

Enterprise asset management **with IBM** **Maximo and Capgemini**



Turn enterprise asset management into a proactive, strategic, and AI-powered way to boost operational efficiency

Utilities is an asset-intensive industry and, as technology continues to evolve, managing assets effectively is becoming increasingly complex.

Evolving sustainability and regulatory demands, limited operational resources, integration of IoT and OT technologies, and exponential increases in grid connections make it difficult to maintain safe, efficient, and compliant operations across a growing asset base.

Striking the right balance between commissioning and decommissioning assets is also a challenge. Lack of visibility into utilization, downtime, or maintenance data can impede strategic decisions on how and when to onboard or retire assets – with consequences that directly impact customer satisfaction and overall return on investment.

IBM Maximo is an end-to-end enterprise asset management (EAM) solution that gives organizations the ability to manage critical assets, compliance, and inventory, and use artificial intelligence to improve operational efficiency, reduce costs, and take a proactive approach to eliminating downtime.

Maximo is built with IBM watsonx, which gives users the ability to tap into conversational and generative AI tools that streamline asset data retrieval, simplify workflows, and empower workers to make smarter and more efficient decisions.

As a trusted IBM partner, Capgemini is uniquely positioned to help you navigate your end-to-end enterprise asset management transformation with IBM Maximo.



Proven expertise

Capgemini has an established relationship with IBM in more than 20 countries. With more than 20 years of partnership, we've achieved IBM Platinum Business Partner status – the highest designation IBM offers.

Our dedicated Maximo global leadership and implementations teams combine IBM expertise with industry-leading methodologies to deliver a range of end-to-end services to support your enterprise asset management transformation. Our global reach and consistent exposure to the latest Maximo updates, products, and services ensure our teams are well-equipped to assist you every step of the way.



IBM partner since **2001**



Recognized for knowledge in key areas, and as an **authorized reseller**



Capgemini achieves the highest level of partnership, **Global Platinum Business Partner**



12,500 Capgemini employees are members of IBM PartnerWorld and receive access to software, education, training, and certification

IBM Maximo with Capgemini: An integrated approach with end-to-end support

Asset management transformations typically involve an integrated business and technology solution. Capgemini understands the ins and outs of full-cycle Maximo deployments, and works closely with clients to define, design, build, and implement solutions and customizations that drive engagement among Maximo business users and integration partners. We take an agile end-to-end approach – with frameworks and methodologies incorporated in both project and support settings.

- **Consulting and product development.** Kick off your project with the right roadmap and levers for change. We help our clients define project scope

and requirements, manage assets and maintenance, and facilitate the change management, training, and development programs needed to drive your Maximo project forward successfully.

- **Implementations, integrations, and add-ons.** We design, develop, and implement relevant Maximo solutions, including upgrades, migrations, and configurations, with the ability to handle business integrations, multi-site deployments, testing, and validation.
- **Application support.** We provide end-to-end application support including remote monitoring, maintenance support, application upgrades and deployment, application optimization and automation, and end user support tools.

Benefits of enterprise asset management with Capgemini and IBM Maximo

Our proven approach opens new opportunities for improved collaboration, heightened insights, more efficient operations, better customer experiences, and new value from cost savings and extended asset lifecycles.

- **Strategic decisions, driven by data.** More accurate data, improved analytics, and richer insights into asset status and condition enables proactive and strategic decision making.
- **Risk management and asset planning.** Optimized asset planning and AI-powered inspection allows for efficient asset risk management and more strategic investment choices.
- **Collaboration and experience.** Greater data visibility gives teams and partners better access to information, fostering a more collaborative environment with an improved user experience.
- **Asset operations and maintenance.** Improved visibility into maintenance and asset history can help optimize asset utilization, anticipate and eliminate unplanned repairs, and extend asset lifecycles to make the most out of investments.

• **Customer experience.** Proactive asset management and increased visibility reduces asset failures that interrupt and impact customer experience. Better asset data also optimizes bills and cost control for your customer base.

• **Cost efficiency.** Optimized operations and strategic asset planning mitigates costs and risk to align with your return-on-investment.



Accelerate your IBM Maximo transformation with Capgemini

Find out more about the IBM and Capgemini partnership – and unlock the value of technology to transform your business.

Arun Dharbal
Maximo Business Line Leader

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

www.capgemini.com

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