

# GFKL Strengthens Corporate and IT Governance

## Capgemini applies its Governance, Risk and Compliance Fitness Check to German finance firm's SAP landscape

### The Situation

Increasing regulation in the financial sector over the past few years has meant that financial businesses and institutions have come under intense scrutiny, globalization, market uncertainty, and feeble consumer and investor confidence have added to the challenges faced by financial firms today.

GFKL, a German financial services company, decided to act fast to reduce any risk in its enterprise-wide SAP systems. It was determined to strengthen its corporate governance and adopt a more strategic, consistent and comprehensive approach to IT governance. In this context, Capgemini and SAP delivered with the standardized "Governance, Risk & Compliance (GRC) Fitness Check" across several GRC factors to GFKL Financial Services AG.

### The Solution


In this challenge, Capgemini assisted GFKL by conducting the standardized GRC Fitness Check which covers three relevant areas:

#### Conceptual Analysis

- business environment & regulatory compliance
- internal control system (ICS), existing rule & risk sets and controls
- high-level screening of all authorization, support and emergency concepts
- analyses of workflows and responsibilities in Maintenance & Support
- organizational & operational structures

“ Within a short period of time, the Capgemini GRC Fitness Check delivered a holistic status review in terms of the key GRC factors. The reports helped us plan our next steps and design our system to be even more secure and easier to audit. The comprehensive analyses uncovered a number of optimization potentials as well as potential risks. The results of the SoD analyses led us to restructure our workflows and underpin them with suitable controls. We would especially like to emphasize the excellent collaboration in the workshops, which despite the tight timeline and strict focus on objectives, left us aiming for an even deeper level of collaboration. ”

Dag Demming,  
IT Lead, GFKL AG



People matter, results count.

### Risk & SoD Analysis

- analysis of the standard risks and segregation of duties (SoD) conflicts in the SAP system (without interfaces to non-SAP applications) at role & user level with management summary (including Risk Dashboard on PPT) and detailed analyses (in Excel)

### Technical Analysis

- ERP authorization and user reviews e.g. user groups and their responsibilities, naming conventions as well as critical transaction codes and role and profile allocations
- system parameter (e.g. password settings).

The GRC Fitness Check was used to achieve a holistic overview of all GRC relevant areas for GFKL, especially to conduct a rapid analysis on Risks and SoD.

Capgemini is one of only a few consultancies which have permission to use SAP's Standard Rule Set. The Standard Rule Set enables a service provider to extract data from Enterprise Resource Planning (ERP) systems for analysis. SAP supported Capgemini during the project by allowing the service provider to use its SAP access controls without a specific license for GFKL. Based on that, and in combination with Capgemini's own Strategy for Provisioning Roles in Transparency (SPRInT) model and Capgemini's Rightshore® approach, it was possible to deliver these comprehensive analyses to GFKL's SAP systems and concepts in the short timeline of two weeks.

### The Result

The screening of existing documents, processes and responsibilities has given the company a clear and accurate view of its governance, risk and compliance status. Furthermore, GFKL now has a clear overview of existing risks and SoD in its SAP landscape. GFKL is now on track to fulfilling all current and future risk and compliance requirements (e.g. traceability of payment runs in combination with the authorization to change bank accounts) within their SAP system. Furthermore, GFKL can now review the full benefits of SAP

GRC Access Controls solution, and decide if and when any SAP application implementation should be started.

### How GFKL and Capgemini Worked Together

Applying its SPRInT model, Capgemini's Rightshore® team identified all related risks and SoDs in the system remotely. The other analyses, e.g. technical and organization, system settings, review of conceptual documents, responsibilities and support processes, were analyzed at the customer site in workshops. The team produced management summaries in the form of high-level reports for CxO level executives. More detailed reports revealed all non-compliant SAP roles, user SoDs and risks were prepared in Excel. The summary of the processes and responsibilities (e.g. 4-eyes principle) were shown in the reviewed process charts.

Capgemini's GRC Fitness Check model can be used in the following scenarios:

- proof point/pilot for SAP GRC access control

- post go-live check for ERP systems and new SAP implementations
- Sarbanes-Oxley (SOX)/Japanese SOX (JSOX) compliance fitness checks
- post-mergers/acquisitions
- as-is situation review for audit support.

GFKL enabled Capgemini's team to extract data from the ERP systems to perform the SoD analyses. All other necessary documents were provided password encrypted by GFKL. Capgemini used SAP BI OnDemand to conduct the role and user analyses for management reports and summaries of the risk dashboard.

Despite the rigorous techniques and methodologies used for the full GRC Fitness Check, trust and collaboration were essential for the project's success. Capgemini's Collaborative Business Experience™ stood out in the regular workshops in which all members worked together as one team to deliver the best possible results within this short timeline.



### About Capgemini and the Collaborative Business Experience™

With around 115,000 people in 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2010 global revenues of EUR 8.7 billion. Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want.

A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

Learn more about us at [www.capgemini.com](http://www.capgemini.com)

Capgemini Germany  
Financial Services  
Risk Management & Compliance  
SAP

**Accepted by**  
Dag Demming, IT Lead, GFKL AG  
Daniel Moos, Governance, Risk & Compliance, Capgemini

### In collaboration with



With about 1,000 personnel and a volume of receivables serviced amounting to about €21.5 billion, the GFKL Group is one of Germany's leading providers of receivables management services. Having started business in this sector in 1998, the

company's services in this segment cover the trustee administration and collection of receivables with payment irregularities as well as the assessment and purchase of such receivables.

For more information, please visit: <http://www.gfkl.com>