

The need

The vision

The solution

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The result

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Your next move

Digital Workplace Transformation with G Suite



The need: A digital mindset

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By 2020, 20% of organizations will include employee engagement improvement as a shared performance objective for HR and IT groups¹



The U.S. mobile worker population will grow at a steady rate to 105.4 million mobile workers in 2020²



By 2020, there will be 4.3 devices for every person on the planet³

The consumerization of IT in the workplace has evolved significantly. In today's world, multiple devices for workers is the norm. Seamless multi-device experiences is the expectation. Working from home is increasingly popular. Real-time, social collaboration is a necessity. These trends reflect the fact that the digital revolution hasn't just impacted the way companies interact with their customers; it's changing the workplace as well. Digitalization has introduced needs that can no longer be addressed through traditional methods of delivering workplace services.

Given these changes, enterprises need to re-examine their practices and the ways they address employee satisfaction, collaboration, and productivity. They need to become end-user centric in order to facilitate change, foster innovation, and create new value streams within the enterprise. Even in a digital world, the connection between customers and operations is ultimately forged and maintained by the power of human performance, and the workplace mirrors a business's ability to respond.

With this in mind, the workplace needs to become a digital hub that enables a highly engaged, collaborative workforce that seamlessly uses technology tools, operations, and customer data to deliver superior performance.

The vision: New ways of working

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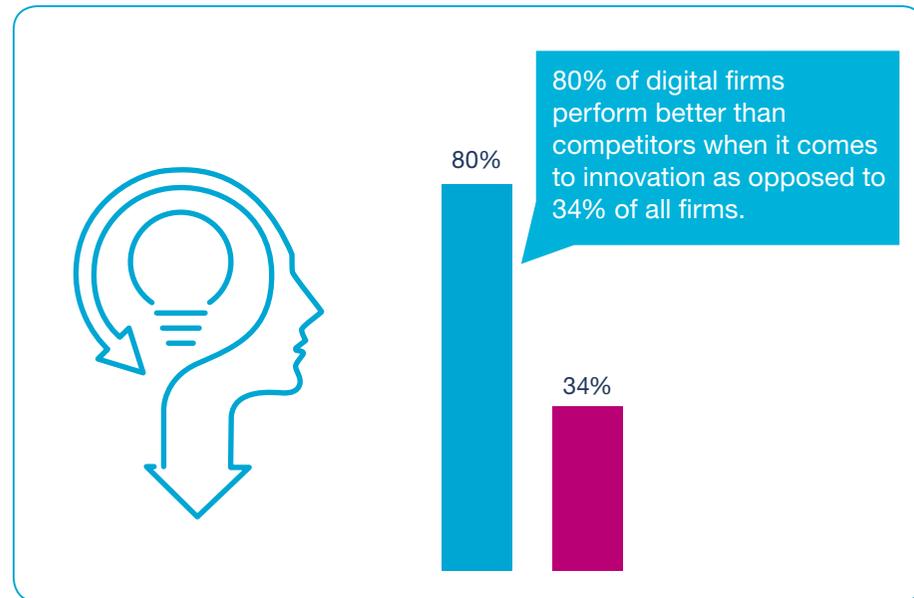
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From Organizing for Digital: Why Digital Dexterity Matters (Capgemini Consulting)



■ Digital organizations

■ Non-Digital Organizations

Transforming the traditional workplace into a digital workplace involves re-inventing the working environment, taking advantage of disruptive digital technologies, and providing a new end-user experience. And there's a lot at stake: Capgemini Consulting's recent research shows that digital organizations – firms that have redesigned their organizations to adapt to digital while investing in technology – reported that they outperformed competitors on key performance indicators such as innovation.⁴

To maintain their competitive edge, enterprises need to rethink their way of working to enable a digital workplace that:

- Connects workers how and when they want
- Provides experiences employees enjoy
- Attracts and retains a new generation of talent
- Enables new sources of value and innovation
- Optimizes costs

The solution:

Digital Workplace Transformation with G Suite

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Capgemini's Digital Workplace Transformation with G Suite offering facilitates a workplace that is fit for the digital age by combining the suite of G Suite enterprise tools with Capgemini's advisory, technical, and change management services.

Our offering:

- **Enables new working paradigms** and facilitates a digitalized workplace with reshaped day-to-day employee experiences and new sources of value.
- **Lowers costs** by reducing spends associated with workplace infrastructure.
- **Minimizes shadow IT** for reduced risk with tools that meet user expectations.

To bring you success, we draw on our:

The tools: G Suite

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G Suite is a complete set collaboration and productivity tools for the enterprise.

G Suite is:

- **Cloud-based:** no hardware or software to purchase, install, or update
- **Always connected:** 99.9% guaranteed uptime
- **Any-device-ready:** browser- and app based, offering a seamless experience
- **Collaborative:** real-time co-editing and communication in shared document, spreadsheet, or presentation modes
- **Cost-effective:** clear licensing at \$50/user/year or \$5/user/month (€40/user/year or €4/user/month) and no hardware to purchase or manage
- **Fast:** rapid technical deployment that includes migration tools
- **Inclusive:** allowed use of user-developed applications and third-party tools
- **Secure:** controls, including custom-made and self-operated infrastructure, private networks, multi-level encryption, mobile device management, state-of-the-art authentication solutions, contractual data privacy, and data loss prevention
- **Future-ready:** release of new products and features easily and quickly available with a simple browser refresh

G Suite



The framework: Capgemini's services

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For Capgemini, G Suite deployments are not just about deploying new technical tools but about significantly changing how your business operates in order to drive business value. Success depends as much on how organizations manage digital transformation as on how they implement new technologies. We help you maximize your migration to G Suite and enable lasting change within your workplace by offering **strategic advisory services**, end-to-end, enterprise-level **technical support**, and **change management expertise**.



Strategic Advisory Services

We offer strategy definition, landscape and maturity assessments, roadmapping, high-level deployment design, business case development, and data management strategies to enable the transformation of your workplace. We also offer a Digital Workplace Maturity Assessment.



Technical Support

We help you at every stage of your technical journey, including deployment, data migration, and ongoing enhancements. Not only do our teams help you with support and configuration issues, we also provide additional services, such as mobile device management and document management.

We offer transformation workshops and methods at all stages. Our Digital Workplace Transformation Framework revolutionizes the user experience, eases solution adoption, and accelerates benefits. Our Digital Workforce Transformation Methodology embodies a human-centric, scalable approach.

The journey: Frame, test, deploy

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Our services span the **frame**, **test**, and **deploy** stages. At the deployment stage, we enable, expand, and embed digital workplace transformation with G Suite within the enterprise to enable G Suite deployment, expand usage by transforming business processes and ways of working, and embed lasting change within the enterprise.



We help you determine how to enable transformation with G Suite via:

- Workshops
- High-level deployment design
- Business-case development
- Data management strategy



We demonstrate the value of G Suite in your enterprise with a proof of concept that targets early adopters and could be the first step of a larger deployment.



We manage all stages of deployment, which falls in three stages:

The result: A digital workplace

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Our Digital Workplace Transformation offering with G Suite creates a digitalized workplace with new working paradigms that reshape the day-to-day employee experiences and ways of creating value for the business.

Digital Workplace Transformation with G Suite enables a work environment that is:



Collaborative

with real-time access to in-progress materials, efficient and effective communication tools, and social integration



Productive

with better decision-making thanks to always-on, simple-to-use tools that are accessible from anywhere



Engaged

with processes and G Suite tools that allow employees to delight in their day-to-day work



Scalable

with simple licensing that can easily meet changing company needs



Innovative

with improvements that unlock resources and new value streams



Competitive

by reinforcing a digital image that helps attract and retain a new generation of workers and top talent



Agile

with increased adaptability and resilience thanks to ease-of-use, access to real-time data, and collaborative learning



Compliant

thanks to tools that people want to use and third-party and user-developed apps to reduce shadow IT

It's also cost-effective!



Risk-adjusted ROI of **304%**⁵

38% annual cost savings compared to previous environments⁵

Payback (break-even) within 1 month⁵

Requires far less administration and technical expertise to run⁵

The evidence: Success around the world

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We facilitated improved employee collaboration, increased efficiency, lower IT ownership costs, and a comprehensive cloud strategy via G Suite for this public Belgian employment agency.



We enabled better collaboration and document management worldwide with G Suite and are providing data management, security, and app-development services for this company, the leading manufacturer of high-quality chocolate and cocoa products.



This move to the cloud is more than just a technology migration. Not only does it allow VDAB to reduce its costs significantly, it enables us to collaborate in new ways with customers and partners thanks to Google. Capgemini's support in finding the best solution for our requirements and ensuring a smooth transition has been invaluable."

Paul Daneels
CIO, VDAB

Your next move: Contact Capgemini

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**For more information, visit:
www.capgemini.com/google,
where you can get in touch
with one of our experts.**



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About Capgemini

With more than 180,000 people in over 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2015 global revenues of EUR 11.9 billion.

Together with its clients, Capgemini creates and delivers business, technology and digital solutions that fit their needs, enabling them to achieve innovation and competitiveness. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model..

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