

Capgemini Press Contact:

Merrin Netto John
Capgemini India
Tel: +91 22 67557000
Email: merrin.netto-john@capgemini.com

Capgemini strengthens its BPO footprint in India with the launch of its new facility in Trichy

Chennai, India, October 25, 2012 - Capgemini, one of the world's foremost providers of consulting, technology and outsourcing services, announced that it has expanded its Business Process Outsourcing (BPO) centre network with the commissioning of a new 300 seat BPO facility in Trichy, Tamil Nadu.

Capgemini pioneered a hub-and-spoke delivery network model in India when it opened a spoke location in Salem in 2008. Based on the success of that model, Capgemini has now expanded its delivery network with the opening of a new center in Trichy that will serve as another spoke location for the hubs in Bangalore and Chennai.

Spread across an area of 18,000 sq ft, the new 300 seat BPO facility in Trichy will increase Capgemini's BPO strength in India where more than 6500 full time staff are now employed. Over 200 employees have already been recruited, most of whom are fresh graduates. Two thirds of Capgemini's current employees in Trichy are women - a testimony to the region's ability to empower women and the quality of talent.

All operations at the Trichy centre, like most of Capgemini's BPO services in India, will be non-voice based. In India, Capgemini's BPO unit delivers Finance & Accounting, Management Assurance, Engineering Services, Content Management, Research & Advisory, Supply Chain Management, Procurement Services and Human Resources outsourcing services to more than 25 large international clients across its centres in Bangalore, Chennai, Kolkata, Gurgaon, Mumbai, Salem and now Trichy.

"Capgemini India's capabilities in BPO significantly contribute to our global BPO business and are instrumental in delivering business value and driving business outcomes for our global clients. Strong capabilities established in India based on our deep understanding of Finance and Accounting domain coupled with unique service offerings in Procurement & Supply chain space, provides us a distinct

competitive advantage. Our expansion in India validates the Group's belief in the region in the long term, best in class delivery location for its global clients", said Hubert Giraud, Head of Capgemini BPO Strategic Business Unit.

BL Narayan, Head of BPO Capgemini, India added "*The Trichy facility is part of Capgemini India's ongoing expansion strategy for its BPO services. Having strengthened our presence in the key cities of the country, we are keen to leverage the talent pool of tier III cities for servicing our global clients, based on our domain specialisation in Finance and Accounting outsourcing, Procurement and Supply Chain Management.*"

Rightshore® is a trademark belonging to Capgemini

About Capgemini India

Capgemini in India is around 40,000 people strong across 9 cities (Mumbai, Delhi, Bangalore, Hyderabad, Pune Kolkata and Chennai – Trichy and Salem). A pioneer in the IT industry, Capgemini has over 45 years of global expertise collaborating with leading corporations and now brings the Consulting, Technology and Outsourcing experience to India. With dedicated teams to service the local markets, Capgemini has strong domain experience to assist clients across the Government and Public Sector, Energy and Utilities, Manufacturing, Telecom and Financial Services sectors and help them advance in their respective industries. Please visit www.in.capgemini.com for more details.

About Capgemini

With around 120,000 people in 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2011 global revenues of EUR 9.7 billion. Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model. Learn more about us at www.capgemini.com