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Capgemini to deliver Automatic Meter Management services to E.ON power grid

Paris, April 17th, 2013 – Capgemini, one of the world’s foremost consulting, technology and outsourcing services providers will deliver a range of smart meter management services for electricity and gas to E.ON power grid. This double digit agreement between Capgemini Sverige AB and E.ON Elnät AB stretches to 2018. Thanks to this deal, E.ON will consolidate its service providers, IT systems and operations in Sweden.

Due to Swedish legislative requirements¹ introduced in the late 1990s, E.ON conducted a variety of installation projects that would ensure its smart meter services to customers. EU requirements², combined with future demands by Nordic legislation (for example around a common Nordic retail market³), changes the future role of Network companies including E.ON’s power grid. Based on these changes, Capgemini has developed a solution enabling E.ON to consolidate its current smart metering services in an efficient and quality assured manner.

The contract includes management of just under half of E.ON’s portfolio of smart meters in Sweden and encompasses a range of services including regular and scheduled meter reading, field services, service desk, management reporting, data centre hosting and application management. Capgemini will also be responsible for managing subcontractors, such as telecommunications, software providers and field service providers.

Capgemini’s solution is modern, flexible and scalable enabling E.ON to install modern meters supporting new smart features. It is also an open solution simplifying future procurements for E.ON power grid.

“We look forward to further strengthening and developing our great cooperation with E.ON and we are delighted that they renew their confidence in us. This win is one in a series of major recent successes in the Utilities

¹ “Swedish Electric Act”: the main principle behind the reform of the electricity market is to achieve a clear separation between the production and sale of electricity on the one hand and the transmission and distribution (network operations) on the other.

² EU 2020: The climate and energy package is a set of binding legislation which aims to ensure the European Union meets its ambitious climate and energy targets for 2020. These targets, known as the "20-20-20" targets, set three key objectives for 2020: A 20% reduction in EU greenhouse gas emissions from 1990 levels; Raising the share of EU energy consumption produced from renewable resources to 20%; A 20% improvement in the EU’s energy efficiency.

³ Starting 2015, the Nordic electricity markets will be joined to form a “Nordic Supergrid”. For consumers there will be a common Nordic end-user market.

sector, demonstrating our continued success and momentum in the Smart Energy market worldwide”, said Peter Harris, European lead for Smart Energy Services, at Capgemini.

“We are happy to have signed this deal with Capgemini. They have earlier proved their good ability to deliver qualified energy services and it will now be exciting to further develop the latest technology with smart meters together with them, says Per-Olof Lindholm, CEO at E.ON Elnät Sverige AB.

About Capgemini

With more than 125,000 people in 44 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2012 global revenues of EUR 10.3 billion. Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

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