



Digital Unite & Capgemini

Scaling digital inclusion together



Spring–Summer 2020

COVID-19 accelerates digital exclusion

The closure of libraries and community centres increases reliance on informal digital support, reinforcing the need for new, scalable models of digital inclusion.



March 2020

Partnership launched

Capgemini announces its UK partnership with **Digital Unite** to tackle digital exclusion and expand access to essential digital skills.



January 2021

Inspire digital inclusion training is launched

Inspire becomes an ongoing, national commitment integral to embedding digital inclusion in Capgemini UK's volunteering approach with both employees and client volunteers. To date 2,900 people have completed Inspire.



August 2020

Inspire programme piloted

Capgemini and Digital Unite develop and pilot **Inspire**, a corporate volunteering model enabling employees to become **Digital Champions**.



2022–2024

West Cumbria model proven

The West Cumbria programme establishes a **Regional Digital Inclusion Network** within trusted local organisations, creating a scalable model for place-based digital inclusion.



2021–2022

Let's Get Digital West Cumbria launched

As part of Capgemini's long-term social value commitment to tackling digital exclusion, Capgemini funded and launched **Let's Get Digital West Cumbria**, a place-based programme delivered with Digital Unite to train staff and volunteers as **community-based Digital Champions**.



2026 and beyond

Let's Get Digital Newcastle launched

The Newcastle programme provides free Inspire training, membership of the Digital Champions Network, and project support to help organisations build sustainable digital skills support for local people.



2024 - 2025

Let's Get Digital Durham launched

Building on lessons from West Cumbria, Capgemini and Digital Unite introduce **Let's Get Digital, Durham**, supporting local organisations to build digital motivation, confidence and skills.