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Capgemini grows Eastern European presence by opening new Outsourcing center in Romania

Capgemini is one of the first international IT outsourcing companies to establish a presence in university town of Iasi

Paris, June 11, 2009 – Capgemini, one of the world’s foremost providers of consulting, technology and outsourcing services, already present in Poland, today announced it is expanding its presence in Eastern Europe to meet ongoing client demand for outsourcing services. The new technology center in Iasi, Romania, will perform First Line IT Help Desk Support and Business Continuity work for Capgemini’s Outsourcing clients.

Iasi is one of the largest university towns in Romania, offering a qualified pool of talented and skilled employees for Capgemini. The language capabilities of the graduates also make it an ideal location to enable Capgemini to meet continued demand from its European outsourcing clients, supplying highly skilled staff fluent in French, German, English, Italian and Spanish.

With Capgemini centers in Poland, expansion to the new center in Romania will add additional capacity to the region. The new center will be modeled on Capgemini’s *nearshore** centers in Krakow and Katowice, Poland, where Capgemini already has over 3,000 outsourcing employees. It will offer First Line Service Desk Support for Capgemini clients, including service management processes and technical support. Capgemini’s approach to desktop and distributed services is modular and flexible so clients can choose components to meet their particular needs along the life cycle of their equipment (procurement, installation, deployment and management, disposal stages).

* *Nearshore*: a Capgemini service system, involving the choice of service delivery from a center in close geographical proximity and/or with close cultural ties with the client’s country



“Opening a new outsourcing center in Romania highlights the ongoing demand for these services, despite the current economic climate, and enables us to continue to help our clients grow, innovate and maintain a sustainable competitive advantage,” said Richard Dicketts, Global Head of Infrastructure Management, Capgemini. *“As one of the first international companies to enter Iasi, we also have access to top local talent, which we will grow through individual career path development into strong teams, and establish employees who will take pride in our achievements in this region.”*

The new center in Iasi also enhances Capgemini’s Rightshore® strategy, which offers clients – depending on their needs – the best balance of services, delivered from centers both in close geographical proximity and/or with cultural ties with their sites (known as onshore or nearshore) and services delivered from more remote centers (known as offshore).

About Capgemini

Capgemini, one of the world's foremost providers of consulting, technology and outsourcing services, enables its clients to transform and perform through technologies. Capgemini provides its clients with insights and capabilities that boost their freedom to achieve superior results through a unique way of working, the Collaborative Business Experience™. The Group relies on its global delivery model called Rightshore®, which aims to get the right balance of the best talent from multiple locations, working as one team to create and deliver the optimum solution for clients. Present in more than 30 countries, Capgemini reported 2008 global revenues of EUR 8.7 billion and employs over 90,000 people worldwide.

More information is available at www.capgemini.com.

Capgemini Outsourcing Services (OS) draws on the expertise of more than 25,000 employees to manage, innovate and improve the IT systems and business processes of its clients. Capgemini OS offers a full spectrum of services including Applications Outsourcing, Infrastructure Outsourcing, Business Process Outsourcing and Transformational Outsourcing. For more information: <http://www.capgemini.com/services/outsourcing/>

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