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Capgemini positioned as a 'Leader' for EMEA Workplace Services by Independent Research Firm

Paris, 19 January 2016 – [Capgemini](#), one of the world's foremost providers of consulting, technology and outsourcing services, today announced it has been named a Leader in the independent report: **The Forrester Wave™: EMEA Workplace Services, Q4 2015** by Forrester Research, Inc.

The report assessed 13 vendors mapped against 27 evaluation criteria where Capgemini was ranked as a Leader and cited for its “significant activities in workplace services”. Capgemini was recognized for having “a very strong current offering that includes strong ¹SIAM capabilities and a strong commitment to continuous improvement.”

[Jan Kritz](#), Senior Vice President Global End User Services at Capgemini said: *“We are delighted to be positioned as a Leader by Forrester Research. Capgemini has a proven track record of delivering superior Service Desk solutions to enable a rapid transition and offer a robust, user-centric and cost-effective portfolio to our global network of users. We recently launched ‘[My Workspace](#)’, - which helps empower employees to work anywhere anytime, through a single, secure platform where users can access all of their applications, data and services via any device. Our focus remains on driving optimum business outcomes to ensure that our offers are designed, implemented and managed to deliver value to enterprises.”*

Capgemini is one of the leading players in the workplace services market, currently supporting over 1 million end users globally. With 22,000 outsourcing employees worldwide. Capgemini's workplace services deliver a standardized, secure end-user environment supported by industry-standard incident and change management processes.

[The Forrester Wave™:EMEA Workplace Services, Q4 2015](#), Dec 17, 2015

About Capgemini

With 180,000 people in over 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2014 global revenues of EUR 10.573 billion. Together with its clients, Capgemini creates and delivers business, technology and digital solutions that fit their needs, enabling them to achieve innovation and competitiveness. A deeply multicultural organization, Capgemini has

¹ SIAM - Service Integration and Application management

developed its own way of working, [the Collaborative Business Experience™](#), and draws on [Rightshore®](#), its worldwide delivery model.

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