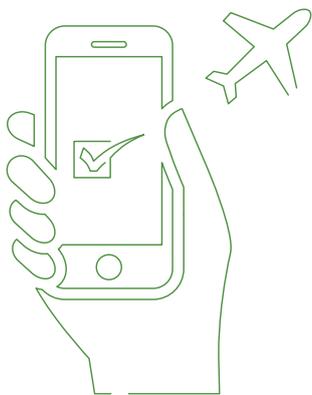


mApps

Manage your transactions on the move



Advances in mobile technology and its subsequent proliferation have led to its growing importance in the executive agenda. Mobility has emerged as a key enabler to improve an organization's efficiency and productivity of its employees. The need to be always connected and for remote processing to be real time is the new norm in business. Therefore, the need for new plug-and-play technology and better mobile applications have also risen.

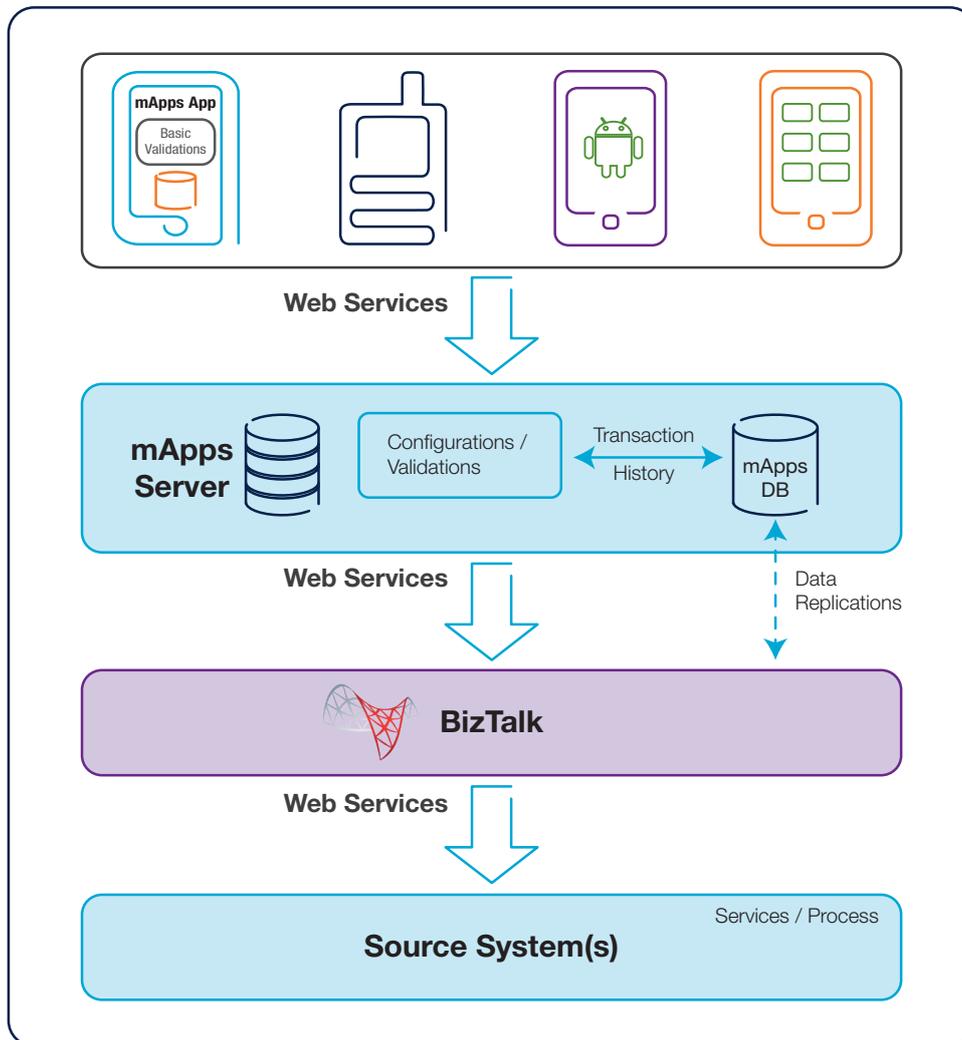
Employees who are on the move and not connected to their company networks demand quick and easy access to self-service transactions such as leave requests, time sheets, fleet schedules, ongoing performance appraisal, expense reports, personal data, etc. These become critical for a field staff whose primary job roles require them to be mobile.

Capgemini understands this and we are helping our customers re-imagine their business processes and to change how they compete in the market with our unique mApps offering.

Capgemini's mApps Offering

mApps is a product-agnostic mobility framework that is ready-to-deploy across all mobile OS platforms to enable employees to manage transactions on the move. Its scalability allows it to integrate with ERP and non-ERP solutions that enable your day-to-day business operations. This framework was deployed for IGATE (now Capgemini) and leveraged by 33,000+ global employees.

Figure 1: mApps Mobile Architecture



The diagram below depicts the foundation for the deployment of the solution—mobile devices push the transactions both online and offline through secured orchestration and routing.

Figure 2: mApps deployment in distributed environment

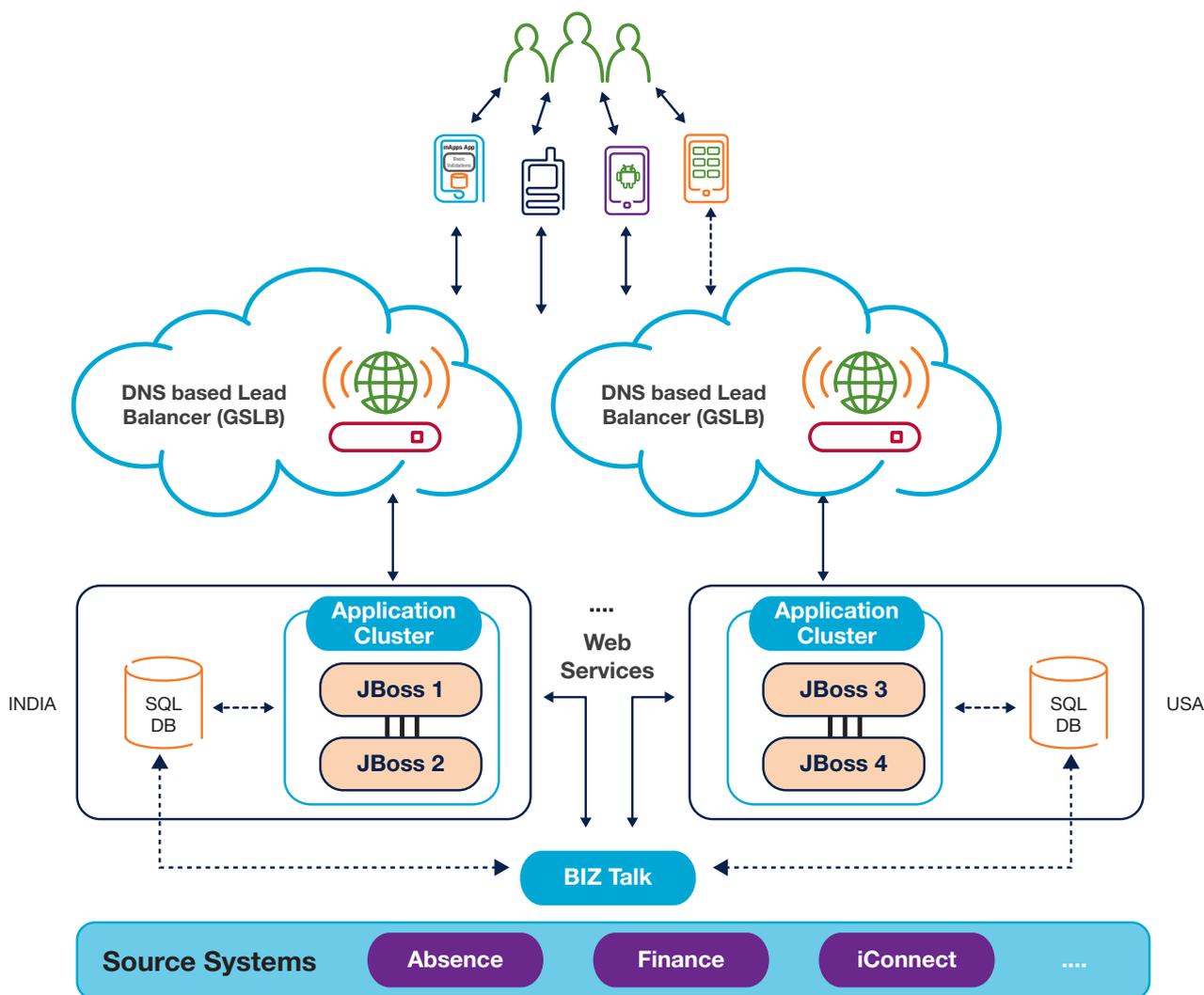
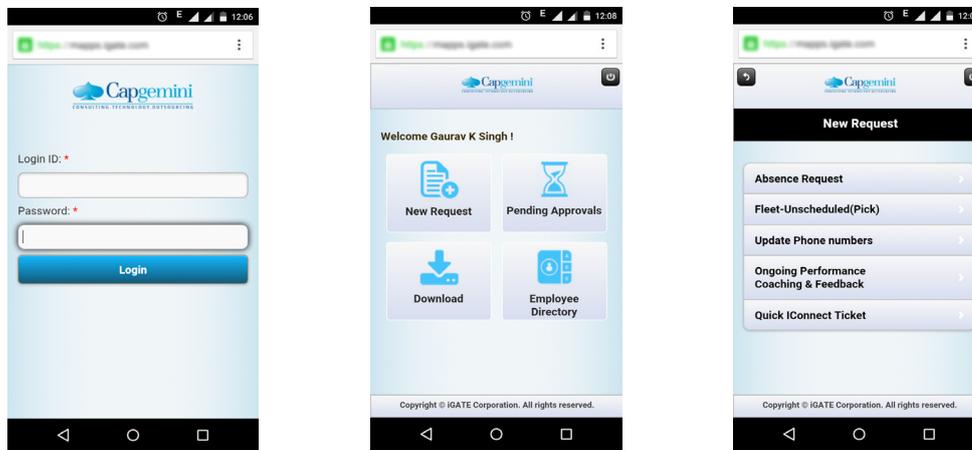


Figure 3: Sample screens from the solution



Salient Features

- Enterprise-grade mobility framework
- Global unified self-service application
- Secure channel to perform all self-service transactions
- Improved overall experience for managers with workflow and other helpful tools
- Offline capability and intelligence to route the polled request to the local server—geo-location request identifier
- Cloud-enabled framework

Key Benefits

- Drives down OPEX that can reduce business capital invested on day-to-day business transactions by up to 35%
- Reduces CAPEX by up to 25% by enabling mobile usage—transact-on-your-own-device model or BYOD
- Transactions on the move
- Fast download and quick access
- User intuitive GUI with one-time authentication with guided navigation
- Audit trail enabled for easy reporting
- Ability to manage high volume transactions—both online and offline
- Ease of change proliferation among the user community
- Product-agnostic and scalable mobile framework for enterprise apps
- Any configuration changes in the application or inclusion of master-data in setup will not impact the mobile application

Why Capgemini

- Consulting framework-based approach and domain expertise to formulate an enterprise-wide mobility strategy
- Usability practice to provide usable and intuitive solutions with highest standards of unified user experience management skills
- Service coverage through 24/5 and 24/7 on-chair support
- Established best-in-class service through defined SLAs
- Continuous improvement with assured year-on-year gains
- Monthly minor enhancement bucket included
- Change management assistance to help manage user adoption
- Quarterly release for major enhancements (monthly releases to continue for minor fixes)

For more information, visit:

www.capgemini.com/oracle



About Capgemini

With 180,000 people in over 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2014 global revenues of EUR 10.573 billion.

Together with its clients, Capgemini creates and delivers business, technology and digital solutions that fit their needs, enabling them to achieve innovation and competitiveness. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

Learn more about us at
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