Morning Agenda and Speakers – 8:00 breakfast – 8:30 start

**The emerging wave of AI and Toronto's leadership position**

The Global wave of AI: AI is becoming a critical enabler for companies embracing a digital strategy. From Capgemini’s Q3 ’17 Executive International AI study, we will share insights from Global corporations on their current AI experiences and future expectations. – Alexis Zamkow, Head – Applied Innovation Discover

**AI in Canada:** Find out how Canada, and Toronto in particular, is becoming an AI hotspot with programs such as the Vector institute. We will demystify the AI landscape and share examples of how AI is being applied in creative ways to solve today’s business challenges - Tomi Poutanen, Co-Founder at Vector Institute.

Welcoming the virtual workforce across the enterprise

Robotic process automation is creating a new virtual workforce across the enterprise, from IT to Finance and HR. From fully autonomous to paired-assistants, automation is being deployed to reduce costs, improve the quality and optimize timeliness of essential business processes. Hear and see robotic process solutions being deployed both locally and globally as successful proof points within digital transformation programs. - Fabio Sant’Anna, Senior Director, Capgemini

**Virtual Assistants Showcase**

- **Banks journey of implementing bot-based self-service solution**
  Learn how financial institutions are using an amalgamation of latest technologies like machine learning, AI and mobile to deliver a self service solution to their users. See how, ATB Financial, deployed their virtual assistant in Facebook Messenger
  - Nat Cartwright
  - Co-founder and COO, Finn.ai

- **Delivering dynamic business led customer service automation**
  See how chat-bot technologies can be dynamically and seamlessly curated by business users to delight customers and drive valuable product and service insights.
  - Mike Munchison
  - Co-founder and CEO - Ada Support

- **AI is delivering you a virtual assistant at work**
  What if your work life was as seamlessly automated as your personal life? What would you do if you had your own personal assistant? AI is paving the way towards a more productive and modern enterprise, here’s how it will look
  - Roy Pereira
  - Founder and CEO Zoom.ai

Exploring the IoT-enabled office of the future...how does your office stack-up?

With increasing workplace complexity driven by the expansion of apps, sensors, devices, and cloud solutions as well as the need to enable both agile teams and millennial workers, business need to transform their workspaces. Hear how companies are improving employee experience and productivity through contextually aware environments, seamless mobile experiences and state-of-the-art collaborative workspaces. How does your office stack up?, Maciej Kafel, Digital Office Expert, Capgemini

**Big Data, Big Search – enabling accelerating business solutions**

Real-time data access and actionable insights are a critical point of differentiation across industries. Hear how companies such as Walmart, Sprint, Warner Brothers and Green Man Gaming are capturing billions of events daily to improve operations and deliver customized experiences for their customers. - Doug Harrison, Elastic Canada

Unleashing the power of IoT: Canadian Launch of Capgemini’s Intel IoT and Salesforce Field Service solution

With today’s official launch of Capgemini and Intel’s IoT platform in Canada, see the power of an interconnected data-enabled dynamic operational network that can predict and respond in real time. Partnering with industry leader Salesforce Field Services, hear how this unique solution leverages geo-location, dynamic inventory, and remote support to improve operations from logistics to service to maintenance. Creating a powerful interconnected solution from sensors to real-time data access and fully integrated field service solutions, enhancing customer satisfaction and empowering employees. - Joeri Van Geystelen, Account CTO, Capgemini

Deploying Digital Identity – seamless and secure

IoVT – exploring the internet of Valuable things
Afternoon program  1:30 start
Creating a Culture and Organizational Structure for Innovation

Trends on Innovation Culture Change : Global Research
Organizations around the globe identify culture as the number one issue blocking digital transformation. Meanwhile, corporate leadership frequently underestimates the importance of culture in their digital transformation. How might leaders internalize the urgency for cultural change? And how might they build a truly digital culture that will enable their success? – Tony Fross, Vice President, Capgemini

BROADCAST FROM NY

Driving Innovation through Technology and Constant Learning
Creating a culture of Innovation today is difficult. AI, Robotics, new business models, consumerization of the workforce are just a few of the forces creating a need for a whole new employee focused enterprise. A culture of innovation has become synonymous with a culture of constant learning and personalized employee engagement. This session will look at the emerging world of technology which is essential to create a culture of innovation. - Krista Jones, MaRS

Accelerating Technology Adoption to enable Digital strategies
Most transformations that fail, do so because of people factors. With technologies such as Cloud and Automation, that can be put into production with great speed, many organizations struggle to keep up with new skills and processes needed. Hear how a major US bank addressed these issues and experience state-of-the-art user-defined, real-time skills development technology in action. – Cathy Miller, Principal Business Analyst, Capgemini

A Systemic approach to delivering Innovation for a Global Healthcare company
Consumer healthcare has traditionally been a highly structured and risk averse industry, and has faced the need to transform to embrace technology and serve an increasingly complex consumer base. Hear the business journey of a global consumer healthcare company that transformed itself and systemically built a culture of innovation. - Megan Mitchell, Innovation Co-Chair at Schulich Business School

Creating a Culture of Innovation at Amazon
Amazon’s vision is to become the most customer-centric company on the planet. We will explore how adopting a culture of invention and innovation is key to their success, and provide an insider’s perspective into innovation at Amazon. – Shawn Gandhi, Head of Architecture – Amazon AWS

Networking– Exhibits and Experts onsite

Experience the Office of the Future
An end-to-end solution that integrates self-service tools, virtual workspaces, mobility/BYOD capabilities, digital office components, seamless and secure access to data to deliver truly unique Digital Employee Experience

Watch a real-time seamless Big Data/IoT/Field Service Solution
Try your hands on a field service platform that demonstrates the power of Big Data, IoT and Service Cloud across the manufacturing value chain and delivers real time tracking and data analytics to empower your field teams

Get Hands-on with Robotic Process Automation
Create your own virtual workforce that will enable you automate ‘high volume – low value’ tasks and deliver unprecedented efficiency and accuracy levels for your processes

Participate in Real Time Skills Development and Training
Experience a first-hand a game changing in-app contextual guidance skill development tool that drives technology adoption through real time learning
Event Speakers

Sanjay Tugnait  
CEO Capgemini Canada

Tomi Poutanen  
Co-Founder at Vector Institute.

Shawn Gandhi  
Head of Architecture – Amazon AWS Canada

Meghan Mitchel  
Innovation Co-Chair at Schulich Business School

Tony Fross  
Vice President - Capgemini

Krista Jones  
Head of Work and Learning at MaRS

Fabio Sant’Anna  
Senior Director - Capgemini

Alexis Zamkow  
Head – Applied Innovation Discover Toronto

Joeri Van Geystelen  
Account CTO - Capgemini

Maciej Kafel  
Digital Office Expert - Capgemini

Doug Harrison  
Elastic Canada

Roy Pereira  
Founder and CEO, Zoom.ai

Natalie Cartwright  
COO and Co-founder, Finn.ai

Mike Munchen  
Founder and CEO, Ada Support