain into a function that delivers competitive advantage and enhanced business outcomes, including:

- Improved demand forecasting accuracy
- Improved logistics planning and optimization
- Increased levels of fulfillment reliability
- Enhanced risk identification
- Reduced operational cost and working capital

In turn, this helps you to transition to – what we call – the Frictionless Enterprise.



The Frictionless Enterprise

The Frictionless Enterprise seamlessly connects processes and people, intelligently, as and when needed. It dynamically adapts to your organization's circumstances to address each and every point of friction in your business operations.

At Capgemini, we have applied the Frictionless Enterprise to enhance cohesion across our entire suite of products and services. This enables us to respond rapidly to your changing requirements and deliver your specific business outcomes in a value-focused way.

We implement ways to detect, prevent, and overcome frictions – leveraging our latest thinking, organizational design, and intelligent solutions to achieve our goal of effortless operations.

A robust, resilient, and frictionless supply chain

Our Autonomous Supply Chain offering delivers a range of tangible business outcomes, including:

- **10% increased in revenue** – improve your organization's competitive edge through leveraging better decision-making tools, analytics, and data sources that support optimized storage and transport services
- **25% reduction in cost** – redesign your supply chain to maximize the available data sources, delivering more efficient workflow and goods handling
- **30% increase in customer satisfaction** – increase your connectivity within the supply chain to enable more real-time decision-making.

On top of this, our offering reduces complexity and eliminates manual non-value added tasks, enabling you to implement a digitally augmented workforce that can be scaled up as and when required. It also helps to eliminate operating silos, ensuring end-to-end integration that enables a more robust, resilient, and frictionless supply chain.



To learn more about how Capgemini's Autonomous Supply Chain can help implement an integrated, frictionless, and customer-centric supply chain that delivers touchless operations and data-driven decision-making, contact businessservices.global@capgemini.com

About Capgemini

Capgemini is a global leader in consulting, digital transformation, technology and engineering services. The Group is at the forefront of innovation to address the entire breadth of clients' opportunities in the evolving world of cloud, digital and platforms. Building on its strong 50-year+ heritage and deep industry-specific expertise, Capgemini enables organizations to realize their business ambitions through an array of services from strategy to operations. Capgemini is driven by the conviction that the business value of technology comes from and through people. Today, it is a multicultural company of 270,000 team members in almost 50 countries. With Altran, the Group reported 2019 combined revenues of €17 billion.

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People matter, results count.