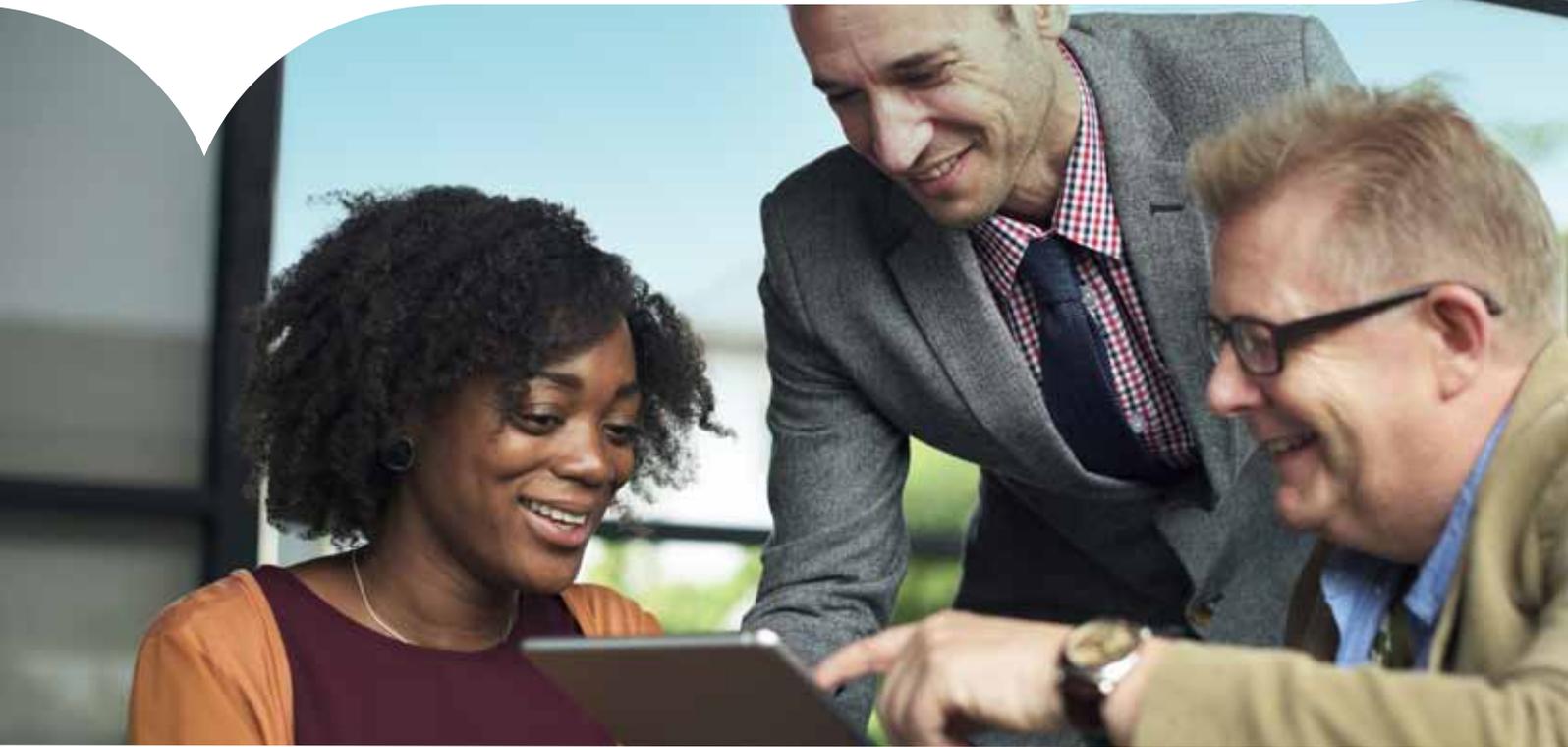


Exercise Management Tool (EMT)



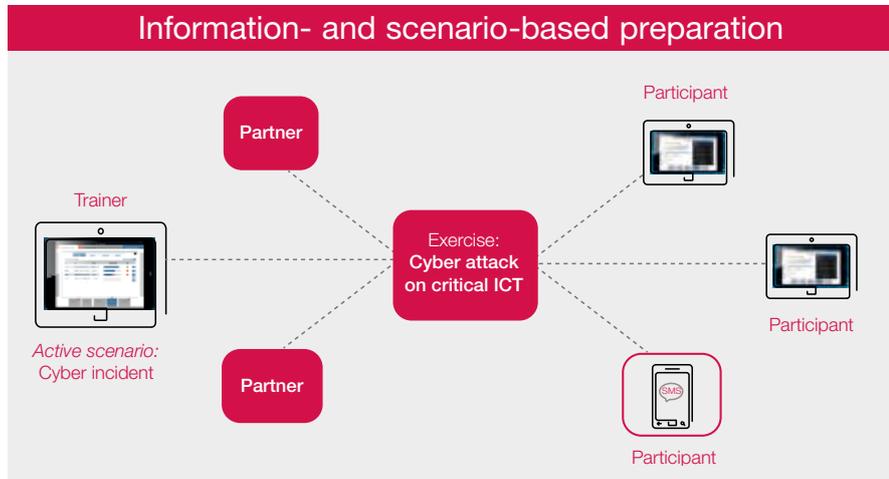
Better preparation for safety or security events by digital training and exercises



Any public organization and each company may be faced with safety or security related events that have a large impact on your employees, the environment, the profitability and the public image of your organization. Events such as an accident, a fire, violence against your employees, fraud, a data breach, but also cybercrime. Many businesses close within three years after they are affected by a major disaster or a series of serious incidents.

Correct, fast and adequate action is necessary in order to effectively respond to an incident or crisis but also for managing - the mostly long-lasting - aftermath. Organizations that put safety and security first invest a lot of time and money to be prepared for events with great impact on safety, security and business operations. Training and practicing, combined with well designed exercises are important activities for preparing your incident response and crisis management teams. Thanks to the digital Exercise Management Tool (EMT), organizations can practice more often to be better prepared.

Content of training and courses can be made digital (like e-learning), more interactive and can be filled with individual exercises, tailored to the employee or team. The EMT is a flexible and easy to use tool where trainers can add and reuse their own training content and exercise scenarios.



More information

The EMT is a service managed by Capgemini for which you do not need to install or purchase specific software. You can use the EMT per exercise or for a longer period on a monthly subscription basis. If desired, we can provide experienced trainers and readymade or tailored exercises. For more information visit www.capgemini.com or contact your local Capgemini office.

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Train and practice more frequently at lower costs

Preparation for a safety or security events starts with a solid approach to educating and training incident (or emergency) response teams and crisis management teams. But planning a crisis management exercise is usually not as easy as people think. For example it is hard to find a time and date when all the employees, including management, suppliers and chain partners, can practice together. Also reserving a complete day for a relative short training and expect all the participants to travel to the training location is costly. Worst case, employees don't get any training at all or only "once a year the same scenario" and the intended result of frequent training is thus lost. The EMT makes preparation activities easier and cheaper, because exercises can be done independently of time and location. They can be practiced more often, because exercise scenarios are available in a digital library and thus repeatable. The trainer decides what is included in an exercise scenario and can easily adjust the scenario. The logging of the exercise done by the EMT makes evaluation possible.

Improve management of safety and security events

With the EMT you can simulate all possible incident response or crisis management scenarios. You can determine for yourself the multi-media content of the exercise and how it is performed. The digital experience makes it more real and interactive for the participants. When practicing, knowledge and experience comes together. Weaknesses in your response or management processes and organization come to light.

You can use the EMT to ensure that not only your staff knows how to apply protocols, but also that they evaluate them on quality and completeness from their own experience. This improves protocols and offers the ability to identify new risks. In addition to the EMT the Incident Response and Management System (IRMS) of Capgemini, can be used. With the IRMS you can digitally execute your trained scenarios in a real emergency. This makes the EMT and the IRMS indispensable components within an integrated approach to safety and security management.



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Together with its clients, Capgemini creates and delivers business, technology and digital solutions that fit their needs, enabling them to achieve innovation and competitiveness.

A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

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