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In the Netherlands, Capgemini and HEMA Extend IT Services Contract for Five Years

Paris, Utrecht, February 13, 2014 – Capgemini, one of the world’s foremost providers of consulting, technology and outsourcing services, today announced that one of its Dutch subsidiaries, Capgemini Nederland B.V. (“Capgemini”), has signed a new contract until January 2019 with HEMA¹, a leading Dutch merchandise retailer, for delivering IT-services. Under the new contract extension Capgemini will be the preferred partner of HEMA.

Capgemini and HEMA have collaborated since 2008. The new contract is based on the existing agreement to enable an efficient and effective response to changing demands in the retail market, with the help of IT services. The contract will cover a wide range of IT-services, including business consultancy, SAP application management, application development, E-commerce hosting, system management, store automation, Servicedesk services, software distribution services, datacenter services and LAN/WAN management.

Commenting on the contract extension, Rob Gerretsen, IT Manager of HEMA, says: *“In recent years, Capgemini has showed the ability to provide a stable state-of-the-art IT landscape. In addition, they have proved to be a good sparring partner in changes to our business processes. All this gave us enough confidence to extend our collaboration.”*

“The retail market is changing drastically driven by digitalization. This is impacting retail companies all over the world, both in the way retailers interact with customers and how supply chains are organized. HEMA can benefit from Capgemini’s worldwide experience and expertise in providing technology and business services for consumer products, retail and distribution. We are very proud of the confidence HEMA shows in us with this contract extension, and how they see us as a partner in shaping the future in the retail market,” says Frans van den Hurk, Chief Executive Officer Infrastructure Services Benelux at Capgemini.

About Capgemini

With more than 130,000 people in 44 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2012 global revenues of EUR 10.3 billion. Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

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¹ Hema was founded in 1926 in Amsterdam, The Netherlands, and is part of Lion Capital. More than 650 HEMA shops are established in The Netherlands, Belgium, Luxembourg, Germany and France. Learn more about HEMA at: www.hema.nl.