

Governance, Risk & Compliance



Comprehensive,
Platform-based
**Enterprise Risk
Management**

**Capgemini's
Governance, Risk &
Compliance (GRC)
with Risk Analytics**
is an industry first
in enterprise risk
management, breaking
through traditional
functional silos

Is your GRC a messy endeavor?

The Financial Times defines GRC as “how a company is managed, in terms of the institutional systems and protocols meant to ensure accountability and sound ethics.”¹ However, in its real-world application, a constant theme appeared among our clients – with many of them referring to their GRC as a complete mess.

Increasingly, companies are under mounting pressure to navigate or preferably avoid this mess altogether. There is a large push from customers and shareholders to strengthen accountability, demonstrate ethical practices and face changing legislation head on.

No messing around – the need for a clean, clear framework

Too often, organizations have multiple groups responsible for the various functions and processes involved in GRC. These groups operate in silos, cannot share information, and have a messy patchwork of frameworks and systems. The result is not only inefficiency (including redundancy) and gaps in coverage, but also a lack of visibility when it comes to organizational risk levels. A strong GRC framework that provides a holistic view of risk is necessary for management to effectively mitigate these issues.

People matter, results count.



Building a strategy is, of course, more than a way to improve your governance, risk, and compliance functions – it's a way to help ensure that the entire organization meets its goals and objectives.”²

Forrester Research Inc.

BPO for GRC – applying a new methodology to drive growth and innovation

To help create this framework and resolve the GRC challenges detailed above, companies are increasingly embracing outsourcing across a wider range of front and back-office processes to help transform their businesses. The reason? In addition to significant cost savings, Business Process Outsourcing (BPO) has become a lever for driving business growth and innovation.

GRC from Capgemini – A clear, unified approach

Capgemini's GRC solution enables a business to make the shift from viewing GRC as a compliance and risk management overhead to a function that can deliver real business value. You derive this real business value in the form of:



Reduced risk

You can identify and address risks in a meaningful manner so that overall risk is greatly reduced to a great extent.



Reduced cost and improved profitability

GRC from Capgemini will help you improve your control environment, minimize financial loss and identify exceptions and errors on a near real-time basis – reducing the cost of compliance, loss and revenue leakage, while increasing profitability.



Improved compliance

The quality of your compliance will be greatly enhanced through regular audit and control monitoring activities.



Enhanced reputation

It helps you to minimize the risk and enhance reputation by adhering to compliance activities.

Capgemini GRC – An integrated and centralized approach

Our core functions and services include:

- Creation/modification of Risk and Controls framework
- Business process review with associated risk mapping
- Creation of policies/processes
- Proactive control of financial leakage and execution of a gap assessment
- Control design/testing
- Operational effectiveness testing
- Analysis of access rights and segregation of duties
- Assistance in meeting regulatory compliance
- Provision of design and implementation cyber security consulting skills
- Cyber security business continuity and service organization control assessments

Additionally, these functions are supported by **Risk Analytics** (part of our CFO Analytics suite of offers). This is managed through our **Client Intelligence Center (CIC)**.



Capgemini GRC Key Facts:

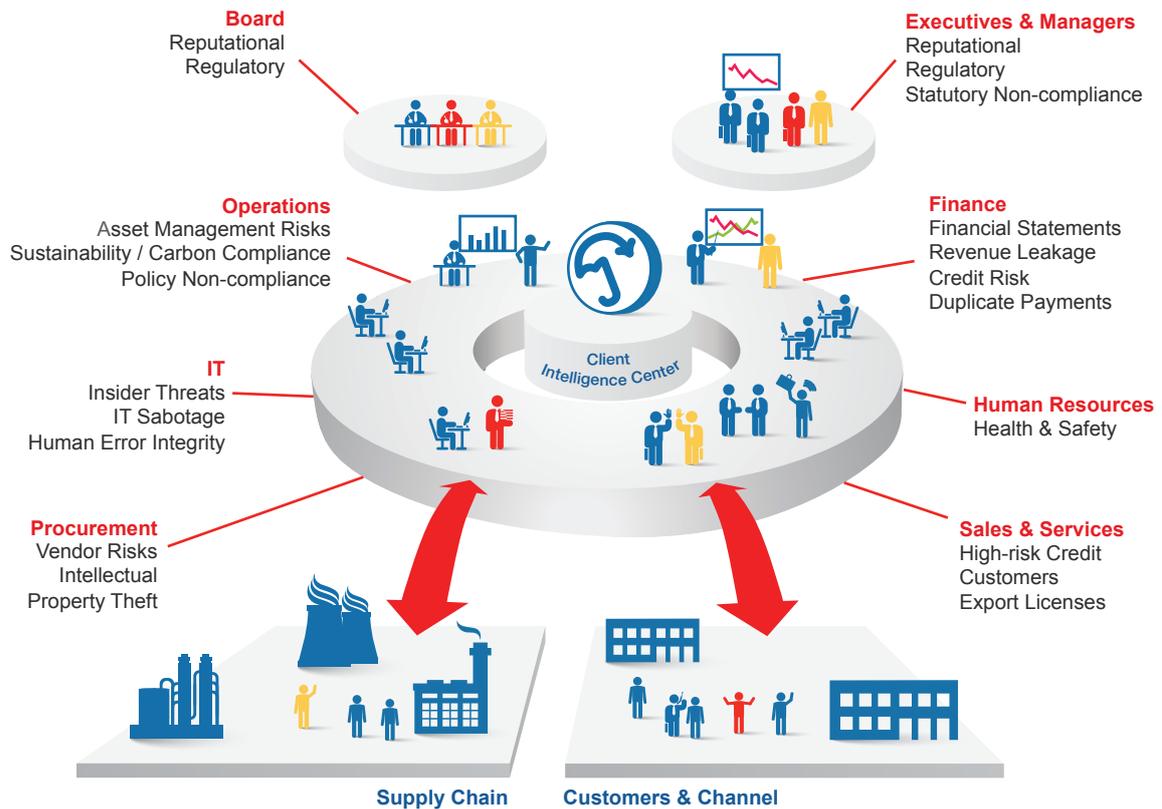


About Risk Analytics

Risk Analytics is an essential component of GRC. It provides end-to-end visibility of your organizational health by prioritizing assurance needs to satisfy relevant stakeholders. Risk Analytics delivers continuous insights on non-compliant behaviors and outliers that need to be acted upon in order to reduce risk exposure in your organization. Measuring and monitoring risk in this way helps to protect brand reputation and revenue.

About Client Intelligence Center

The outcomes of Capgemini's GRC solution are visualized in our Client Intelligence Center to provide a snapshot of key performance indicators, along with the results of tests or audits performed. This ensures complete monitoring of risk and enables you to boost market reputation.



Capgemini wins Informatica Next Generation Analytics award for helping organizations improve decision-making and growth with innovative, data-centric analytics solutions and access to fresh, accurate and complete data.³

Why Capgemini?

Capgemini's longevity and global presence in the IT business means that we have accrued a significant amount of expertise and real-life experience across a wide client base in many sectors. Your business can realize the benefits of this through the following Capgemini resources:

Rightshore®: An approach that brings together our most talented people with the perfect balance of onshore, nearshore and offshore locations – working with you as a unified team.

Global Enterprise Model® (GEM): Our renowned, flexible, platform-based methodology for business transformation and benchmarking that delivers the right operating model for your organization.

Client Intelligence Center: Our unique platform that provides one broad, deep view of your organization. This platform is the key to better decision-making, improved profitability and brand protection at your fingertips.

Automation: Visibility of potential risk areas and process outliers to help management with monitoring key risk areas through effective dashboards.

Case Study: GRC brings efficiency, control and cost savings

This FMCG company with a global presence determined that they would invest in a major program to consolidate and marshal GRC-related functions into one reporting structure. They engaged Capgemini to rollout a comprehensive GRC framework.

We implemented a Client Intelligence Center in Bangalore, India to provide access control provisioning and review services, preventative controls testing and reporting services. The center also handles detective controls monitoring and reporting services, and self-assessment and analytics services. Additionally, Sarbanes-Oxley (SOX) control testing is delivered through our centers in India, Brazil and China.

To date, our client has realized significant benefits from our GRC solution. These include:

- ✓ Annual GRC savings of €300K
- ✓ 25% reduction in report timelines
- ✓ 80% automated data flow into Control Monitoring Report (CMR) tool
- ✓ 50% of control exceptions remediated
- ✓ Value-added analysis providing insights on health of controls
- ✓ Global view with ability to drill down to transaction level details
- ✓ Significantly increased reporting capability across 61 countries

For more details contact:

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1 www.ft.com/lexicon

2 Forrester Research Inc., Build a Governance, Risk and Compliance Strategy Worthy of Business Consideration, Renee Murphy, January 2015.

3 Informatica 2015 EMEA Partner Forum, 9 June, Lisbon



Companies that view GRC as a project rather than an ongoing engagement are heading for trouble. GRC is about a continuous process of reporting, analyzing and executing.”

Andrzej Hutniczak

Senior Vice President and Head of Product and Deal Structuring, Capgemini



About Capgemini

With more than 145,000 people in over 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2014 global revenues of EUR 10.573 billion.

Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want.

A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

Learn more about us at
www.capgemini.com