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## **Swedish Employment Agency, Arbetsförmedlingen, selects Capgemini to develop a new digital platform for its core processes**

***The new end-to-end platform will enable Arbetsförmedlingen to better support job seekers across the Swedish workforce***

**Paris and Stockholm, November 2, 2018 – [Capgemini](#) today announced that it has been selected to design and deliver a new end-to-end digital platform for the core processes of [Arbetsförmedlingen](#), the Swedish Employment Agency. As one of the largest public sector authorities in Sweden, the new system will enable Arbetsförmedlingen’s 15,000 employees to save time and increase the quality of the services it delivers to job seekers countrywide.**

Leveraging the full breadth of the Group’s capabilities in digital customer experience and its [Citizen Service Solution](#) (CSS) offering, Capgemini will design and develop a new seamless end-to-end digital platform that will provide Arbetsförmedlingen with a dynamic specialist case handling and decision support system. Harnessing case management, predictive analytics and robotics capabilities, the system will help to save time for case workers, as well as enable them to increase the quality of their work and therefore improve service levels to job seekers and employers across Sweden. Arbetsförmedlingen selected Capgemini due to the quality of its well-established services and platforms track record.

*“We are delighted that Arbetsförmedlingen has selected Capgemini for the development of their new digital platform for core processes. The new solution will support the better inclusion of job seekers in the workforce and thus make a positive impact on our society too,”* says Lars Kullberg, VP, Head of Public Sector at Capgemini in Sweden.

Capgemini was awarded the contract after a competitive tender process. The initial agreement has a duration of six-years and includes the implementation of software, application development and maintenance through to change management and management consultancy. The contract involves extension options for up to 20 years.

### **About Capgemini**

A global leader in consulting, technology services and digital transformation, Capgemini is at the forefront of innovation to address the entire breadth of clients’ opportunities in the evolving world of cloud, digital and platforms. Building on its strong 50-year heritage and deep industry-specific expertise, Capgemini enables organizations to realize their business ambitions through an array of services from strategy to operations. Capgemini is driven by the conviction that the business value of technology comes from and through people. It is a multicultural company of 200,000 team members in over 40 countries. The Group reported 2017 global revenues of EUR 12.8 billion.

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