

Avoid the Delays and Upgrade with Ease



**People matter, results count.**

All organizations grapple with the decision on when to upgrade. For organizations running on older versions of Oracle PeopleSoft, this question looms large as PeopleSoft 9.2 is gaining immense popularity in the market due to its improved business functions, cutting-edge technologies and user-friendly GUI.

Capgemini understands why companies struggle with the decision on when to upgrade, given its potential disruption to existing business processes and user community and the chance of performance issues or other challenges in new functional areas. With decades of experience in implementing and upgrading PeopleSoft applications globally, we can address your concerns and help you upgrade on time and within budget. We offer a complete solution, with a comprehensive healthcheck of your current application and business functions and a recommended future state system tailored to your needs.

Our offer is not limited to a technical upgrade solution but one that takes into account the transformation that may be required during an upgrade lifecycle. With capabilities that span infrastructure management, organizational change management, testing and application lifecycle services, our teams orchestrate a smooth transition to PeopleSoft 9.2. This approach gives you complete visibility to the technical upgrade development activities managed by our Upgrade Lab over https secured protocol, taking advantage of cost benefits of our Rightshore® delivery model.

## State-of-the Art Upgrade Lab for Oracle PeopleSoft with our robust “UPSTREAM” Methodology

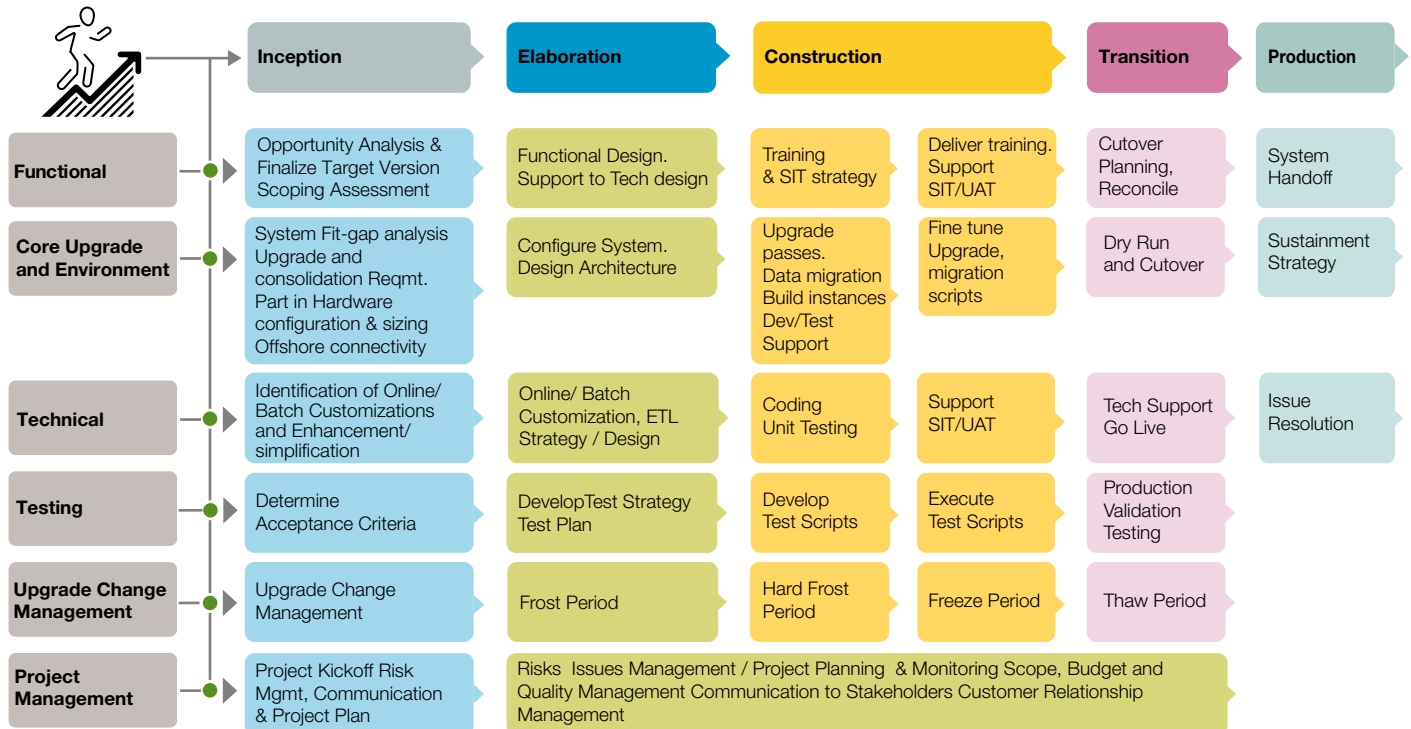
With a strong global PeopleSoft team, Capgemini employs its Upgrade Lab for Oracle PeopleSoft to provide:

- Quick and flexible upgrade processes
- Scalable upgrade service components
- Risk mitigation using tested and repeatable processes
- Upgrade services that complement in-house knowledge
- Reduced upgrade costs and the overall effort from your IT and business teams

Our Upgrade Lab has counted many of the world’s leading brands among our PeopleSoft clientele across industries including Financial Services, Insurance, Healthcare, Utilities, Automotive and Manufacturing. Capgemini has successfully executed more than 1,000 PeopleSoft projects with more than 300 of those occurring in the past 3 years. We have a track record of 95% of projects completed on time and within budget.

Capgemini’s PeopleSoft Upgrade methodology, UPSTREAM, is based on extensive experience and research. The workstream-based approach identifies gaps in your business during the requirement phase and tracked through the project lifecycle to deliver a fully operational optimized PeopleSoft 9.2 system (See Figure 1).

Figure 1: Capgemini’s Oracle PeopleSoft Upgrade Methodology - UPSTREAM



Integrated with our upgrade methodology are proprietary accelerators and a toolset which includes an evaluation questionnaire, diagnostic and estimation tools and supporting templates.

### **CAPSULE Suite of Tools – for efficient Upgrade Assessment**

Our Capsule suite of toolset is our indigenously developed tools and accelerators with the following components:

- CAPSULE Evaluation Questionnaire
- CAPSULE Diagnostic Tool
- CAPSULE Estimation Tool
- CAPSULE Template Hub

The lightweight and portable CAPSULE Diagnostic Tool accelerates the Upgrade Assessment and helps in arriving at accurate estimation by feeding the output of this tool to the CAPSULE Estimation Tool.

### **Spotlighter Tool to guide through the Technical Design and Retrofit**

Our Spotlighter Tool replaces the traditional Read-Only compare reports and is extremely efficient to guide through the Technical Design and a flawless Retrofit/build of custom/customized objects. The reports generated by Spotlighter provide a detailed insight of your technical landscape and helps in moving in the right direction.

### **Upgrade in the Nest – Our complete hosted upgrade solution, a futuristic way to handle upgrades**

This approach will give you complete visibility on the technical upgrade passes and development activities carried out by our team in our Upgrade Lab facility over https secured protocol. At the same time you can enjoy the maximum cost benefit as the majority of the upgrade activities are carried out in our lab with a lean on-site presence.

We can offer you different pricing models for your upgrade. This will include a base price for an “As-Is” technical upgrade

or a functional upgrade of the existing modules. You can then choose from various top-up options available based on your organizational needs and we will give you an all inclusive tailored pricing. We do make our pricing further aggressive if you choose our services for your entire transformation including the Application Lifecycle Services.

## **Options that Best Fit your Organizations**

You have many options when it comes to upgrading your PeopleSoft application. Capgemini can help you craft the best solutions for your unique needs.

- **Technical Upgrade:** This option takes your current environment and purely upgrades it to the most current release. There is little to no functional impact. All of your customizations will be re-applied using our Rightshore® model. This option will get you on the most current release quickly and with little impact to new users.
- **Strategic Upgrade:** This option allows you to take advantage of the new functionality within 9.2 while upgrading to the latest release. Through a series of workshops, we will work with your team to determine what new functionality your company could benefit from and the impact it will have on your organization. In addition, we will utilize our Upgrade lab to bring your application to 9.2.

## **Get Started**

### **Pre-Upgrade Services – CAPDAP**

We offer this package to assess your current PeopleSoft Enterprise Application landscape and recommend your future ecosystem, implementation plan and cost based on the findings which helps you to jump-start your decision making process. The CAPDAP (CAPgemini Direction Assessment Program) offering is aimed toward a rapid technical analysis of your PeopleSoft system and is completely FREE.



It's not about the  
**upgrade.**  
It's about transforming your  
**business.**

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## About Capgemini

With more than 180,000 people in over 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2015 global revenues of EUR 11.9 billion (about \$13.2 billion USD at 2015 average rate). Together with its clients, Capgemini creates and delivers business, technology and digital solutions that fit their needs, enabling them to achieve innovation and competitiveness. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

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