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## **The General<sup>®</sup> Selects Capgemini's Insurance Connect for Claims**

***Insurance Connect is a private cloud-based subscription offering for Claims, Policy and Billing powered by Guidewire InsuranceSuite™***

**New York – March 27, 2014 – Capgemini, one of the world's foremost providers of consulting, technology and outsourcing services, today announced that The General<sup>®</sup> auto insurance company has selected Capgemini's Insurance Connect to support its claims processes. Insurance Connect is the industry's first subscription-based, cloud service offering of Guidewire InsuranceSuite™ bringing best-in-class claims, policy administration, and billing capabilities to small to mid-sized carriers. Guidewire InsuranceSuite is a complete set of products that help Property/Casualty insurers replace their legacy systems and transform their business.**

*"We are seeking to increase accessibility of world class claims, policy, and billing processing capabilities to enable carriers to focus on their brand proposition and directly impact customer experience without necessarily having to build the infrastructure or maintain the processing systems,"* said John Mullen, Vice President Insurance, Capgemini Financial Services. *"For mid-to-small size carriers, high costs and complexities of legacy migration have made transformational capabilities difficult to acquire. Insurance Connect changes that game. With a very short ramp up time, Insurance Connect provides a secure, private cloud environment at a very affordable cost, giving carriers a world-class platform leveraging Guidewire capabilities."*

As part of the multi-year contract with The General<sup>®</sup>, Capgemini will deliver its Insurance Connect solution to provide The General<sup>®</sup>, with a flexible, scalable claims platform. This platform addresses The General's<sup>®</sup> key requirements to enhance and streamline claims processing for better customer servicing.

*"Our first priority at The General<sup>®</sup> is our customers' satisfaction, so we are transforming our legacy systems, with innovative, enhanced and streamlined claims, billing and policy services that will grow with our business in the future,"* said Kent Fourman, Chief Information Officer for The General<sup>®</sup>.

Developed and offered by Capgemini's Insurance practice, Insurance Connect is a pre-configured Guidewire solution for small to mid-sized carriers to provide increased speed to market, create operating efficiencies and reduce cost and risk of entry. A recipient of Guidewire's Innovation Award in 2013, Capgemini has more than 850 Guidewire practitioners on staff globally. .



### **About Capgemini**

With more than 130,000 people in over 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2013 global revenues of EUR 10.1 billion (more than \$13 billion USD). Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

Learn more about us at [www.capgemini.com](http://www.capgemini.com).

*Rightshore® is a trademark belonging to Capgemini*

### **About Capgemini's Financial Services Global Business Unit**

Capgemini's Global Financial Services Business Unit brings deep industry experience, innovative service offerings and next generation global delivery to serve the financial services industry. With a network of 24,000 professionals serving over 900 clients worldwide Capgemini collaborates with leading banks, insurers and capital market companies to deliver business and IT solutions and thought leadership which create tangible value.

More information is available at: [www.capgemini.com/financialservices](http://www.capgemini.com/financialservices)

### **About The General®**

Based in Nashville, Tennessee and celebrating its 50 year anniversary. The General® specializes in non-standard auto insurance, selling its products over the Internet ([www.thegeneral.com](http://www.thegeneral.com)), and through call centers (1-800-GENERAL), independent agents and storefront partners. The General's national cable advertising campaign has fueled its rapid growth into 29 states and its plans for continued state expansion in the coming years.

### **About Guidewire**

Guidewire builds software products that help Property/Casualty insurers replace their legacy core systems and transform their business. Designed to be flexible and scalable, Guidewire products enable insurers to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™ provides the core systems used by insurers as operational systems of record. Additional products provide support for data management, business intelligence, anytime/anywhere access and guidance and monitoring. More than 150 Property/Casualty insurers around the world have selected Guidewire. For more information, please visit [www.guidewire.com](http://www.guidewire.com). Follow us on twitter: [@Guidewire\\_PandC](https://twitter.com/Guidewire_PandC).

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