

Capgemini plays a key role in enabling Sweden's next-generation emergency communications network

Stockholm, September 29, 2026 – [Capgemini](#) today announced it has been selected by the [Swedish Civil Defence and Resilience Agency](#) to help establish the [Swedish Emergency Network \(SWEN\)](#), Sweden's next-generation digital communications network for mission-critical services. Capgemini will lead the integration, architecture and operational readiness of the secure 5G-based communications platform, to ensure seamless interoperability across existing systems while meeting stringent security requirements.

The Swedish Civil Defence Agency has been mandated by the Swedish Government to develop the next generation communications system for public safety, emergency response, healthcare and civil defence. Over time, SWEN will replace the current Rakel¹ network and provide the foundation for a modern, resilient and future-ready communications infrastructure.

As a global AI-powered business and technology transformation partner, Capgemini will ensure the collaboration between the Swedish Civil Defence Agency, commercial mobile network operators and other technology providers, providing the expertise and oversight needed to deliver a secure, operationally ready solution. Through the agreement, Capgemini will leverage the full breadth of its capabilities to design and validate the system architecture, coordinate interfaces, lead large-scale testing programs, and implement rigorous security controls to protect critical information assets. The collaboration spans the entire lifecycle, from establishment and migration through to a controlled transition to the agency's own operational organization.

"This is an important milestone for Sweden's preparedness, which ensures access to solid expertise with experience of establishing similar systems in Europe," says Åke Holmgren, Head of Cyber Security and Mission Critical Communications at the Swedish Civil Defence and Resilience Agency.

"We are honored by the trust placed in us and look forward to supporting the Swedish Civil Defence and Resilience Agency in strengthening Sweden's crisis preparedness and civil defence capabilities. SWEN is a critical enabler for emergency services, regional authorities and municipalities to carry out their mission-critical responsibilities with the highest levels of security and reliability," said Caroline Segerstéen Runervik, CEO of Capgemini Sweden. *"We are bringing together the breadth of Capgemini's global expertise in telecommunications, digital platforms and cybersecurity to help deliver a secure and future-ready communications environment for Sweden. We will draw on our deep experience delivering mission-critical communications programs around the world, applying proven best practices from similarly complex environments."*

Once operational, SWEN is expected to be far more than a successor to the existing Rakel network. Built on modern LTE and 5G technologies and enabled by Mission Critical Services (MCX), the new platform is designed to support secure, data-rich communications, advanced positioning capabilities and seamless sharing of video and operational information in real time.

By migrating Rakel's existing capabilities to a significantly more modernized and scalable platform, SWEN is being developed to equip Sweden's emergency and public sector organizations with new tools for secure collaboration while creating a robust foundation for future innovation, connected services and machine-to-machine communications.

¹ Sweden's national digital radio communications network used by public safety and emergency services



About Capgemini

Capgemini is the business transformation partner for enterprises in the age of AI. We help organizations imagine and build an intelligent, sustainable future, combining AI, technology and human ingenuity to transform how they operate, innovate and grow. With unique end-to-end capabilities spanning strategy, technology, engineering and intelligent operations, we bring together deep industry expertise and market-leading capabilities in AI, cloud and data to turn ambition into measurable business outcomes at scale. Supported by a robust ecosystem of partners and nearly 60 years of expertise, Capgemini is a responsible and diverse global organization of over 410,000 team members in more than 50 countries. The Group reported 2025 revenues of €22.5 billion.

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