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– NEWS ALERT –

Capgemini Achieves SAP Certification as Global Provider of Solution Implementation Based on Run SAP® Methodology

Paris, 21 February 2013 – Capgemini, one of the world’s foremost providers of consulting, technology and outsourcing services, today announced it has been recertified by SAP AG as a global provider of solution implementation based on the Run SAP® methodology. Capgemini will continue to incorporate the methodology into its implementation standards in 2013, across North America, Europe and Asia- Pacific, to help customers optimize their total cost of ownership (TCO), obtain better value and support business innovation.

Capgemini has been an SAP-certified provider of solution implementation based on Run SAP since 2009 and, once again, its team has successfully regained certification on a global level. Run SAP is a phased methodology based on world-class knowledge. It is designed to provide best-practice procedures, content, services, training and tools for end-to-end solution operations, along with a standardized and proven implementation method. The Run SAP methodology focuses on application management, business process operations and administration of SAP solutions. The methodology describes how support should be implemented across the lifecycle design, set-up, operations and optimization. In addition, with its best-practice documents for solution operations, it shows how to implement end-to-end solution operations for different SAP software-based business processes. As an integral part of SAP Enterprise Support services, Run SAP is a holistic support model designed to enable continuous improvement and successful operations.

“Christophe Lacroix, senior vice president and global SAP partner executive at Capgemini said: “This global certification is further recognition of Capgemini’s collaboration with SAP as a global strategic alliance partner and it underscores our expertise in implementing SAP solutions for our customers across a wide range of sectors. The achievement is in addition to our recent local certification across numerous different geographies including North America, India and the Netherlands.”

“The Run SAP methodology enables customers to optimize the implementation and ongoing management of end-to-end solution operations, helping them to get the most from application lifecycle management solutions,” said Anja-Christina Bruehling, vice president and head of Global Partner Management and Training, Active Global Support, SAP. *“Capgemini recognizes the value that Run SAP provides, and we congratulate them on becoming SAP-certified as a global provider of solution implementation using the Run SAP methodology.”*

Run SAP, SAP Solution Manager, enterprise edition, and application lifecycle management are integral parts of SAP Enterprise Support services, a holistic support model designed to enable continuous improvement and successful solution operations at lower risk and cost. SAP customers realize the benefits of operating in alignment with SAP’s approach to application lifecycle management and the end-to-end SAP standards for solution operations, which are a prerequisite for the continuous improvement of SAP solution operations. Not only do they enable automation, reducing the cost of operations, but also improve traceability by providing an audit trail. This helps companies achieve cost efficiency, quality assurance and compliance enablement.

Capgemini has recently built a service called the conversation wheel for SAP Solution Manager, to enable communication with customers. Each of the 17 sub-functions of SAP Solution Manager are supported by educational information and client reference cases to help sales teams.

Capgemini has a long-standing relationship with SAP with over 11,500 practitioners focused on SAP solutions globally, and provides application lifecycle services in support of SAP solutions, including on-premise, on-device and on-demand projects to thousands of clients worldwide. It has developed best practices, global tools, templates and accelerators supported by solution centers, such as its Crescent center for the consumer products, wholesale and retail market. Capgemini serves its clients end-to-end across the entire application lifecycle comprising design, build, run and innovate by providing licensing, implementation, hosting, system maintenance and management under one contract. Capgemini obtained its first global certification as a provider of solution implementation based on Run SAP in 2009.

About Capgemini

With more than 120,000 people in 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2011 global revenues of EUR 9.7 billion (approximately \$13.5 billion USD). Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

Learn more about us at www.us.capgemini.com.

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