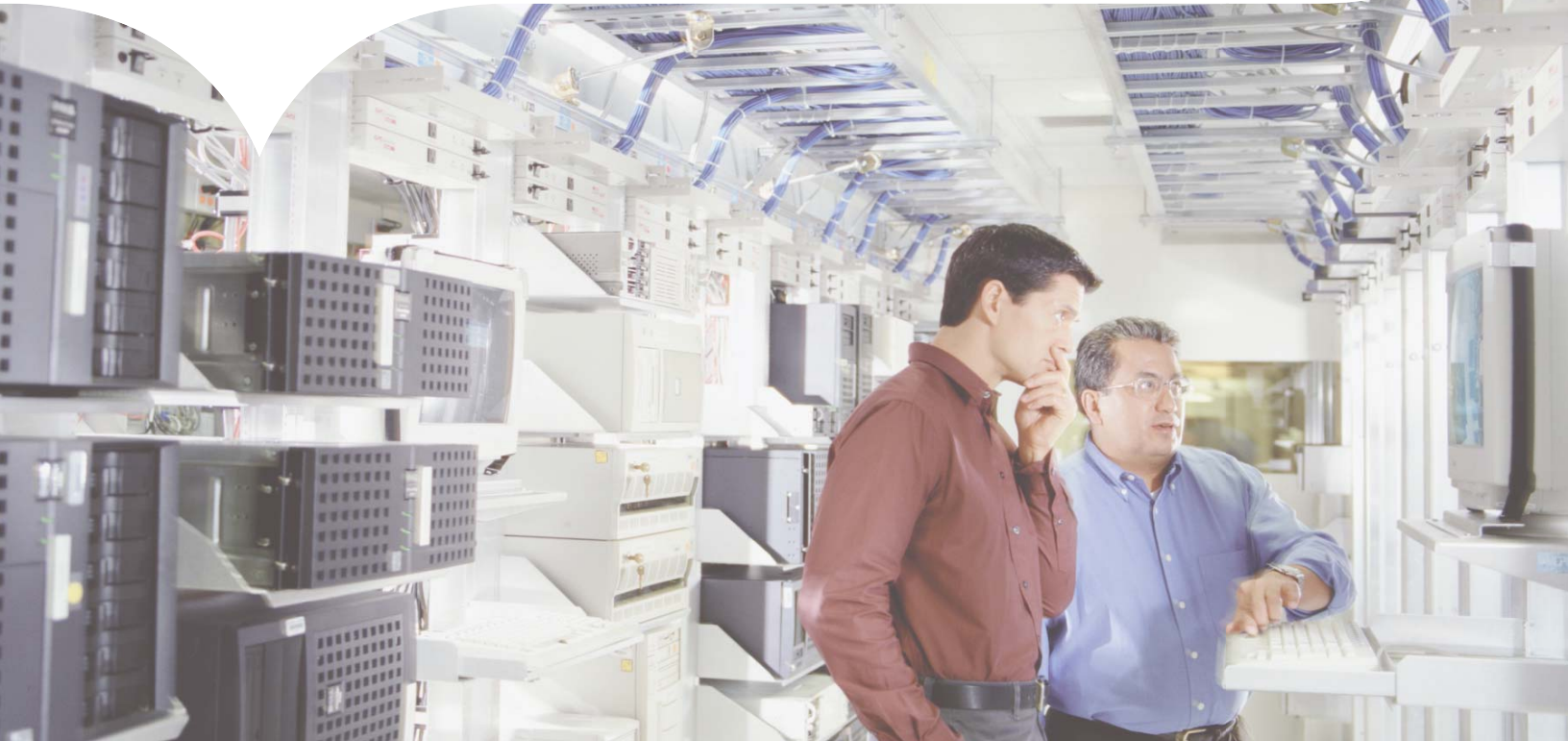


# SAP Hosting and Managed Services

**The best technologies, highly skilled people, responsive and flexible service delivery, predictable costs — all for your peace of mind**



Each year it gets just a little harder to find and fund the resources you need to compete effectively — the people with expertise and experience, the current hardware and software, and the best thinking about your industry and markets. But when you choose Capgemini to host your SAP system, those problems are solved.

With hosting from Capgemini, you get more for less: more skills and service, more productivity and performance, more efficiency and effectiveness — all for “no surprises” costs. Our shared resources model of service delivery means you get (and pay for) only the capabilities you want, when you want them.

We work with you to architect a solution evaluating all options, ranging from dedicated hardware, private cloud and public cloud services. This customized solution helps to mitigate risk, and minimize your total cost of ownership.

## **ERP your way — Capgemini is dedicated to your success**

We serve companies large and small, from global enterprises to innovative start-ups. No matter what your size or industry, when you choose Capgemini to host your SAP system, you get a solution customized to your needs.

**People matter, results count.**

Our Solution includes:

- **The best technologies:** Capgemini is often the first implementation partner for many of SAP's strategic initiatives, and we're an SAP Excellent Status Certified Global Hosting and Cloud Partner. That means Capgemini is always up-to-date with the latest releases of SAP. Our service delivery rests on system performance that is reliable and secure and on applications that fit each client's business.
- **Highly skilled people:** Maybe you want dedicated resources, 24/7. Or perhaps your staffing needs are variable and often less than 100 percent of a person. Either way, Capgemini's trained and SAP-certified IT professionals provide deep technical expertise in SAP hardware, operating systems, SAP Basis and databases. Our team also provides systems monitoring, operations, and network administration support. Our talented people average more than eight years of SAP experience.
- **Responsive service delivery:** You'll get the processing power you need to succeed, no more and no less. To deliver more value for less cost, we've developed proprietary templates for core functionality and processes. To every client, we bring proven leading practices, "lessons learned" in all major industry sectors worldwide, and accelerators and methodologies that get SAP up and running quickly, thereby speeding up value realized and ROI.

- **Predictable costs:** We charge only for resources you use, so your costs are controllable and manageable. Our shared resources model enables the economies of scale that reduce everyone's expenditures.

### When we do our jobs well, you benefit

We've got the "brains and the brawn" to support superior hosting services:

- SAP-certified IT professionals
- State-of-the-art, highly secure data centers with redundant power and network capacity
- Dual data centers with redundant Gbps connectivity to provide disaster recovery services
- SOC 2 compliance
- A flexible balance of dedicated equipment and shared infrastructure, including a SAP-certified Cloud infrastructure

Working closely with SAP, we innovate continuously to be sure of keep our clients ahead of the curve.

Our SAP-certified cloud services platform gives clients access to templates for rapid development and secure deployment, while improving the cost structure of application management by closely aligning cost with usage. Now, you can move IT costs from capital expenditures to operating expenditures. When cloud computing is a good fit, a company can achieve

reduced costs, increased IT availability, and easier scalability.

Capgemini earned a rating of "excellent" when SAP certified our hosting capabilities.

For more details contact:

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### About Capgemini

With more than 130,000 people in over 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2013 global revenues of EUR 10.1 billion (approximately \$13 billion USD).

Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want.

A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

Learn more about us at [www.capgemini.com](http://www.capgemini.com)