

CapAir: an SAP Solution for Airport Financial Management

Capitalizing on Experience Gained Working with Major Airports and by Using an SAP Framework, Capgemini Has Created an Airport Financial Management Solution That Allows True Accountability

Airports Are Being Transformed

Over the past few years, airports have amended their mission statements, duties and legal documents in response to ever-increasing scrutiny and the globalization of the industry. They also face increased pressure from passengers and airlines to improve services while also dealing with increased economic and environmental constraints. Adding more stringent regulatory obligations and financial oversight to the mix has led many airports to adjust and rethink their organizational and related business processes to find a more efficient and transparent way to handle their operations, both internally and with their partners throughout the airport value chain.

Economic Performance Is at the Heart of Airport Development

To prepare for these transformative changes and to help them make the right choices, airport managers need decision support tools that allow for near real-time, rapid access to the right information. Such tools should apply to:

- Using Key Performance Indicators (KPIs) to help evaluate profitability of the service provided to customers
- Controlling processes to ensure that the “certification” of tax calculations are being fully implemented
- Focusing airport priorities on high value-added services for passengers and partner companies



- Keeping resource allocation at the center of modern airport development.

Information and Decision Support Systems, the Keys to Airport Transformation

Modern financial management practices often go through an evolutionary process to achieve compatibility with a company's overall business strategy. Capgemini is convinced that if airports want to achieve a highly functioning level of financial management, they will have to implement solutions comparable to those being used by large public and private organizations. Capgemini has therefore entered into a partnership with major airports to build, together with them, a solution integrating state-of-the-art financial best practices tailored for the airport sector. This integrated, secure and flexible solution uses service oriented architecture (SOA) as its operational core.

Functional Scope

The CapAir solution covers the following domain areas:

- Controlling (from budget to closure of project-related operations)
- Accounting (general ledger, customers, suppliers, banks, fixed-assets)
- Procurement and stocks (purchase orders, contracts with multiple work-package beneficiaries)
- Reporting (operational and decision support).

Major Benefits of CapAir for Airports

Increased Process Efficiency

The solution has been set up to use the operational processes already in place at airports as its foundation. These processes implement completely integrated functionalities based on centrally controlled operational datastores.

Flexibility and Agility

The central core of the solution is pre-configured using SAP. Regulatory compliance and organizational transformation may be customized, either by the airport internally or in collaboration with Capgemini.

Reinforced Control along the Audit Trail

During routine operations, all financials are flagged, identified and saved in CapAir. Authorization management and workflow management ensures full traceability of all operations.

Key Performance Indicators Shared by All Managers

CapAir provides a series of reports and indicators allowing all managers to monitor and manage their activities.

Rapid Implementation Allows for Quicker Cost Optimization

CapAir covers more than 80% of airport financial management needs. Only local particularities will need to be customized.

The proposed approach is to deploy CapAir using a joint team (Capgemini/Airport) so that costs and planning can be optimized.

Additional Benefits Related to Core Airport Business

CapAir is continually integrating functionality related to airport best practices:

- VAT Management for goods/products procured by the airports
- Asset Depreciation Management
- Management of airport fixed assets to comply with specific reporting requirements.



Capgemini: A Best of Breed Solution

Capgemini, one of the world's foremost providers of consulting, technology and outsourcing services, enables its clients to transform and perform through technologies. Capgemini provides its clients with insights and capabilities that boost their freedom to achieve superior results through a unique way of working, the Collaborative Business Experience™. The Group relies on its global delivery model called Rightshore®, which aims to get the right balance of the best talent from multiple locations, working as one team to create and deliver the optimum solution for clients. Present in more than

30 countries, Capgemini reported 2009 global revenues of EUR 8.4 billion and employs over 95,000 people worldwide.

More information is available at www.capgemini.com.

Capgemini has a strong commitment to the airport community. We are considered a leader in the development and implementation of airport financial management systems transformation programs. High value-added services, such as CapAir, are based on industry best practices.

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