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- NEWS ALERT -

**Capgemini positioned in Leaders Quadrant
For Help Desk Outsourcing, Europe**

Paris, 7 September 2012, Capgemini, one of the world's foremost providers of consulting, technology and outsourcing services, today announced that it has been positioned in the leaders quadrant by Gartner Inc, in the latest "Magic Quadrant for Help Desk Outsourcing, Europe 2012".¹ Capgemini has been positioned in the leaders quadrant based on "ability to execute" and "completeness of vision."

Steve Wanklin, Senior Vice President and Head of Global Operations for Infrastructure Services at Capgemini, said: *"We are delighted to be positioned in the leaders quadrant by Gartner. We believe it is testament to our capabilities in Help Desk services, to help implement standardized and controlled desktop environments to suit customer needs, through high quality processes and robust technology."*

Capgemini's leading Infrastructure Services offering comprises a comprehensive portfolio of services that map across all aspects of IT infrastructure including advisory, design, implementation and ongoing management, to serve as a true end-to-end capability focused on customer collaboration and business outcomes. Capgemini's Infrastructure Services are delivered by a global team of more than 11,000 technical experts.

- ¹ Gartner Inc.: "Magic Quadrant for Help Desk Outsourcing, Europe" Tramacere, Gianluca; Da Rold, Claudio; Ridder, Frank, 29 August 2012

About the Magic Quadrant

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About Capgemini

With around 120,000 people in 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2011 global revenues of EUR 9.7 billion. Together



with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model. Learn more about us at www.capgemini.com.

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