

# Secure Messaging as a Service



**People matter, results count.**

## **Messaging as a Service (MaaS)**

In today's complex technological society, diversity and integration have gone hand in hand to push communications and data further and further beyond traditional Data Centre hosting boundaries, where sensitive data would be considered safe and secure. As a consequence, in an attempt to ensure and maintain security, controlling authorities have sought to impose ever more stringent regulations, resulting in diverse regionalised legislation, controlling access, hosting and sharing of data – further compounded when aggregated into a complex global recipe of varying legislation.

Legacy email and communications systems invariably fall short of modern day flexibility and legislative requirements in many areas. Upgrades are protracted and expensive, and upon completion reality often falls short of expectations.

Capgemini have a long and distinguished history of developing and delivering enterprise class messaging and collaboration suites, providing reliable and efficient services to many hundreds of thousands of business users across multiple sectors throughout the globe. Throughout this time there has been an ongoing evolution of communication requirements and associated standards, as businesses have come to increasingly rely on messaging as a key medium in supporting and maintaining their business and workflow management.



## Cut Costs in the Cloud

IT is ever more challenged to deliver innovative solutions to the business which incorporate flexibility with the increased security demanded of legislative compliance, without amplifying the cost of delivery and jeopardizing sustainability. Yet development and maintenance of demanding and complex applications and technologies can become prohibitively high.

New technologies such as cloud computing look ever more attractive as medium by which organisations can reduce initial outlay and development costs, yet bring with them additional challenges in terms of complexity, suitability and above all, security – careful consideration should be placed on granularity and consequently how truly secure a solution is within a cloud environment.

Capgemini recognise the challenges this can bring – add to this an ever increasing pressure to control and reduce operating costs whilst maintaining flexibility and business agility, and the commitment to long term strategy and solution investment seems ever more unclear.

In response to these challenges, Capgemini group have leveraged their considerable expertise and development resources, and are proud to announce the launch of their new Global Messaging as a Service offer. This is an innovative solution that delivers elastic, on-demand capacity capable of handling enterprise sized user workloads, and support our customers in their regulatory compliance strategies.

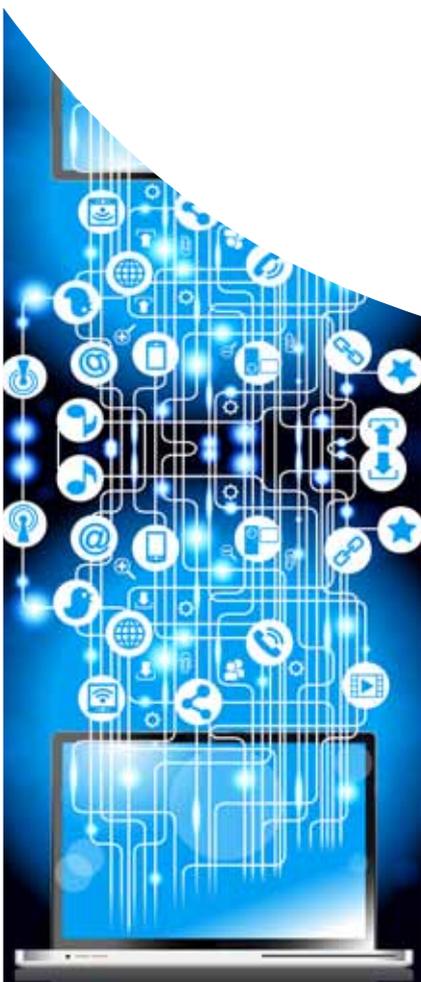
## Minimise risk to maximise success

Organizations can leverage a flexible subscription model that includes bundled hardware, licenses and skilled resource pools, minimising entry costs, delivering and maintaining the highest level of collaboration suite quality. In addition to rapid provisioning and fast return on investment, a MaaS model offers companies a head start in building a consistent and sustainable messaging solution.

Designed to remain secure yet flexible, with a tiered offering structure, and seamless integration capability into existing collaboration, mobile communication and other services specific to Customer businesses, there is sufficient control and scalability to suit even the most demanding requirements.

## Pay for what you use - nothing else

Offered monthly on a pay-per-mailbox basis, pay only for the specific resources you require, when you require them. MaaS can be purchased as a standalone service, or in conjunction with other services and solutions available within the Capgemini Group.



## Flexibility with Security

**Fundamentally secure, with data compliance and HA** – Capgemini MaaS presents a compelling proposition, with a tailored design, performance and cost effectiveness.

Financial flexibility is nothing without solution agility – Capgemini recognise that one size does not fit all, and that over time business demands and processes change, and with them so do the requirements of associated IT solutions. Messaging and collaboration is often at the forefront of these changes, and is certainly one of the most visible. Consequently, changes have to be effective yet subtle.

Capgemini offer a flexible messaging platform, with underlying options which enhance yet maintain a consistent user experience..

	Gold	Silver	Bronze
Service Availability	99.9%	99.8%	No
Data hosting aware	Yes	Yes	Yes
Application email	Yes	Yes	Yes
Off Premise Mail Hygiene	No	No	o
On Premise Mail Hygiene	Yes	Yes	No
Anti-Virus	Yes	Yes	No
Anti-Spam	Yes	Yes	No
Quarantine management	Yes	Yes	No
Mail Encryption	Yes	Yes	No
Advanced Content Control	Yes	No	No
Regulatory Compliance Engine	Yes	No	No
Policy Driven Encryption	Yes	No	No
Long term backups	o	o	o
BlackBerry Support	o	o	o
End user support	o	o	No
Disaster Recovery	o	o	o

Security remains an underlying principle throughout; on premise hosting means the location and integrity of precious data is known and assured within our own highly secure, accredited and world leading green Data Centres. Whether there's a requirement to integrate and enhance an existing solution, leveraging existing tools and security; or implement a scalable solution from scratch utilizing the latest hygiene, security and regulatory compliance capabilities; or even completely migrate from legacy solutions into a virtual environment. With optional services including on premise mail hygiene, encryption, quarantine management, migration, backups and associated disaster recovery, there remains a feel of a bespoke design matching exacting customer requirements.

Capgemini is able to offer a tailored solution to meet customers who demand the highest level of security compliance. We offer a full range of services encompassing business transformation consulting, technology and managed business services, to support you from initial concept right through to implementation. support you from initial concept right through to implementation.



## Capgemini Cloud Services - MaaS



### Production Description

- Scalable mailbox quotas, with integrated archiving capability
- Email compliance journalising & reporting
- Flexible data retention options
- Comprehensive calendaring, with sharing functionality
- Integrated message hygiene service – for anti-virus and anti-spam
- Fast, granular search services for mailboxes and journal data
- Email encryption option
- Disaster Recovery options
- Dual site secure Capgemini data centre hosting – each with IL3 CESC accreditation
- Smartphone & other generic PDA device support – with RIM BlackBerry option
- Flexible and adaptable, with seamless integration into many existing client business systems & services (e.g. Outlook, Webmail, IMAP, POP etc)

### Key advantages of Capgemini Secure Messaging-as-a Services

1. Eliminate up-front investment in hardware procurement, management and maintenance, as well as software licensing and support costs, and achieve fast ROI
2. Eliminate expensive and protracted development costs
3. Meet security and regulatory compliance without compromising on functionality or performance
4. Maintain control of expenditure – leverage a flexible pay-as-you-go monthly model, ensuring costs are commensurate with the business
5. Maintain a standard user experience as the business drives changes in solution and options
6. Increase efficiency and team collaboration through access and interoperability
7. Know precisely where your data is hosted – and that it's secure
8. Maintain data integrity and accessibility through enterprise-class secure, available and redundant infrastructure with 24x7 operations and client centric service
9. Help maintain green IT credentials and targets



## About Capgemini

With around 120,000 people in 40 countries, The Capgemini Group is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2011 global revenues of EUR 9.7 billion. Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

Capgemini's Infrastructure Services Line has developed secure Cloud-based services, at the IaaS, PaaS and SaaS levels, based on its RightCloud model, to enable organizations to achieve their business goals, leveraging the latest developments in Cloud computing.

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### Contacts

For more information about how Capgemini Group's Messaging as a Service can help you, please contact our Global Platform Leads:

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