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Capgemini Expands Existing Business Process Outsourcing Agreement with Syngenta

Extension of long-standing BPO relationship brings significant process quality improvements and increased standardisation across a wider geographic scope of countries

PARIS, January 5, 2010 – Capgemini UK plc, a subsidiary of the Capgemini Group, one of the world’s foremost providers of consulting, technology and outsourcing services, today extended and renewed its Business Process Outsourcing (BPO) contract with Syngenta, the world’s leading crop protection and seeds producer for the agricultural industry. The new seven-year contract extends the scope of finance and accounting services and adds procurement services, delivering to the worldwide Syngenta business unit portfolio in over 50 countries. These services are expected to significantly contribute to Syngenta achieving worldwide process standardization and improving operational performance.

Capgemini has leveraged its unique Global Process Model© (GPM) transformation tools and capabilities to deliver a market-leading service to Syngenta. Capgemini Global BPO is also implementing its Command Center solution, which provides global view of geographically dispersed customer interactions and enterprise-wide insights into operational and customer trends.

Syngenta, headquartered in Basel, Switzerland, will use Capgemini’s Rightshore® global delivery model to provide services from centers in Brazil, Guatemala and India, in addition to the current services provided from Poland and China. Finally, the multi-process agreement will see Capgemini utilize its BPOpen™ technology platform¹ to support an even faster and more cost-effective roll-out of the extended service.

“We are proud to extend our partnership with Syngenta and are delighted to be so intrinsically involved in the success of their business processes optimization,” said Hubert Giraud, Global Leader of Capgemini Global BPO. *“The complex nature of transformation and the wide global scope of this new service is a testament to the talent of our joint teams and Capgemini’s unique abilities in delivering best practice professional processing.”*

¹ A global, integrated services platform for increased speed-to-value in BPO delivery

About Capgemini

Capgemini, one of the world's foremost providers of consulting, technology and outsourcing services, enables its clients to transform and perform through technologies. Capgemini provides its clients with insights and capabilities that boost their freedom to achieve superior results through a unique way of working, the Collaborative Business Experience™. The Group relies on its global delivery model called Rightshore®, which aims to get the right balance of the best talent from multiple locations, working as one team to create and deliver the optimum solution for clients. Present in more than 30 countries, Capgemini reported 2008 global revenues of EUR 8.7 billion and employs 90,000 people worldwide.

More information is available at www.capgemini.com.

Capgemini's expertise is recognized in **Business Process Outsourcing (BPO)** with a solution portfolio that spans Finance & Accounting, Customer Care & Intelligence, Procurement, Assurance Management, Human Resources and Knowledge Process Outsourcing services. As part of Capgemini's Rightshore® delivery network, BPO professionals provide services to clients worldwide 24 hours a day, seven days a week, in over 35 languages, from centers located in Australia, Brazil, Canada, Chile, China, Guatemala, India, Poland, and the United States.

For more information: <http://www.capgemini.com/services/outsourcing/bpo/>

Rightshore® is a trademark belonging to Capgemini.