Cross-border mobility

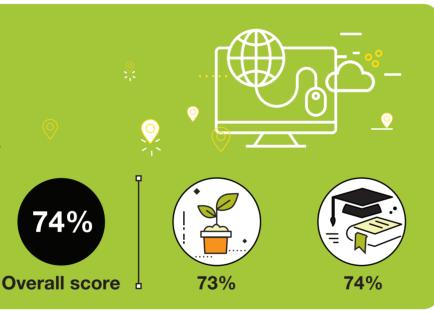
The opportunity of using online services in another country is growing for citizens and entrepreneurs



Achieving cross-border mobility will offer opportunities for citizens, enable **business**, and boost Europe's attractiveness and competitiveness

Online availability "Can I use an online service in another **EU country**?"

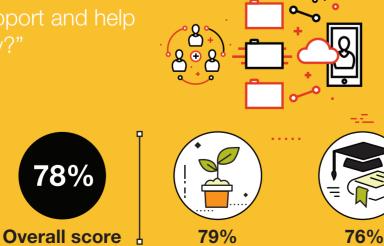
Cross-border service delivery records solid improvements over the years (+25 p.p. since 2012).



Usability

"Can I find sufficient online support and help

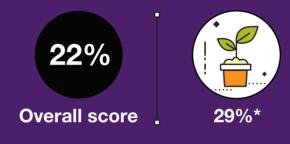
Promising developments on the usability dimension of citizen cross-border services



eID Cross Borders

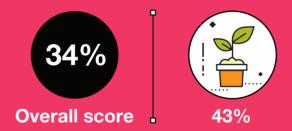
"Is it possible to use my electronic identification in another EU country?"

Cross border use of elD is currently still in a pre-mature stage

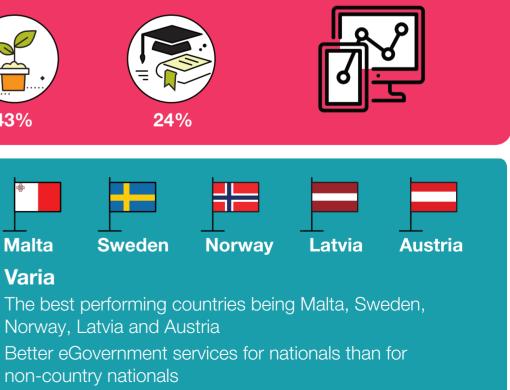


eDocuments Cross Borders "Is it possible to use electronic documents across borders?"

There are more online opportunities for businesses than for citizens to use eDocuments.



Best performing countries



Varia

