



UI5 Diagnostic Toolkit from Capgemini UISmart

Find out now what UI5 and UISmart can do for your organization

Capgemini's **UISmart** simplifies **UI5** implementation, often reducing processing time by up to 90% by providing more productive user interfaces and by combining SAP processes. One of our clients, major UK utility company Anglian Water, has achieved significant savings through increased productivity in its contact center. The quality of customer service has improved while training needs have reduced.

With **Capgemini's UI5 Diagnostic Toolkit (CDT)**, we can help you quantify what UI5 and UISmart can do for your business. We'll quickly assess your business processes, highlighting potential areas for improvement through cost-benefit analysis. We can then propose a user-centric solution that delivers tangible, measurable business benefits.

UISmart: www.capgemini.com/sap/uismart-for-user-interfaces

UI5: www.capgemini.com/ui-solutions

UISmart

Achievable benefits include:

- Reduced processing time, leading to greater customer and employee satisfaction at lower cost
- Reduced training requirements
- Greater input accuracy, improving data quality and reducing rework
- Opening up SAP systems for use by the wider workforce, increasing the return on investment in these systems

How it works

CDT is a fast, reliable approach. The initial diagnostic takes just five days and usually spans three to five processes. Our specialist consultants work closely with your staff to identify the right focus areas and then understand how UISmart and UI5 can be applied to them.

You will learn:

- which areas will deliver the greatest benefits
- the cost of implementation
- the likely return on your investment

If you are currently planning a SAP implementation, the diagnostic can help ensure you get the most out of your investment from the outset.

Why work with Capgemini?

We are industry leaders in the use of UI5, and have already scored a number of UISmart successes with clients. In addition to Anglian Water, examples include a leading UK fashion retailer and a global IT and electronics company.

By adopting UISmart, our clients benefit from Capgemini-developed templates together with SAP UI5 technology – a standardized approach that accelerates delivery. We leverage our offshore capability and center of excellence to accelerate delivery further and reduce implementation costs.

Contact us today to find out more about UISmart, and about how CDT can help predict what UISmart and UI5 can do for you.

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Learn more about us at
www.capgemini.com/ready2series

“On average, it's taking agents about 78 seconds less to deal with a customer than it did before. That 78 seconds either allows the customer to get on with their life 78 seconds quicker, or allows us to talk about other things that are of value to the customer.”

Martyn Oakley,
Director of Customer &
Information Services,
Anglian Water Services

love every drop
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