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Capgemini Signs Major Infrastructure Management Services Deal with US State of Texas

*Complex Multi-Sourcing Project Will Optimize and Cut Costs of IT Operations for 28 Statewide
Government Agencies*

Paris, Austin, March 13, 2012 – Capgemini North America, Inc. part of the Capgemini Group, one of the world’s foremost providers of consulting, technology and outsourcing services, today announced it has signed a multi-million dollar infrastructure services deal with the Texas Department of Information Resources (DIR). The six-year, \$127 million agreement is one of the largest infrastructure services contract to-date for Capgemini’s North American Infrastructure Services business unit. Under the terms of the agreement, Capgemini will manage and securely monitor infrastructure services for the department in five key areas, including data centers, mainframes, servers, networks and printing and email.

Capgemini will be the integrator of multi-sourced services on behalf of the Department of Information Resources as it looks to standardize its infrastructure processes and maximize the value of its IT services delivered by various suppliers. This program will bring together more than 150 experts led by Capgemini’s North American Infrastructure Services team, which will support twenty-eight government organizations across the state including the Department of Health and Human Services, Texas Education Agency and Department of Transportation. Specifically, the team will provide a variety of services including information technology infrastructure library (ITIL) based service management, service desk solutions, program management, IT security, business continuity, disaster recovery and financial management.

This contract reinforces the Capgemini Group’s position as one of the world’s foremost providers of outsourcing services in a multi-sourced environment, leveraging its leading position as an integrator of IT services.

“This project is about making the best use of taxpayer dollars,” said Karen Robinson, DIR executive director. “The new data center services project will stabilize services for our state agency customers, improve responses to state agency needs and allow visibility into system costs so that agencies can manage their use of services for increased efficiency.”

“The Texas Department of Information Resources’ initiative to deliver infrastructure resources on such a large scale is an extremely complex undertaking,” said Richard Dicketts, Corporate Vice President, Infrastructure Services Leader North America and UK, Capgemini. “Our deep infrastructure services integration experience is what enables us to take on the breadth and depth of a program like this, helping the DIR strike a perfect balance between flexibility and cost, while facilitating the potential expansion to other agencies in the future.”

About Capgemini

With around 120,000 people in 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2011 global revenues of EUR 9.7 billion. Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

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