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Capgemini signs major contract with Consumers Energy, Michigan's largest utility, to support its Smart Energy Program

Capgemini joins Consumers Energy's strategic providers, Itron and SAP, to enhance customer service and improve power reliability

Paris, 29 July, 2013 — Capgemini, one of the world's foremost providers of consulting, technology and outsourcing services, announced today an agreement, estimated at approximately \$40 million, to support a comprehensive smart meter program with Consumers Energy Company (CE) in Michigan. Part of the \$750 million Smart Energy Program, Capgemini's work will involve the implementation of smart metering technology and associated network and computing infrastructure, essential to the installation of approximately 1.8 million electric and 600,000 gas Advanced Metering Infrastructure (AMI) endpoints throughout Consumer Energy's service territory.

The program will be led by the systems integration team from Capgemini's North America Application Services unit in collaboration with Itron and SAP. Itron will support the implementation with its cellular-based network communications solution equipped with data collection applications and Itron's meter data management system. SAP will provide architectural development and quality assurance professional services for the program. The effort is expected to allow Consumers Energy to improve its customer service by providing more accurate bills, improving outage response, and delivering programs to help customers save energy and money.

"Through this program, Consumers Energy will enhance our operational capabilities and create new ways to provide customer value," said Patti Poppe, Vice President of Customer Experience and Operations. "Capgemini has a strong understanding of these programs and their expertise will be invaluable as we collaborate in a process to enhance our customer service."

"We are very excited to deliver this AMI program for Consumers Energy because it clearly puts the end customers first, giving them more choices and control over their energy consumption. We were able to create a winning solution based on our 'One Team' approach and services that provide added value. Consumers Energy is a significant customer for us and together we want to drive a successful relationship," said Perry Stoneman, Corporate Vice President, Capgemini Utilities and Smart Energy Services Global Leader.

About Capgemini

With more than 125,000 people in 44 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2012 global revenues of EUR 10.3 billion. Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model. Learn more about us at www.capgemini.com.

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