

# Capgemini's Assets & Accelerators for Pega Product Composer System



Better manage your product lifecycle with enterprise content management tools to achieve end-to-end communications to address regulatory challenges

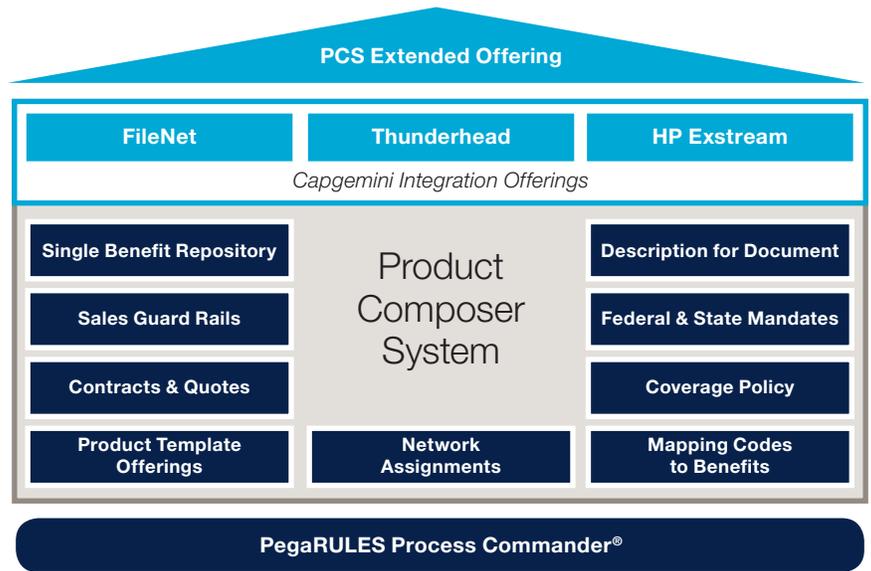
The Patient Protection and Affordable Care Act regulations are changing the healthcare business, requiring guaranteed issue, medical loss ratio (MLR) requirements and qualified health plans (QHPs). State and national health insurance exchanges are expected to attract more of the currently uninsured population with the metallic plan offerings. While health plans have traditionally struggled with administration and profitability of individual products, this will be further stressed by the expected transition of small group business to individuals.

The creation of health insurance exchanges (HIXs) will force health plans to consider who owns and manages the customer relationship and how relationships can be preserved with the HIX acting as the initial interaction point. New, on demand communications like Statements of Benefits and Coverage will require that health plans provide accurate information quickly. Capgemini can help you meet these challenges while managing growth and profitability.

Flexibility and communications are the keys to successfully navigating the complex requirements of ACA. Pega's Product Composer System (PCS) provides flexibility by supporting product ideation and configuration based on consumer demand from exchanges. Capgemini can enable communication through integration assets that connect PCS to enterprise content management solutions from Thunderhead, HP Exstream and FileNet. Capgemini provides:

- **Experienced resources** with in depth health payer domain expertise and knowledge of Pega products to support real-time, end-to-end product configuration to speed time to market.
- **Configuration accelerators:** A comprehensive health plan proof of concept in PCS and key business use cases covering creation of benefit, benefit set, product template, products, and more.
- **Integration accelerators:** Summary of Benefits and Coverage use cases for PCS-Thunderhead integration
- **Test suite:** Reusable repository for PCS including more than 120 test scenarios, 150 test cases and 1,150 test steps covering PCS base product process flows and use cases; standard configured health plans; and PCS-Thunderhead integration.

## Capgemini's Integration Assets for Product Composer System



Our integrated solution helps health plans manage communications across multiple channels—mobile, web, or other digital channels—to support personalized communication.

As a Pegasystems® Global Platinum partner, Capgemini has over eight years of experience successfully delivering engagements using Pega applications. Our investments in people, processes and tools to build our solutions have earned Capgemini seven Pega awards in the last six years.



## About Capgemini

With more than 128,000 people in 44 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2012 global revenues of EUR 10.3 billion.

Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want.

A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

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