BANKS ARE OPENING UP THEIR SYSTEMS TO TRANSFORM THEMSELVES

CLOUD
Banks are on an accelerated path to cloud solutions adoption

API-led Open Banking
Open banking gains momentum; APIs set to play a key role

NEW OPERATIONS & BUSINESS MODELS
Changing industry dynamics demand new-age operating and business models

OPEN BANKING GAINS MOMENTUM
APIs set to play a key role

Banks are accelerating digital transformation efforts

DIGITAL BANKING TRANSFORMATION

VOICE ASSISTANT
Voice Assistant has emerged as a new channel of customer engagement for banks

Efficiency

EFFICIENCY & CUSTOMER EXPERIENCE

INVISIBLE BANKING
Banks seamlessly integrate financial services into customers’ daily lives.

DISTRIBUTED LEDGER TECHNOLOGY
Banks are leveraging DLT applications for KYC/identity management, and payments

Customer Experience

Cost Reduction

New Revenue Streams

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BIGTECHS
Slowly but surely emerging as a threat to existing banking businesses

VOICE ASSISTANT
Voice Assistant has emerged as a new channel of customer engagement for banks

INVISIBLE BANKING
Banks seamlessly integrate financial services into customers’ daily lives.

DATA SECURITY AND COMPLIANCE
New business models and technologies compel bank investment in data security, compliance

NEW OPERATIONS & BUSINESS MODELS
Changing industry dynamics demand new-age operating and business models

CAPGEMINI'S WORLD RETAIL BANKING REPORT 2018
71% of banking executives say their banks are focusing digital investments in cyber security

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People matter, results count.

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