Capgemini launches a new generation of multi-tenant Managed Security Operations Center services

Housed in India, Capgemini's new pay as you go managed SOC services leverage IBM's QRadar Security Intelligence Platform, helping customers to bridge the cybersecurity skills gap.

Paris, August 30 2016 – Capgemini, a global leader in consulting, technology and outsourcing services, today announced the launch of a new generation of Managed Security Operations Center (SOC) services, housed in India, in collaboration with IBM Security.

Organizations are contending with an explosive growth in the scale, audacity and complexity of cyber attacks, as well as challenges in securing personnel with the expertise and experience needed to evaluate, interpret and react to this evolving cybersecurity landscape. As a consequence, many companies are facing a reaction lag, with their response to potential threats being measured in months rather than days or hours. A managed SOC with three types of pay as you go services, (bronze, silver, gold) each tailored to customers' budget requirements, the new service eliminates the need for organizations to invest time, resources and budget in developing and building their own Security Operations Centers. It also means that they do not need to find a dedicated team to operate them, while enabling companies to set up measures aimed at preventing threats, detection and response services much more quickly.

Franck Greverie, Global Cloud and Cybersecurity leader for the Capgemini Group, said: *"The challenge organizations face is finding the expertise to build, manage and continue to develop cybersecurity capabilities. Our customers are telling us that they have a clear need for a solution that allows them to access this expertise and associated technology as a managed service. Organizations with the right cybersecurity services in place clearly have a competitive advantage."*

This new offer is the latest addition to Capgemini's Managed SOC range of services. It combines advanced threat intelligence services with detection and reaction capabilities, leveraging IBM QRadar's advanced analytics and Capgemini cyber attack scenarios and detection, reaction services. It also includes advanced detection capabilities based on in-line sandboxing and security analytics. Furthermore, Capgemini provides a link with Governance, Risk and Compliance (GRC), enabling customers to implement effective remediation actions. According to the level of services requested by the customer, Capgemini offers three options: from entry-level (bronze), leveraging mainly SIEM technology, to upper-tiers (Silver and Gold) adding Advanced Threat Intelligence to the core SIEM technology, sandboxing, security analytics and GRC.

In upper tier services, customers can benefit from active cybersecurity, thereby adapting to new threats in real time. The need for this kind of active service is underlined by a report from technology research and advisory firm, Forrester Research. It advises customers that *"The tactical use of managed services still offers value for organizations, but proactive services that address evolving threats must be the new approach; sophisticated threat actors and attack techniques require it."*[1]

One of the main security products used in Capgemini's Managed SOC, housed in India, is the IBM QRadar. IBM is the market leader for Security Information and Event Management (SIEM) and has held leadership positions in Gartner's Magic Quadrant for SIEM[2] for the past 7 years in a row.

"*We are excited about our collaboration with Capgemini for this new offering and the benefits we can bring to our collective clients with QRadar, which has become one of the most used security analytics platforms in Security Operations Centers,*" said Marc van Zadelhoff, General Manager, IBM Security. *"To meet strong client need for security intelligence services, we are working with global leaders such as our long-standing business partner Capgemini."*

This new offering is now part of Capgemini's range of Managed SOC services

To fulfill their cybersecurity needs, customers can leverage Capgemini's network of multi-tenant / multi-client Managed SOC services, delivered either offshore or locally, or can request Capgemini's help to set up a dedicated SOC to address more stringent requirements.

On top of the seven existing Security Operation Centers in Bangalore, Mumbai, France, Luxemburg, Belgium, Spain, UK, Capgemini plans to open additional multi-tenant Managed SOCs in new countries and expand existing SOCs as part of its growth strategy.

To find out more, visit: www.capgemini.com/managedSOC

About Capgemini

With more than 180,000 people in over 40 countries, Capgemini is a global leader in consulting, technology and outsourcing services. The Group reported 2015 global revenues of EUR 11.9 billion. Together with its clients, Capgemini creates and delivers business, technology and digital solutions that fit their needs, enabling them to achieve innovation and competitiveness. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.
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[1] Forrester Research: "Get Your Managed Security Services In Order", Continuous Improvement: The S&R Practice Playbook by Jeff Pollard, January 8, 2016

[2] Gartner "Magic Quadrant for Security Information and Event Management" by Kelly M. Kavanagh, Oliver Rochford, July 20, 2015