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**SafeAuto Announces Completion of First Phase of Guidewire InsuranceSuite
Implementation by Capgemini**
SafeAuto turns to Capgemini to help support its growth plans

New York – November 20, 2013 – SafeAuto Insurance Company and Capgemini, one of the world's foremost providers of consulting, technology and outsourcing services, announced today the successful completion of the first phase of the Guidewire InsuranceSuite™ and Thunderhead.com implementation. The initial SafeAuto deployment was for three states, with plans to roll out to the remaining 13 states in which it operates by the end of 2013.

This implementation deployed Guidewire ClaimCenter®, an end-to-end claims management system, and Thunderhead.com's solution for claims forms and letters. The solution empowers SafeAuto's Claims business users to create their own letter templates and attachments within a centrally controlled environment. In addition to supporting straight-through batch claim letter generation for any channel, the Thunderhead.com solution provides an intuitive draft editor for controlled ad-hoc letter editing and a powerful data capture (interview) capability, which provides end-users with the ability to enter additional data required for letter generation. The Guidewire Accelerators for Thunderhead.com significantly reduced deployment time and complexity in this delivery.

"SafeAuto was looking for a strategic systems implementation partner to assist us in developing and deploying Guidewire InsuranceSuite and the Thunderhead outbound document generating solution," said John Kish, Chief Information Officer, SafeAuto. "Capgemini was chosen based on their experience with large transformation programs and their extensive experience with Guidewire."

SafeAuto and Capgemini began implementing the first phase of Guidewire InsuranceSuite about a year ago. In response to SafeAuto's plans for flexibility, growth and customer correspondence process improvement, SafeAuto selected Guidewire ClaimCenter and Thunderhead NOW. The new system replaces SafeAuto's legacy system and unifies several formerly disparate processes leveraging the Guidewire platform, which will help SafeAuto increase efficiency and effectiveness, and expand their position as a leader in state-minimum auto insurance coverage.

"Capgemini is delighted to have the opportunity to work with SafeAuto to enable their strategic objectives. We believe this effort, leveraging the Guidewire InsuranceSuite platform and Thunderhead.com's Insurance solution, will put in place the operational reliability and business flexibility to enable the path that SafeAuto has laid out," said



Tom Meyer, Principal, Capgemini Insurance. *“SafeAuto has shown great vision for the establishment of an efficient and effective processing platform to enable their business.”*

Capgemini continues to provide supporting resources for project management, integration and configuration developers, business analysts and testers to complete analysis, design, development, testing, and deployment activities as SafeAuto continues to augment its use of the Guidewire system.

About Capgemini

With more than 130,000 people in 44 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2012 global revenues of EUR 10.3 billion. Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

Learn more about us at www.capgemini.com.

About Capgemini's Financial Services Global Business Unit

Capgemini's Global Financial Services Business Unit brings deep industry experience, innovative service offerings and next generation global delivery to serve the financial services industry. With a network of 21,000 professionals serving over 900 clients worldwide Capgemini collaborates with leading banks, insurers and capital market companies to deliver business and IT solutions and thought leadership which create tangible value.

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About SafeAuto Insurance Company

SafeAuto Insurance Company is a leader in affordable auto insurance coverage and one of America's largest privately owned property and casualty insurance carriers. Founded in 1993, SafeAuto has written more than 5.7 million policies in 17 states including Ohio, Indiana, Kentucky, Georgia, Pennsylvania, South Carolina, Tennessee, Louisiana, Mississippi, Illinois, Missouri, Arizona, Oklahoma, Texas, Virginia, Kansas and California. SafeAuto is based in Columbus, Ohio, and employs nearly 1,000 associates across the country.

More information is available at www.SafeAuto.com.

About Thunderhead.com

Thunderhead.com is a global provider of customer experience and enterprise engagement solutions. Thunderhead.com's ONE Engagement Cloud™ provides a powerful suite of SaaS solutions that gives businesses the ability to communicate, collaborate and have real-time conversations with their customers and partners across all touch points throughout their journey. The result is that businesses have more power to drive revenue, brand strength, and differentiation by delivering far beyond isolated interactions and experiences but by creating the rich relationships that great businesses are built on.

Thunderhead.com serves its global customer base from offices located in North America, Europe and Asia Pacific.

Learn more at: www.thunderhead.com or on Twitter: [@ThunderheadONE](https://twitter.com/ThunderheadONE)

About Guidewire

Guidewire builds software products that help Property/Casualty insurers replace their legacy core systems and transform their business. Designed to be flexible and scalable, Guidewire products enable insurers to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™ provides the core systems used by insurers as operational systems of record. Additional products provide support for data management, business intelligence, anytime/anywhere access and guidance and monitoring. More than 150 Property/Casualty insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

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