

# Next-Gen Identity and Access Management

Users demand simple access to applications wherever they are, from any device they wish. How can you ensure appropriate, well-governed access across your extended IT environment while still meeting the business demands for low IT costs? And how can you better detect potential breaches of your environment?



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## Overview



If there is one constant in today's business environment, it's change. Applications are continuing to move into the cloud. Evermore interconnections and access points are being opened among businesses. The way people work is continuously evolving, with historical boundaries blurring and remote, nontraditional workers rapidly becoming the norm. Today 74 percent of CIOs must accommodate bring-your-own-device (BYOD) access while ensuring data security across all resulting platforms and devices. At the same time, we are dealing with a new breed of hackers that, 60 percent of the time, can compromise an organization's data within minutes. The regulatory and business impact of data loss is now a boardroom issue.

### The Need for Next-Gen

We are moving to a world where users are demanding increasing flexibility, traditional controls are disappearing and threats are increasing. This new world demands nextgeneration identity access management (IAM) solutions.

Most organizations have traditionally created IAM solutions in-house. But they've struggled to recruit experienced and skilled professionals, often treating IAM as a technical deployment project, making it a challenge to execute against budget,

quality and time. This is especially true in view of the costs of internal implementation and build, which remain high, due to an inadequate understanding of existing processes and policies as well as the many political roadblocks common within the IAM landscape. All of this often results in increased IT cost and complexity and, consequently, the failure of many in-house IAM projects.

## Solution Spotlight



Capgemini Identity and Access Management as a Service delivers the necessary connectivity, control and security that CIOs require. Built on RSA's and ForgeRock's class-leading technology, combined with Capgemini's expertise in integration and service management, this service provides a comprehensive end-to-end IAM solution unmatched in the market. The service is a modular and fully functional IAM stack offering identity and access governance, identity and access administration and access management functionalities. It includes a hosted directory, password forwarding, multilevel approval workflow capabilities, access certification, segregation of duties (SoD) violation detection and role management.

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### **A Customizable and Thorough Solution**

Whether hosted or on-premises, the offering also features client-delegated administrator and analyst functionality, including policy and process configuration; operational service dashboard and service analysis tools; active service reporting; identity intelligence functionality; and policy-based, text-based alerting of access incidents. This unique service helps customers ensure a cost-effective, phased and scalable transition from existing services. Furthermore, as a managed service, it enables customers to maintain peace of mind, thanks to the underlying best-of-breed technology delivered through a highly available, secure and managed hosted environment.

### **Real Business Benefits**

Capgemini's platform can provide both governance and access management, playing a key role in helping organizations do the following:

- Reduce the risk of audit failures
- Provide better visibility into user privileges
- Identify and remediate high-risk accounts to prevent data breaches
- Reduce effort and increase scope for reporting
- Optimize workflows to reduce effort to request, approve, review and provision access
- Enhance business agility through fast and secure deployment of new applications
- Rapidly create trust and business relationships with customers and partners
- Simplify access and increase security through centralized authentication

Additionally, exploiting Capgemini's years of experience in the IAM space, the service can be installed and configured quickly, providing real business benefits in a fraction of the time of traditional deployments.

## Why Capgemini?



As data complexity and costs increase and IAM standards and technologies continue to improve, organizations are recognizing that using secure, quickly deployable IAM solutions is the best way to move forward. However, it's important to note that these systems require a certain level of consulting and systems integration to enable them. That said, there is a way IAM can be turnkey: Capgemini with its FastTrack approach—enables organizations to rapidly initiate an IAM project and begin to deliver business benefits within a few weeks, rather than the months it typically takes with traditional methods.

### Best of Breed

Capgemini accomplishes this by leveraging best-of-breed vendor products provided in a unique as-a-service mechanism that is either fully hosted or managed onsite in a private cloud configuration. As a result, organizations can quickly deploy and scale while gaining support and enhancements from core vendors. For example, RSA is one of the underlying service providers in the offering, specifically focusing on identity governance and administration features. In addition, Capgemini utilizes ForgeRock and a host of open source solutions—often combined to create a “best fit” managed IAM architecture. Furthermore, the Capgemini service is built as a rapidly deployed single-tenant, modular solution, which enables a higher degree of flexibility than the more prepackaged (for example, multitenant) solutions in the market. In addition, Capgemini's IAM solution has no up-front license costs and all charges follow a per user, per-month model based entirely on the functionality required. This comprehensive service is a part of the larger Capgemini Digital Immediate service and Integrated CyberSecurity offerings, which provide organizations with economies of scale and an approach that is more holistic than standalone services. In addition, by leveraging Capgemini's RightShore model, customers benefit from an array of readily available professional services and skilled implementation resources at competitive rates, using accelerated integration methods to fully exploit deployments.

## What's Next?



When contracting with Capgemini, your organization has immediate access to on-premises or cloud-based solution that can meet the most-complex requirements at a low cost per user. With more than 20 years of end-to-end expertise in delivering identity solutions, Capgemini delivers on its promises. It has a fine-tuned, highly focused approach, based on the fundamental pillars of identity solutions, and offers 24x7 service with unparalleled levels of insight into the efficiency and effectiveness of IAM. It works so well that the IAM solution Capgemini offers is the same system it uses internally with its own 180,000 global employees.



## About Capgemini

With 180,000 people in over 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2014 global revenues of EUR 10.573 billion. Together with its clients, Capgemini creates and delivers business, technology and digital solutions that fit their needs, enabling them to achieve innovation and competitiveness. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

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