Sustainability Diagnostic Review

Sustainability reporting requirements multiplying? Having trouble getting reliable data for all the reporting required? Too many applications, too much uncertainty?

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Capgemini has developed the Sustainability Diagnostic Review for Utilities to address these questions. Our sustainability team is able to rapidly review current practice, identify risks and opportunities, and provide guidance for long term capacity building. A small investment in a diagnostic review delivers a large return in performance, efficiency and risk management.

Purpose:

To undertake a rapid review of data management and reporting processes and technology landscape to identify current capability to meet sustainability reporting requirements

To provide a roadmap for the longer term development of sustainability reporting capability

Three steps to achieve clarity:

1. Structured interviews to identify data, technology and human resources and assets

2. Focussed workshop session with key stakeholders to identify objectives and identify issues and concerns

3. Capgemini analysis of current situation, benchmark against best practice and development of strategic roadmap for capability transformation

People matter, results count.

As utilities engage on transformation of their business to meet the challenges of the economy, a clear view is required of sustainability risks and opportunities. The Capgemini Sustainability Diagnostic Review helps utilities evaluate their capabilities, and to plan a path forward to meet its future reporting and management challenges.
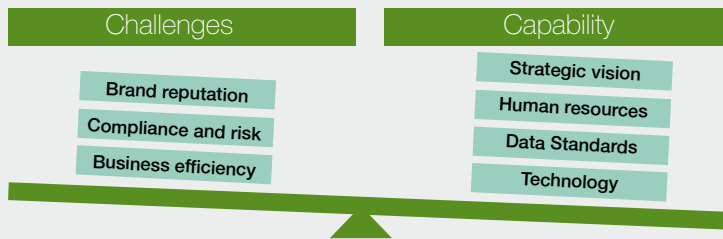
The program is tailored to each specific client situation, but the diagnostic review typically covers the following areas:

- **Reporting obligations and objectives**, including external sustainability reports, management reports disclosure obligations, internal campaigns and corporate communications
- **Risk assessment based on data reliability**, auditing obligations, and verification of management visibility against identified risks
- **Efficiency review**, identifying where multiple applications, processes and standards can be optimised
- **Technology landscape**, identifying what capability is required to meet reporting and management obligations, evaluating current tools and outlining future development options

SUSTAINABILITY REPORTING TOOLS

- Best in class applications
- Oracle Enterprise Data Model
- Leading Business Intelligence tools
- Innovative energy monitoring and management technology
- Strategy and business process tools approaches to optimise assets

The Sustainability Challenge

Challenges
- Brand reputation
- Compliance and risk
- Business efficiency

Capability
- Strategic vision
- Human resources
- Data Standards
- Technology

About Capgemini

With 125,000 people in 44 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2012 global revenues of EUR 10.3 billion

Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want.

A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

Capgemini's **Global Utilities Sector** serves the top Utilities worldwide and draws on a network of more than 8,900 dedicated sector consultants. As a leader in smart grid and advanced metering infrastructure solutions, Capgemini's **Smart Energy Services** is helping Utility customers throughout the world. Our integrated **Digital Utilities Transformation** framework empowers utilities to drastically improve their customer experience, operating and business models through disruptive technologies.

More on industry specific solutions is available at www.capgemini.com/utilities.

For more details contact:

Peter Walsh
Head of Sustainability, Smart Energy Services
peter.walsh@capgemini.com

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