

Enterprise Model & Strategy CLIENT-CENTRIC - DATA-DRIVEN - FACT BASED



Introduction



Get in control & maximize value creation

The speed and complexity of business are increasing and so is the availability of data. To get in control, organizations need transparency and structure to enable fact-based decision making. Capgemini Invent uses the Strategic Value Framework and provides the necessary methodology to maximize value creation using data.

Key success factors

We believe that the success of every project depends on two main factors

- The quality and alignment of (project) objectives
- The extent to which management can steer towards these objectives

Our framework for success

Our methodology and Strategic Value Framework support organizations in the following ways:

- Our client-centric methodology defines value and formulates goals & objectives for your organization, based on your (internal) clients' needs
- We capture and analyze data, using our Strategic Value Framework, to create information and ultimately insights to minimize the role of emotions and politics – and maximize the role of facts –in decision making

Our method and tools have proven their value in 200+ projects. Please contact us for more information. Our international team of experts is ready to help

We deliver to you 3 key outcomes in each of our projects, which are measurable and long-lasting benefits



OUR APPROACH

Our methodology consists of a two-fold approach, where goals and objectives are at the centre



The right goals and objectives form the basis of every project and organization, steering towards them is key for success



The cement in our approach is our Strategic Value Framework, which grows with every step and leads towards value

IMPLEMENT

structures

Implement the designed

solutions into the existing



EXPLOIT



Measure and benefit from the performance of your implemented solutions

DESIGN



Discover what value is for your organization and what triggers the drivers of value creation Develop the design with solutions by which the value creation will be achieved

the Strategic Value Framework

is the guiding principle across every phase of your project

DEEPDIVE APPROACH, TOOLS & FRAMEWORK

apgemini Invent 2021. All rights reserved |

The Strategic Value Framework is the foundation of our approach. It guides us through the four project phases

	1 Define value + set goals	2 Steer towards succes		
	DISCOVER Define what drives value	DESIGN Maximize the value	IMPLEMENT Steer towards success	EXPLOIT Measure added value
			Pg.14	Pg.15
GOAL	Understand what value is for your organization and align all stakeholders on this value statement	Create the best design possible, realizing the full potential of the solution	Implement the designed solution and realize the value from the business case	Exploit the implemented solution and benefit from the increased value. Monitor performance to find additional opportunities
RATIONALE	Understand what value means; which factors drive value, which levers can be pulled to steer towards defined goals and how performance can be measured (KPI's)	Use scenario analysis and further finetuning to create the best design possible; optimizing the business case for your project and creating the project design	Use the KPI data framework to monitor the implementation. Replace estimates for actuals and use the data to steer the project in the right direction	Using the KPI framework created during this journey we measure the actual performance and provide insights to discover additional opportunities
RESULTS	 Full alignment on value statement and goals Understanding of business rationale Setup of KPI data framework 	 Optimized project design Alignment on proposed solution KPI data framework with estimates 	 Active monitoring + steering of implementation Fact-based decision making KPI data framework with estimates + actuals 	 Active monitoring + steering the organization Data-driven decision making KPI framework for performance management Additional opportunities
			Stra	↓ ↑ ategic Value Framework

During each phase we use a diffent set of tools to create the required information



	1 Define value + set goals	2 Steer towards succes			
	DISCOVER Define what drives value	DESIGN Maximize the value	IMPLEMENT Steer towards success	EXPLOIT Measure added value	
	Benefit-/cost logic	Focused portfolio			
TOOLS	Value discovery	Business case	Benefits management	Performance management	
RK ENT	Goals and objectives	Portfolio optimization	Benefits tracking	Value-based KPI tracking	
AMEWO ELOPM		Optimal project design	Fact-based decision making	Targeted reporting	
FR DEV	Drivers and dependencies (KPI framework)	Project design estimates (KPI framework)	Project design actuals (KPI framework)	Opportunity identification	
				↓ ↑	
	↓		Stra	ategic Value Framework	

DEEPDIVE APPROACH, TOOLS & FRAMEWORK

(6)

INFRASTRUCTURE

6

Discover what drives value and define + align clear goals and objectives for your organization

1 Define value + set goals

DISCOVER

Define what drives value

A multinational consumer goods company asked Capgemini Invent to help explore the potential of an FMCG-based crowdfunding platform. This being a brand-new idea, the company wanted to know whether it's a feasible idea. what the potential value was and what obstacles could potential arise executing when the idea.

We identified the consumer tension, business value, and proposition for the FMCG-based crowdfunding platform, while allowing the company to empower consumers to make a greater positive impact on the world.

STEER TOWARDS SUCCES

Benefit-/cost logic

In an iterative and co-creation approach, the Benefits Logic® is developed via build and validation workshops identifying value drivers and opportunities. Which in turn are grouped into value areas.

 • (VEN INNER)		
- = =	-	

By focusing on the cause-and-effect relationship of all relevant internal + external metrics and using already existing knowledge, we facilitate the

development of a Transformation Map and ultimately project charters to kickstart new initiatives.

Value discovery



OUR FRAMEWORK DEVELOPMENT



Goals and objectives

Concise and coherent goal setting will lead to improved decision making. This will in turn improve focusing on the right goals, reducing loss of resources.

 ϕ

Drivers and dependencies (KPI framework)

An overview of value drivers will help in defining how strategic value is created in your organization and why. Organisations benefit from improved focus and measurable results.



Create the optimal project design to maximize the value of your project (portfolio)



2 Steer towards success

DESIGN

Maximize the value

A large airline company asked Capgemini Invent to help them focus their project portfolio on a specific HR topic. The department had a few ideas how they could improve the working environment for their employees and had started some projects already around the topic that were still running. However, they were not sure where they should focus their resources on to work on their people strategy in the future.

RESULT

An overview of all the potential solutions linked to their People Strategy on a huge A0 paper. Thereby, the company was able to share the results with all stakeholders within the organization in a very visual way.

OUR TOOLS

Focused Portfolio

Our focused project portfolio approach ensures the selection of value adding projects that fit the strategy.

The solution offers you three steps in

which you will identify, select and manage your project portfolio, and make sure you start creating value again.

	Concession of the local division of the loca	A A STATE OF A	ET.
	titestify at surviva projects within the organization	fin prioritise projects Sy value	Track KPCs of all narring projects and in evaluate they value continuously
	•••		
the shanes a			

Business case

Our business case method identifies which investments or initiatives create or can create the desired value. By defining the relevant cost- and value drivers we gain understanding of the challenges. We use

<u>ज्</u>य्य्

HUMISTICATI-SPREAD MULTINE ALCH-SPREAD DURING EACH PARAGE OF THE PROJECT MULTINE ALCH PARAGE OF THE

these drivers to assess and validate multiple scenarios, leading to an optimal design of the solution & its implementation



OUR FRAMEWORK DEVELOPMENT

Portfolio optimization

We optimize the existing portfolio of projects and create insights in how current projects add value and which projects need to be dropped

Optimal project design

We distinguish projects that create value from those that don't. After assessing multiple options/scenarios we ensure that the most value creating projects are designed & selected



KPI's are assessed and determined to be tracked throughout the following phases, ensuring that optimal value creation is realized Implement the optimized project design and steer towards value using smart monitoring solutions & support decision making



2 Steer towards success

IMPLEMENT

Steer towards success

Capgemini Invent helped a large Life Sciences client to measure the success of their program, by ensuring that the benefits that were promised in a revised business case would be delivered within the organization

OUR TOOLS

Benefits management

By setting up a clear data and KPI framework, derived from the metrics used in the business case we create a benefit management trajectory that fits your organizational context and content

		_	MENTATION		
			ong the benefics i	ope	
	project managers project goals		Managers operational posts		Executive strategic por
	Project	Enable	Star	Benefit .	Petros
1.12	-	·	-		
			KPI selection		



RESULT

Objectives and activities were mapped in a KPI tree to measure progress and the level of success. Second, we developed a performance dashboard which included multiple leading indicators

OUR FRAMEWORK DEVELOPMENT



We measure whether the predicted benefits take place, steer towards actual value creation, and continuously re-evaluate the portfolio value



Fact-based decision making

During implementation, more & more assumptions can be replaced with actual facts. We incorporate the facts in the framework which strengthens its quality & allows for improved fact-based decision making



KPI's are assessed and determined to be tracked throughout the following phases, ensuring that optimal value creation is realized

Exploit your solutions while measuring & monitoring the performance of your implemented solutions

2 Steer towards success

EXPLOIT

Measure added value

Capgemini Invent brought an entire Enterprise Model & Strategy expert team to a governmental organization which coached the client to train them on the Enterprise Model & Strategy methodology with special attention to business cases, goal driven insights and value tracking

OUR TOOLS

Performance management

The Value performance management methodology makes transparent what performance areas should be

prioritized, why these areas need attention and what the outcome of improvement and transformation initiatives will be



E



RESULT

Successful and on time delivery of the full project portfolio and budget request package to the House of Representatives



Value-based KPI tracking

Organizational KPI's are based on the goals & objectives and in line with the to be realized benefits



Targeted reporting

OUR FRAMEWORK DEVELOPMENT

Assessment of as-is and to-be reporting process flows to bring these in alignment of the organization's goals & objectives

Opportunity identification

By implementing value performance management, it's possible to continuously improve and identify new opportunities that were not visible or possible before



PROJECT REFERENCES

We successfully helped and guided organizations in different sectors and industries by creating and realizing more value



Our team consists of talented people with a wide variety of expertise and knowledge with different backgrounds



Capgemini invent





GET THE FUTURE

This presentation contains information that may be privileged or confidential and is the property of the Capgemini Group.

Copyright © 2021 Capgemini. All rights reserved.

ABOUT CAPGEMINI INVENT

As the digital innovation, consulting and transformation brand of the Capgemini Group, Capgemini Invent helps CxOs envision and build what's next for their organizations. Located in more than 30 offices and 25 creative studios around the world, its 7,000+ strong team combines strategy, technology, data science and creative design with deep industry expertise and insights, to develop new digital solutions and business models of the future.

Capgemini Invent is an integral part of Capgemini, a global leader in consulting, digital transformation, technology and engineering services. The Group is at the forefront of innovation to address the entire breadth of clients' opportunities in the evolving world of cloud, digital and platforms. Building on its strong 50-year+ heritage and deep industry-specific expertise, Capgemini enables organizations to realize their business ambitions through an array of services from strategy to operations. Capgemini is driven by the conviction that the business value of technology comes from and through people. Today, it is a multicultural company of 270,000 team members in almost 50 countries. With Altran, the Group reported 2019 combined revenues of €17billion. People matter, results count.

Visit us at www.capgemini.com/invent