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## **Capgemini scoops its first HRO Today EMEA Award in Business Partnership Excellence for its HR transformation work at Syngenta**

**Paris, December 12, 2017 – Capgemini today announced it has won its first [HRO Today](#) EMEA Award for Business Partnership Excellence with its client Syngenta. The award recognized their close collaboration that has resulted in the transformation of Syngenta’s global HR Operations function covering approximately 28,000 employees around the world. The ceremony, a highlight in the HR industry’s calendar, took place recently in Dublin, Ireland.**

The Business Partnership Excellence Award singled out Capgemini’s strong and close partnership with Syngenta, in particular their approach as “one team” working to transform the quality of Syngenta’s HR Operations, and the way they are delivered to meet the needs of a wide spectrum of internal customers: Syngenta employees range from office workers to farmers carrying out research in the field.

The award acknowledged Capgemini and Syngenta’s long-standing seven year working relationship that has seen them transform Syngenta’s HR model for a digital world. Joint achievements include dramatically improving the quality of HR operations delivery – with satisfaction increasing from 58% to 90% today; an improvement in consistency, through the use of automation and robotics; and a redefinition of Syngenta’s learning platform.

James Eastwood, HRO Engagement Director at Capgemini said: *“Working together as genuine partners was essential to be able to centralize and standardize Syngenta’s HR operation processes globally. This award showcases the phenomenal progress achieved with Syngenta in terms of increasing their customer satisfaction levels and enhancing HR operations - a key step towards redefining HR for a digital world.”*

Ben Debnath, Global Head of HR Operations, Syngenta added: *“This award is a tangible recognition of all the hard work that the HR operations and Capgemini teams have put in to make the HR transformation a reality for our colleagues over the past years.”*

HRO Today, through its annual award program, recognizes promising HR professionals, honors those who have achieved outstanding accomplishments in the profession, as well as pioneers in new best practices for the industry to learn and adopt.

### **About Capgemini**

A global leader in consulting, technology services and digital transformation, Capgemini is at the forefront of innovation to address the entire breadth of clients’ opportunities in the evolving world of cloud, digital and platforms. Building on its strong 50-year heritage and deep industry-specific expertise, Capgemini enables organizations to realize their business ambitions through an array of services from strategy to operations. Capgemini is driven by the conviction that the business value of technology comes from and through people. It is a multicultural company of 200,000 team members in over 40 countries. The Group reported 2016 global revenues of EUR 12.5 billion.

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