Capgemini G-Cloud 8 Services on the Digital Marketplace
Introduction

This catalogue lists the Capgemini services you can buy via the Digital Marketplace G-Cloud 8 framework. You can browse through the list of services in the contents page, read a summary of each offer and click through to a more detailed service description on Gov.UK.

The Digital Marketplace on Gov.UK is an ideal way for public sector organisations to buy Capgemini’s specialist cloud services for digital projects. It is a framework of accredited services, to save time and cost associated with traditional procurement contracts.

For more information, please contact Capgemini’s Public Sector Team email Publicsector.opps.uk@capgemini.com, phone 0370 904 4858
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Archive Services

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SAP Hybris Cloud for Customer

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Specialist Cloud Service (SCS)

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Information Strategy and Analytics
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Tax and Welfare Fraud Analytics

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DevOps Service

Document Management
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EMC Documentum Solutions Service
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Enterprise Resource Planning
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Specialist Cloud Service (SCS)

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Procurement Strategy Service

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Cloud Security Strategy and Transformation Service
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Digital Forensics

**Identity and Access Management FastTrack Services**
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Network Security Design and Engineering
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Security Accreditation, Certification and Compliance
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Microsoft SharePoint Services
Specialist Cloud Service (SCS)

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IT Performance Improvement Service
Operating Model Service
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Transformation Management Service
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Software Selection Service
Solution Selection Service
Value Accelerator Service
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Infrastructure as a Service (IaaS)
Infrastructure as a Service

Capgemini’s Infrastructure as a Service can bring real value to your organisation by removing the traditional barriers to flexibility and innovation. Using industry leading technology, organisations can select a cloud offering appropriate for their specific needs and requirements, allowing them to focus on end goals rather than their IT systems.
Platform as a Service (PaaS)

- On Demand Environments and Tool
- Information Archive as a Service
- Business Data Lake Discovery Platform
- IBM Mainframe Services
Capgemini offers this service through a portal to simplify the provisioning and management of development and test environments. It combines the power of Azure, with access to on-demand tools and resources to enable clients to develop, test and manage their environments, on-demand.

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**IAaaS**

IAaaS is a cloud service based archiving platform, hosted in a pre-accredited infrastructure environment. It can help facilitate information archiving strategies such as application de-commissioning and application load shedding thereby can help reduce IT costs, improve performance of applications and reduce risk by assuring retention policy based compliance.

**BDL offering hosted on cloud**

BDL offering hosted on cloud, represents a new approach for creating analytical insights for the business, from acceleration of enterprise reporting through to new analytics driven by data science. The BDL can work with high volumes of structured and unstructured data making insights available throughout the enterprise.

**IBM mainframe multi-tenant Bureau style service providing a highly available platform for hosting within secure data centres.**

Offering features a state of the art managed platform to cater for a wide variety of mainframe workloads and technologies, with optional technology and operational support services.
Software as a Service (SaaS)
Capgemini’s Cloud Application Management (AM) service provides support for existing applications already hosted in the Cloud. It can provide applications related support services containing service management and reporting, integration, release and testing support.

Capgemini’s Asset Management as a Service (AMaaS) solution can help enable Customers with different levels of maturity in asset management discipline to benefit from the capabilities of a hosted asset management software - IBM Maximo Asset Management 7.6 – at a monthly rental price per user.

Capgemini Case-as-a-Service can provide an off-the-shelf, configurable, case management service, suited to document-centric processes, considering correspondence management, investigations / enquiries, complaints, freedom of information (“FOI”) requests and citizens’ services registration / interactions. It can scale from simple to complex cases and from low to high volumes.

Odigo as an omni-channel, cloud-based platform for contact centre as a service. It can enable the functionality, security, resilience and availability required by public sector Customers. Charges are opex-oriented and include pay-per-minute (not per user) for voice. Configuration can be managed by users. Access to upgrades is free of charge.
Our ‘Insights in a Box’ service provides a cloud based big data platform and data science professional services in support of the design and implementation of Cloud based services. It uses Capgemini’s business data lake solution to provide a production sandpit to enable data science driven business value.

**Electronic Data Records Management as a Service**

This service is built on Microsoft’s SharePoint Online platform with a cloud enabled Records Management solution. It can provide Electronic and Physical Records management capabilities. It is compliant with international standards - ISO 15489, and MoReq 2010 in the cloud; for enterprise-class document/records management.

**iBabs paperless meetings**

A cloud solution that ‘digitises’ meetings; from creation to capture/management of documentation, actions and outputs, iBabs handles this within a structured way, storing information and decisions & readily accessible to delegates. iBabs can reduce the need for hard copy documentation, saving time and production cost including being more environmentally friendly.
Software as a Service

Enterprise Resource Planning

Transform Government (t-Gov) as a Service

Service ID: 465138372977909

t-Gov-as-a-Service ("tGaaS") is a Cloud Enterprise Resource Planning (ERP) solution pre-configured for Local Authorities using Cloud applications from Oracle, designed to support the rapid realisation of back-office efficiency savings for one or more Local Authorities implementing shared services.

Transform Police (t-Police) as a Service

Service ID: 313762496864320

t-Police-as-a-Service ("tPaaS") is a Cloud Enterprise Resource Planning (ERP) and Duty Management System (DMS) pre-configured for Police forces using Cloud applications from Oracle and Crown Computing, designed to support the rapid realisation of back-office efficiency savings and front office service delivery improvements for one or more forces implementing shared services.

Security

Application Security Testing for Open Source Software

Service ID: 298516431790945

Open Source Software Analysis service helps find and remediate security, license and operational risks associated with Open Source Software (OSS). It scans your application code for open source security vulnerabilities, provides license compliance information and operational risk guidance. This is delivered in partnership with Black Duck Software Europe Ltd.
**Application Security Testing**

Capgemini Application Security as-a-Service is a managed service that enables organisations to initiate security tests on a few applications or launch comprehensive a security program without upfront investment of technology and resources. It combines advanced dynamic and static security testing technologies and can bring leading software security expertise to organisations.

**Identity as a Service (IDaaS)**

Capgemini IDaaS is a hosted service that can provide Identity and Access Management (IAM) capabilities in the following areas:


**Phishing Vulnerability Testing and Security Education SaaS**

Cloud based security awareness testing and training that can help technical employees secure behaviour. Capgemini’s service offer knowledge assessments, simulated phishing attacks and interactive training which can help reduce successful phishing attacks and malware infections.
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Capgemini Oracle Marketing Cloud Service based on CXAdvantage Solution can help accelerate adoption of Oracle Marketing Cloud in a hybrid or a standalone mode with the help of Capgemini proprietary tools, accelerators and methodology. Capgemini offer different elements of Marketing Cloud, including the B2B and B2C solutions.

Capgemini Oracle Service Cloud Service based on CXAdvantage Solution can provide an accelerated implementation of Oracle Service Cloud in a hybrid or a standalone mode with the help of Capgemini proprietary tools, accelerators and methodology. Capgemini can offer all elements of Service Cloud, including Desktop and Web Portal builds.

Capgemini clients are trying not only to reduce costs, but also to be more agile and innovate and accelerate their journey to the Cloud without compromising service management. Capgemini’s Digital Platform service is designed to provide a fast delivery capability utilising Capgemini’s agile and DevOps practices.

IAS can accelerate the creation of a digital platform in the cloud. Based on open-source products and six digital accelerators, the service can provide Business Analysis, Legacy to Cloud Rationalisation and Design / Consultation in support of the design and implementation of Cloud based services.
The service can help an IT organisation deliver multi-modal IT (also known as bi-modal/two-speed or multi-speed IT) to support the design and implementation of cloud services. It can clarify the requirements of the different modes, design the capabilities required to deliver and integrate them and support implementation of the capabilities.

ODIGO - Deployment Services

Capgemini’s deployment approach for its cloud-based Odigo service can accelerate deployment, while mitigating risks and enabling the solution to help meet business and technical needs.

Oracle Enterprise Performance Management (EPM)

Capgemini’s EPM Practice offerings comprise implementation, support and upgrade of Oracle EPM suite of products. Capgemini can implement Oracle Planning and Budgeting Cloud Services (PBCS) and integrate with on premise HFM for data, DRM for hierarchy management and FDM for integration with EBS.

Salesforce Platform Services

Capgemini can accelerate an organisation’s journey to the cloud, with an industrialised delivery and service management platform enabling organisations to build and deploy new applications by using selected and built DevOps tools and processes and enhancing and maintaining the service on an ongoing basis, once it is established and operational.
Capgemini offers a comprehensive range of services on Salesforce.com clouds including: Sales Cloud, Service Cloud, Marketing Cloud, App Cloud, Lightning, Analytics Cloud and Heroku. Our Salesforce Service provides Business Analysis, Legacy to Cloud Rationalisation, Development, Testing, Design/Consultation and Service Management to support the design and implementation of Cloud based services.

### Assistive Technology Service

The Assistive Technology service enables employers to work towards legislative compliance to their disabled staff & customers, which has increasing prominence in a digital and cloud world. The service ensures that IT systems (internal facing for staff & external facing for customers) are compliant with Accessibility standards.

### Website Accessibility Testing Services

Capgemini’s Accessibility Testing Service can help ensure compliance and conformance to accessibility guidelines such as Web Accessibility Content Guidelines (WCAG), BS8878 (accessibility code of practice) and the Equality Act 2010; including government and GDS guidelines.

### Application Rationalisation Service

Provision of consulting services to help organisations identify simplification, rationalisation, modernisation, decommissioning and Cloud delivery opportunities in their IT applications landscape. The approach combines an industrialised scan of the customer’s application portfolio, with an architected, business-oriented view. It delivers an application portfolio and roadmap to help clients transform their estate.
Capgemini’s Next Generation Application Management (AM) service is an approach to support Cloud and legacy based applications that can provide: Support aligned to business needs; Effective IT service delivery; DevOps capability; Applications landscape optimisation opportunities, introducing application industrialisation methods and transformation options to sustain and improve an applications estate.

Capgemini’s offering is consulting services, which provides both assurance and diagnostic of an organisation’s IT architecture, capability to support Cloud services and its practice and delivery. Capgemini’s approach is focussed on business objectives and independent. It consists of time-boxed phases that identify and diagnose issues.

Capgemini provides specialised support in innovative solutions in Distributed Ledger Technology (DLT and Blockchain). This can include the business transformation needed to adopt new distributed, peer-to-peer patterns of administration, the governance and technical adoption of emerging DLT technologies, at public sector scale with managed risk.

The provision of consulting services is to support business transformation initiatives by delivering a business architecture that reflects decision making and budgeting and supports Cloud services. Capgemini’s approach utilises techniques such as Target Operating Model (TOM) design and Business Service modelling to enable alignment of business strategy with IT.
Capgemini can provide architecture services which analyse business and information requirements and align solutions to an enterprise business vision and strategy. Capgemini can establish a vision based on business benefits and help to provide governance across the whole solution, including information, application, security, integration and infrastructure.

**Digital Enterprise Architecture Services**

Service ID: 230834251871718

The service provides frameworks for constructing systems and organisations securely, based on business and Cloud adoption needs. Security architecture can be aligned to frameworks such as TOGAF, and structured into context (why an organisation needs to be secure), and concept (what security is needed in terms of policies or services).

**Enterprise Security Architecture Service**

Service ID: 471677619224132

Capgemini offers this service to create a SOA/BPMN solution to integrate cloud-based services with on-premises applications. The Hybrid Integration Cloud Service architecture contains a combination of Oracle Integration Cloud Services, Oracle Process Cloud, SOA Cloud Service hosted on Oracle Platform as a Service and SOA Suite/BPM Suite hosted on-premises.

**Oracle Hybrid Cloud Integration Services**

Service ID: 670553608106260

Framework for establishing application services primarily based on package(s), can help meet goals, such as: Standards-based architectural approach, Business modelling to determine strategy and stakeholder needs, Identification of standards, gaps, risks, configuration and integration challenges and approaches, In-depth understanding of the packages (ERPs), cloud services, market and vendor-relationships.
**Specialist Cloud Services (SCS)**

### Architecture

**Rapid IT Vision Assessment Service**

Service ID: 922635301166254

The Rapid IT Vision Assessment service can assess your IT Vision and execution against Capgemini's TechnoVision good practice to demonstrate to business and IT Stakeholders how well the IT Strategy supports business innovation. The service can be undertaken at any scale from enterprise to specific project and supports Cloud Services.

### Archive

**Archive Services**

Service ID: 818762008805738

These services are designed to support and help clients implement an organisation’s cloud focused information archiving strategy such as application de-commissioning and application load shedding. Capgemini can help customers to leverage different platforms by providing migration and archive services to meet specific needs including ETL tool selection, development and implementation.

### Asset Management

**Asset Management Diagnostic Service**

Service ID: 806336523258161

Capgemini can provide assessment of customer Cloud services asset management processes, tools and techniques including identifying significant gaps in application against a calibrated scale. The output of the service can creates the baseline upon which customers can build action plans to address key gaps and monitor progress over time.

**Asset Management Service**

Service ID: 619745806583010

Capgemini can provide Cloud services for asset management, from strategy inception to execution. The service can comprised of four distinct work packages which can be ordered as stand-alone activities. Capgemini believes that service is most effective when packages are combined together sequentially.
Capgemini’s Robotic Automation Hub can help organisations discover, design, trial and deploy automation opportunities in processes that involve time-consuming and repetitive manual tasks. It can support Cloud based services and works closely with the client to drive automation initiatives to enable the delivery of efficiencies and cost savings.

Robotic Automation Hub

Service ID: 141876265373433

Capgemini’s Oracle Policy Automation (OPA) Service enables to leverage the power and flexibility of the OPA application to apply organisation policy consistently, reduce costs and provide the ability to rapidly adapt to business change. OPA models rules whilst consistently enforcing policy obligations and maintaining auditable compliance with laws and regulations.

Business Rules - Oracle Policy Automation Service

Service ID: 482781220131762

A collaborative and creative working event which can accelerate the design of innovative cloud solutions. It can be used to help the Client drive to long lasting, implementable and transformational solutions. ASE events are carefully planned and can be designed via a joint ‘Sponsor Team’ between Capgemini and the Client.

Accelerated Solutions Environment (ASE)

Service ID: 626381544747376

Capgemini’s business analysis services can support the development and implementation of cloud solutions. They incorporate early, thorough and consistent business engagement based on workshops and focus interviews. Capgemini’s services have a number of different components which can be delivered based on Customer need.

Business Analysis Consulting Service

Service ID: 837937495615072
Capgemini’s approach to business case development and benefits realisation can support the client to deliver a set of tangible benefits from their Cloud projects and programmes. This covers performance, people and financial benefits, including quantifiable and non-quantifiable benefits.

Capgemini’s Business Change management service can help clients transition to new ways of working. Capgemini can help people accept new processes, technologies, and systems (including Cloud-based services). Capgemini’s framework covers four key elements - Delivering Transformation Strategy, Partnering with the Business, Preparing the Business, and Developing People & Capabilities.

Capgemini’s Business Model service can help clients define strategic priorities and how to deliver them. Such as - Services, regions and customers, how the organisation interacts with customers, how to realise value and how to integrate Cloud services into the business model.
Customer Value Proposition Service

Service ID: 651908686536998

Customer Value Prototyping (CVP) is a ‘front end’ assessment and mobilisation process that can engage Business, IT and Partners to address potential risk areas prior to investment in Technology and Cloud Solutions. It places the citizen at the centre of defining a new package and helping de-risk future solutions.

Digital Customer Experience Service

Service ID: 950523759003595

Capgemini’s Digital Customer Experience can provide a high quality citizen experience across channels, through an improved understanding of the citizen, their needs, and how Government can support those needs effectively. Citizen needs can then be mapped to Government commercial objectives to help shape the strategy for the channel.

Effective Information Delivery Service

Service ID: 917275306070752

Capgemini’s Effective Information Delivery (EID) solution is a set of methods and approaches that can help improve organisational performance by enabling clients to manage the information demand and supply in order to generate better insights, and it can enable the client to realise greater value through Cloud services.
Capgemini can help clients transform citizen experience through face-to-face interaction. As part of this service we can help clients identify and implement cloud services to make face to face interaction more efficient and effective. This can comprise - Analysis & Design, ‘Hothousing’ and Area in a box.

Enterprise Portfolio Management

Service ID: 308179786862721

Enterprise Portfolio Management (EPM) can help enables businesses to maximise value from organisation-wide transformation programmes. Core service offers:

- Enterprise Transformation strategy development
- EPM capability maturity assessment
- Enterprise portfolio management office design and implementation
- Programme and project review and assurance
- EPM application design build and implementation

Face to Face Transformation

Service ID: 311045594858291

Capgemini can help clients transform citizen experience through face-to-face interaction. As part of this service we can help clients identify and implement cloud services to make face to face interaction more efficient and effective. This can comprise - Analysis & Design, ‘Hothousing’ and Area in a box.

Finance Transformation

Service ID: 641286249489356

Capgemini’s Finance Transformation service can support Chief Financial Officers (CFOs) and their teams in improving the efficiency and effectiveness of their finance function. This can incorporate help in identifying and implementing Cloud services that can support a client’s finance function.

Information Simplification Service

Service ID: 629400281069890

Capgemini can help clients deliver Information Simplification through the use of a “value driver” and KPI Framework to help improve organisational performance and in support of the design and implementation of cloud based services. Information Simplification can concentrate on relevant information, helping to enable better client decisions.
Capgemini has developed a structured and standardised approach to identifying the critical areas where an IT organisation can focus to make cost reductions across the key domains of one or more of Data Centre, Cloud based products and services, Networks, Service Desk, End User Computing, and Applications Management.

Capgemini’s Legal Process Outsourcing (LPO) practice is a team of legal, commercial, and operational specialists who work to help ensure smooth, profitable performance of legal, delivery & corporate functions through proactive operational and contractual monitoring, which can bring visibility, control, and confidence with respect to the contractual/legal commitments.

This advisory service, which can be aimed at senior stakeholders and business process owners, can offer product demonstrations, business benefit focused presentations or a roadmap options or recommendations which may help assist with Client’s business case development for moving to the cloud.
Capgemini’s Organisation Design service can help clients define how to allocate and co-ordinate resources, in order to deliver their strategy. This comprises organisational units, teams, roles and how these all interact.

Capgemini’s Personalisation offer can help clients tailor their services to citizens. This can help deliver personalised service across multiple channels. It can cover: Citizen intelligence, Data management, Next Best Action, Service offer management, Citizen interface, Exploitation and use of Cloud based products and services.

The Service Asset and Configuration Management SACM health check holistically reviews and assesses the whole SACM service from the data sources through to the business functions the service supports and is documented in a heatmap and a detailed findings and recommendations report as part of a strategic Cloud initiative.

Capgemini’s Business Insights Service Centre (“BISC”), is an industrialised delivery model capable of powering multiple cloud services powered project streams. The model comprises various aspects from 2 key standpoints, strategy and delivery and lays out structured processes and mechanisms that can be jointly executed by the client and Capgemini.
Capgemini’s Business Intelligence ("BI") solutions encompass different BI offerings, from information strategy and BI architecture design to data management, enterprise content management, reporting and big data & analytics, all fuelled by cloud services. These are complemented by innovation which has earned accolades and recognition from industry analysts.

Capgemini’s information governance service can help put clients in control of the information they need and define the level at which it is required. Capgemini can help enhance cloud solutions by harmonising data standards, ascertaining source of business information, its owners, and responsibilities for managing policies and risk.

Capgemini can deliver cloud enabled custom and pre-packaged business intelligence ("BI") and analytics solutions leveraging Oracle software that can help enable organisations to drive business intelligence from their operational systems for decision making. Capgemini’s experience spans cloud variants of Oracle’s offerings (OBI 12c & BI Cloud Services).

With service options spanning new implementations of Oracle business intelligence applications ("OBIA"), upgrades to the latest release, re-platforming, defining business intelligence ("BI") roadmaps or performing health checks, Capgemini systematic process of upgrading OBIA can help clients to increase value of their data and investment in Oracle.
Capgemini’s service can configure, implement and support case management applications in the cloud or on premise. We can deliver the service using our Case-as-a-Service (“CaaS”) offering or another case management solution. We use flexible, modern techniques to deliver rapid value to customers and incremental feedback through the delivery process.

Government faces a growing challenge to fulfil citizen expectations and enhance citizen experience across multiple channels whilst reducing delivery cost and improving service accessibility. Capgemini’s citizen contact transformation can navigate Government through the evolution in citizen contact, whilst enabling cost to be reduced and citizen satisfaction to be increased.

Capgemini’s “Single View of The Customer” (SVOC) can help clients to access a citizen / customer view across channels. SVOC can comprise citizen / customer transactions, activities, master data and insight. Can be supported by Cloud based products and services.

Capgemini’s Social Media Citizen Engagement can support clients in delivering strategic social solutions to enable a compelling social experience for the citizen. It can use social media as a vehicle to mitigate risk, streamline operations, and provide a consistent and engaging dialogue with the public.
Capgemini’s Web and Mobile Optimisations services can help clients put the citizen at the heart of web/mobile projects. Capgemini’s approach to Digital Customer Experience can cover vision, channel strategy (including Cloud), and customer profiling. Capgemini can help shape project objectives, requirements and user stories in the design process.

### Customer Experience

**Website (Digital) and Mobile Optimisation Service**

Service ID: 121042594211895

Capgemini’s Web and Mobile Optimisations services can help clients put the citizen at the heart of web/mobile projects. Capgemini’s approach to Digital Customer Experience can cover vision, channel strategy (including Cloud), and customer profiling. Capgemini can help shape project objectives, requirements and user stories in the design process.

### Customer Relationship Management

**Microsoft (MS) Dynamics CRM Services**

Service ID: 999055743640646

Capgemini’s Microsoft Dynamics CRM Rapid Development approach can offer customers capability for the delivery of Dynamics CRM solutions. Capgemini’s ‘configuration first’ approach can enable a solution that can help improve citizen interaction and engagement. This offer supports Cloud services.

**Oracle Sales Cloud Implementation Service**

Service ID: 817605060690232

Capgemini’s Oracle Sales Cloud Implementation Service is a fixed scope, pre-designed solution which we are able to implement efficiently using our proven i-Unify methodology and cost effectively using our certified cloud consultants and our Rightshore® delivery model.

**SAP Hybris Cloud for Commerce and Marketing service**

Service ID: 670883664395046

Capgemini can provide Consulting, Development and Support post implementation of the SAP Hybris cloud solution. Capgemini can deploy Hybris solutions which can help organisations manage the customer journey by providing a product content multichannel commerce and marketing platform. Organizations can engage and communicate better with the customer across channels.
Specialist Cloud Services

SAP Hybris Cloud for Customer

Service ID: 217610446795449

Capgemini can provide implementation service of cloud solutions which can help enable Government organisations to connect & provide service to citizens through various communication channels, social insights, analytics, and campaign management. The implementation service can comprise business analysis, consultation, change management project management and provide support post implementation.

Big Data Acquisition, Design, Build and Management Service

Service ID: 257406558538713

Can offer provision of big data services in support of Cloud based services. It can help deliver capabilities to harness data and utilise analytical platforms to help drive insights that can enable business benefits and cost savings.

Big Data Exploitation and Analytics Service

Service ID: 999682940482255

A service that can help clients to identify and capture data through cloud based analytics and insights solutions and tailored big data exploitation and analytics services. The services can accommodate both structured and unstructured data and can help to fit for real / near-real time driven decision making.

Big Data Hadoop Discovery Service

Service ID: 695557378294443

Capgemini’s big data Hadoop discovery service supports cloud services can be a cost-effective opportunity to investigate potential benefits of a big data Hadoop capability employing an agility driven discovery methodology. Designed to enable departments discover the value of technologies and generate evidence to support creation of big data change programme.
Capgemini’s border and passenger analytics offer can help provide support for border management through the analysis of traveller and freight movement data. It can provide capabilities to monitor cross-border activity, perform risk assessment, and track individuals.

Capgemini’s data management solutions offer utilises Capgemini’s data management framework providing various services relating to distinct aspects of data governance, management, architecture and security. Capgemini can utilise proven proprietary methodologies to deliver different solutions, such as master data management and data quality management; while supporting Cloud services.

Capgemini’s healthcare analytics offer can provide: consulting, modelling and risk assessment relating to healthcare planning and delivery. It can also provide cloud enabled data-related services such as: data analytics, dashboard development and data management.
Capgemini’s insights services encompass a range of analytical services that can help government to make evidence-based decisions, visualise complex scenarios, and both understand and realise the potential of their information. These cloud enabled services can draw upon internal and external data sources and utilise various modelling, simulation and visualisation.

POLE Analytics Services
Service ID: 621913747182218
Capgemini can provide distinct cloud enabled services to support client organisation drive insight, detect trends and reduce risk through people-object-location-event (“POLE”) information. Through the experience, Capgemini can help client use these services for applications comprising criminal intelligence; cross border movement; immigration; and security.

Risk and Assurance Engine
Service ID: 439840309902944
Our Assurance and Risk services can use data science to help assure activities associated with individuals whose risk activities pose negligible risk. Once identified, these low-risk activities can be candidates for automated Cloud based solutions. This can decrease the workload of an organisations staff to increase efficiency within an organisation.
### Tax and Welfare Fraud Analytics

**Service ID:** 923093572280417

Capgemini can help to shape, design and deliver new Cloud based capabilities to help Customers reduce tax and welfare fraud in order to achieve reductions in the amount of lost revenue.

### DevOps Service

**Service ID:** 906466138851477

Can provide strategy, delivery and operational DevOps (WebOps) services for: 1) introducing DevOps into new greenfield environments as well as alongside traditional service-based ITIL environments, 2) operating DevOps Services within and across delivery teams enabling continual service improvement through sharing of practice and experience across teams.

### Digital Forms Service

**Service ID:** 149689080678053

Capgemini can assist organisations in development of a Digital Forms capability to help transition from paper to digital operations. The service can help implement a technical solution for Digital Forms creation, publishing and capture and can utilise cloud services to help reduce manual entry whilst targeting improved customer experience.

### EMC Documentum Solutions Service

**Service ID:** 377038634757171

Capgemini’s Documentum service provides: design, development, implementation, project management, upgrade, support, migration, integration, consultancy and proof of concepts, training and enablement. Capgemini’s service can support Cloud based services and can be extended to following: EMC Kazeon (eDiscovery), EMC Document Sciences (document composition), EMC Captiva (scan, OCR) and Info Archive (archiving).
Capgemini’s Enterprise Content Management ("ECM") service can support cloud based services with technologies, tools, strategies, and methods that can be used to capture, manage, store, preserve, and deliver content related to organisational processes. Capgemini’s service can help clients assess readiness, build solutions and create roadmaps to help enable ECM implementations.

Service ID: 776055666428835

Enterprise Content Management

Capgemini’s Enterprise Content Management ("ECM") service can help organisations with a cost effective and accelerated transition from paper forms to digital formats for online deployment. It uses a collaborative analysis and design approach with proven methods to deploy a form conversion factory with supporting skills transfer. This service can utilise cloud-based digital forms services.

Service ID: 173854715644485

Forms Factory Service

Capgemini’s ITIL v3 compliant (OFFICIAL) Log and Refer Service Desk solution is a shared resource desk designed for Buyers generating low number of contacts. Supporting Buyers with cloud based services, Capgemini offers a suite of services, ranging from log and refer desks through to high throughput, first-time fix desks.

Service ID: 820632803211521

Log and Refer Service Desk - Official

Capgemini’s ITIL v3 compliant, On-Shore in UK, Log and Refer Service Desk solution is a shared resource desk designed for Buyers generating low number of contacts. Supporting Buyers with cloud based services, Capgemini offers a suite of services, ranging from log/refer desks through to high throughput, first time fix desks.

Service ID: 467826912449569

Log and Refer Service Desk - On-Shore
Capgemini’s My Workspace is an innovative solution which delivers a flexible and agile End User Services solution to support cloud solutions. It allows users to get access to the applications, data, support and information that they need on any device, anywhere and anytime. Enabling BYOD approaches and secure corporate mobility.

Service ID: 847711678879913

**My Workspace**

Capgemini’s Lifecycle Services for Oracle Applications is a service that can encompass lifecycle of Client’s Oracle Applications landscape in a Cloud environment. The service can be comprised of four main components: - Run - Host - Co-existence Roadmap for Oracle Fusion Applications - Pick & Choose Menu Card.

Service ID: 333553893741408

**Lifecycle Services for Oracle Applications**

Capgemini’s Transform Police (t-Police) Cloud solution can provide a pre-built Finance, HR, Payroll, Procurement, Estates & Facilities, Stores, Service Desk and Duty Management solution designed for Police to support the realisation of back-office efficiency savings and front office service delivery improvements for forces implementing shared services.

Service ID: 501975109118645

**Oracle - Transform Police (t-Police) ERP and DMS Cloud Service**

Capgemini’s Oracle BPM offering combines domain knowledge with process improvement experience and change management skills, that can help enable organisations to adapt to business environment.

Service ID: 133594548086719

**Oracle Business Process Management Service**
Capgemini Oracle Cloud ERP Implementation Service can allow organisations to go-live with modern, finance and procurement applications and processes within 16 weeks. Capgemini pre-design solution, processes and implementation approach enable this implementation pace early realisation of benefit for clients.

Service ID: 235660085557672

Oracle Cloud HCM Implementation Service

Capgemini Oracle Cloud HCM Implementation Service can allow organisations to go-live with a modern, HCM suite of applications and processes typically within 16 weeks. Capgemini pre-design solution, processes and implementation approach can enable this implementation pace early realisation of benefit for the clients.

Service ID: 781644596129407

Oracle Cloud Migration (Technical) Service

This service can help customers migrate Oracle ERP implementations to Cloud platforms, enabling business benefits. A key element of this service is to work with the customer using our certified security consultants to review the security requirements in order to achieve accreditation.

Service ID: 919262415145740

Oracle EBS Upgrade

Capgemini can help simplify Oracle E-Business Suite upgrades for organisations using with a lift and shift approach, including moving to the cloud, enabling safer, more cost efficient approach. Our upgrade offering can provide upfront assessment, fast-track testing, long-term maintenance options, training, and an industrialized approach utilizing offshore and/or UK resources.

Service ID: 945853519504855
Specialist Cloud Services

Oracle Engineered Systems

Service ID: 631485308726054

Oracle Engineered Systems are converged infrastructure solutions that can provide a platform to help support increased productivity, performance and consolidation. Capgemini has developed several service offerings supported by industry-specific templates: Platform Rationalization, Application Modernization, and Database Consolidation.

Oracle Financial Accounting Cloud Service

Service ID: 393319553769877

Capgemini’s Financial Reporting Cloud Service can help modernise and mobilise Customer's organisation's financial management and reporting. Capgemini can implement Oracle Fusion Accounting Hub (FAH) and integrate with Customer's existing e-Business Suite Ledgers helping allow leverage reporting functionality of the Fusion Applications.

Realising the Return on ERP (SAP/Oracle) Service

Service ID: 621668240520939

Realising return on ERP (SAP/Oracle) is a service targeted at helping customers to address challenges of delivering and running ERP applications phases of Delivery Lifecycle, encompassing Business Engagement, project delivery, ongoing support and Continuous Process Improvement. This can support the transition to Cloud services.

SAP SuccessFactors Cloud HCM Service

Service ID: 337554190901622

SAP HCM SuccessFactors Cloud Services can offer implementation of SAP HCM SuccessFactors Cloud using proven implementation & governance methodology, tools & accelerators. Implementing the complete talent management suite including: Employee Central, EC Payroll, Recruiting Management & Marketing, Onboarding, Performance and Goals Management, Succession Planning, Learning, Compensation, Variable Pay and Analytics.

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IaaS      |      PaaS      |      SaaS      |      SCS
The service offers implementing a shared service platform across organizations whether it is on-premise or on cloud, and enabling transition from an on-premise application to a multi-tenanted shared service platform. The scope of the implementation services are Oracle Financials, Procurement and HCM functional areas.

**Shared Service Platform in the Cloud**

**Service ID: 992854528610653**

Your IT storage environment is probably a set of unknowns regarding determining capacity, optimising efficiency, minimising cost and maintaining control of data. To provide legacy to cloud rationalisation and consultancy, organisations can utilise Storage Resource Optimisation (SRO) service to introduce best practices, improve efficiency, enforce compliance and optimise provisioning.

**Storage Resource Optimisation Assessment**

**Service ID: 220953941287272**

Capgemini Transform Government (T-Gov) Cloud Service is a template-driven approach to the implementation of Oracle e-Business Suite for back office in the public sector, aimed at delivering an internal shared service. It delivers standardised business processes and policies, underpinned by a transformation plan.

**Transform Government (T-Gov) Service**

**Service ID: 780827802414743**

A combination of digital technologies and Cloud products and services to help clients identify and stop fraudsters, prompt voluntary tax compliance, and speed up the payment of debt. Capgemini can help clients to identify and acquire required data, establish governance and quality controls, and implement changes to processes and roles.

**Fraud and Error Prevention Service Design**

**Service ID: 452379418535615**
Information Cartography is Capgemini’s consulting service that can use data visualisation and mapping techniques that can help Customers to represent data and analytics in a graphical and visual manner.

Identity and Access Management

Capgemini can offer IAM Advisory Consulting, Architecture, Design, Implementation and Managed (IDaaS) Services across a number of aspects of IAM. Capgemini can help organisations meet their Enterprise IAM requirements, and help improve their Consumer IAM, e.g. using federated IAM methods enabling customers and citizens to interact with organisations.

Oracle Identity Management Services

Capgemini’s Oracle Identity Management Services can help enable the Customer to integrate and secure sensitive on-premises or cloud enterprise applications and data. It can help to lower operational costs through reduced Service Desk calls and can help increase productivity.

Logistics and Supply Chain Strategy Service

Capgemini can provide insights and expertise to assist with the development of an efficient Supply Chain Strategy. This can consist of defining a business strategy which is compatible with functional strategies, as well as the business processes used to deliver them.
Specialist Cloud Services

Logistics and Supply Chain

Logistics Operating Model Service

Service ID: 819006785333969

The Capgemini Logistics Operating Model review and design service can help clients put in place the appropriate logistics resource structure. It supports the implementation of the defined logistics strategy, and enablement of associated benefits. It can help clients to identify and implement Cloud services that support the logistics strategy.

Logistics Outsourcing Service

Service ID: 883490672593465

Capgemini can work with clients to review existing logistics functions. This can incorporate assessing different logistics models, internal delivery, use of outsourcing, third parties, and use of Cloud services. Capgemini can help the client define the purpose of the logistics function, how to deliver it and how to drive efficiency.

Supply Chain and Logistics Network Design and Optimisation

Service ID: 586546709939766

Supply Chain and Logistics network design can help enable cost reduction and service levels improvement. It Offers: Analysis and mapping of existing network and current demand, Definition and model scenarios, Evaluation and help model outputs, costs and benefits and the use of Cloud services to help improve supply chain.

Supply Chain Operating Model Service

Service ID: 852930371990615

Capgemini’s Supply Chain Operating Model service can help to enable the client’s supply chain resource structure to deliver the defined supply chain operating model and associated benefits. It can help identify Cloud-based solutions that can help improve supply chain efficiency, and enable them to be incorporated into the design.
Capgemini can help clients understand and improve their supply chain function. This can encompass assessing different supply chain models, such as internal delivery, outsourcing, third parties, and use of Cloud services.

Capgemini’s Multi-Channel Communication & Digital Marketing offer can help clients to meet citizen communication expectations, and at the same time to maximise the impact of those communications. It can help make communications:
- Timely, responding to an immediate need
- Delivered through the right channels
- Contain interesting content

Many businesses have a number of mobile workers that can require access to information within the enterprise to carry out their work. Capgemini can create Apps for mobile devices that are tailored to the particular requirements of a business and support transition to Cloud services.

Capgemini can provide consultancy and advice services to assist enterprises in development of a strategy for mobile applications and solutions, while transitioning towards Cloud based services. Areas covered can include Mobile Devices, Mobile Applications development, Security and use of Cloud based services for implementation and management of mobile solutions.
Capgemini Mobile Application Services can offer the capability to configure, design and develop enterprise grade mobile applications for both legacy and Oracle E-Business Suite customers and/or for new Oracle SaaS applications such as Oracle ERP and HCM Cloud. The capability is enabled through Oracle Mobility Suite or Mobile Cloud Service.

Capgemini Mobile Testing services can give our clients the ability to test across a wide range of regularly refreshed devices, browsers and application configurations, without having to invest heavily in their own software, or devices.

Capgemini can provide consultancy and advice services to assist enterprises in development of a strategy and the development of mobile apps and solutions, while transitioning towards Cloud services. Areas covered include Mobile Devices, Mobile App development, Security and use of Cloud based services for implementation and management of mobile solutions.

Capgemini can provide a holistic approach to Process improvement, which can help customers to increase their certainty of success, based on practices, accelerators, stakeholder engagement and a focus on delivering business outcomes, not technology, and can support Cloud Services.
### Contract Lifecycle Management
Contract Lifecycle Management (CLM) is an innovative service focused on making Client’s contracts work for them. Through compliance of the Deliverables and Obligations, CLM helps ensure that Clients are able to focus on growing their business. The service is designed to manage the contracts from both buy-side and sell-side perspective.

**Service ID:** 501919738809440

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### Contract Vendor Management
Contract Vendor Management (CVM) is a service focused on compliance of the Deliverables and Obligations. CVM can help ensure that Clients are able to focus on their business. The service is designed to manage the contracts from both buy-side and sell-side perspective.

**Service ID:** 318492134064961

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### Procurement IT Strategy Service
Capgemini’s procurement IT strategy service can help enable client to put systems and platforms in place that support the procurement strategy, including Cloud solutions and services. It can cover the platforms required to deliver procurement across source-to-contract and purchase-to-pay.

**Service ID:** 407394893381435

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### Process Improvement
#### Lean Service
Capgemini’s Lean service can help organisations to eliminate costs, build capability, and align to customer value. Capgemini can help clients deliver ongoing continuous improvement, for example by using Cloud services to reengineer processes.

**Service ID:** 944740563151760
The Capgemini procurement operating model review and design service can work closely with the client’s organisation. It can enable a procurement resource structure that is capable of delivering the defined procurement strategy and associated benefits. It can help clients identify Cloud solutions that support the procurement operating model.

**Procurement Operating Model Service**

**Service ID: 482463269824768**

Capgemini’s procurement assessment can help clients review their current procurement state and can be the start of a broader procurement review. It can cover source-to-contract and purchase-to-pay processes. It can also look at how existing technology – including Cloud services – can support procurement.

**Procurement Process Assessment Service**

**Service ID: 666926885242022**

Capgemini’s Procurement Spend Profiling can enable a view of existing spend based on what different business areas procure, from whom and how often. It can review specific investment on Cloud based products and services and provide analysis of trends towards this type of solution.

**Procurement Spend Profiling Service**

**Service ID: 406231140742215**

Capgemini’s procurement strategy service can help clients make informed procurement decisions that can enable good service to end-users. This can define the role of procurement across source-to-contract and purchase-to-pay. It can help identify how Cloud-based products and services can support the procurement function.

**Procurement Strategy Service**

**Service ID: 669522277228102**
Capgemini can provide programme management and architecture services to analyse business and information requirements and help transition to Cloud services. Our experience ranges from initiation to implementation and into support, providing a governance role to help adoption of Cloud services with alignment to roadmaps.

**Digital Programme Management and Architecture Services**

*Service ID: 877961843572741*

Capgemini’s Digital PMO model can help clients challenge the boundaries of the traditional PMO function. It can introduce the concept of digital ways of working – such as Cloud-based solutions - to help clients promote effective communication flows between projects to develop communities, knowledge sharing and to leverage leading practices.

**Digital Programme Management Office Service**

*Service ID: 718967837576834*

Managing Risk in Large Programmes

*Service ID: 899692764190428*

Capgemini can support government organisations to manage large cloud based programme risk with techniques for rigorous decision making framework to instil confidence in key decision makers of the programme. With Capgemini’s track record of managing risks for major programmes, Capgemini’s collaborative approach can capture and share knowledge.

**Portfolio Management**

*Service ID: 864780728783263*

Our Portfolio Management Service provides experienced project/programme management and PMO consultancy to support the management of Cloud based projects - identifying, prioritising, managing, and controlling projects/programmes to achieve strategic business objectives. Capgemini’s service offering can incorporate the design, review and mobilisation of robust Cloud portfolio management governance, processes and procedures.
Capgemini’s Programme and Project Review can help clients understand how their programmes and projects are performing. It can help clients with external governance and assurance. It can also help to identify how Cloud-based solutions can help improve programme delivery.

Programme Management - Design: Advisory and Support
Service ID: 890012859815309

Capgemini can help clients to design programmes and lay the foundations for success. Capgemini’s Programme Design service offering is a customised approach based on the Managing Successful Programmes (MSP) and PRINCE 2 methodologies. It can also draw on Capgemini experience of defining and delivering complex programmes for different organisations.

Programme and Project Review Service
Service ID: 876411574476383

Capgemini’s Programme and Project Review can help programmes stay on track and assess whether suppliers have met their contractual obligations, especially with the delivery of Cloud-based solutions and services. Capgemini’s pre-emptive approach helps clients to avoid failures before they occur, and its collaborative approach helps clients and suppliers focus on common interests.

Programme Assurance Service
Service ID: 713315724219972

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Programme Management - Delivery: Advisory and Support
Service ID: 874450777909956

Capgemini’s Programme Delivery service can help clients manage the delivery lifecycle. It can be used to help deliver change at a scale and at the pace required. It Can offer: Implementation, Planning/Deployment, Sustainability of Transformation, Digital Transformation Delivery and Focus on use of Cloud based products and services.

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Capgemini’s Programme Management Office Service can provide experienced project/programme management and consultancy to support the management of Cloud based projects, either as an interim or long term arrangement. Can support design, mobilisation and run of required project governance structures, management processes and procedures required for Cloud delivery.

Service ID: 606140476486786

Capgemini’s Programme Management Services provide experienced programme managers, project managers, consultation and PMO staff to support the delivery of Cloud based services. Support to design and mobilise programmes and projects and/or develop the required governance structures and management processes required for successful delivery of Cloud offerings.

Service ID: 408817610442458

Capgemini’s Project Management Services provide experienced project managers, PMO staff and Consultation to undertake client services, to support delivery of Cloud based services. Support to design and mobilise projects and develop required project governance structures and management (PMO) processes and procedures required for successful delivery of Cloud offerings.

Service ID: 637449843771875

Completion of programme or project “health check” reviews of Cloud offerings, either as one-off interventions or as pre-planned scheduled quality reviews, to understand the strengths and weaknesses of current delivery and provide recommendations and resolutions to issues or barriers identified. Option to assist in delivering the recommendations and resolutions identified.

Service ID: 627265714008167
Specialist Cloud Services

Capgemini’s business continuity consultants provide Cyber Security Consultancy to help deliver customised Business Continuity Management Plans across clients’ Enterprise, and Cloud Services environments. This can address the clients’ requirements for business functions and processes, IT system applications, people dependencies, cloud providers, third party responsibilities, utilities and associated risks.

Cloud Security Services

Capgemini’s Cloud Security Services encompass six key Security areas impacted by the introduction of Cloud based computing:
- Transformational governance, risk and compliance (T-GRC)
- Security Strategy and Architecture
- Cloud Security Migration and Transformation
- Big Data
- Mobile Workforce Transformation

Cloud Security Strategy and Transformation Service

Capgemini can provide Cyber Security Consultancy to helping clients develop and refine their security strategy and bring their enterprise and cloud aspirations to life with a Target Operating Model for security that can help client teams transform the security landscape for their organisation.

Cyber Incident Response Service

Capgemini's service can provide Cyber Security Consultancy, investigation services, digital forensics, e-discovery, disclosure, vulnerability testing and incident investigations across enterprise and cloud integrated services. Capgemini has experience in investigating and resolving Cyber security issues ranging from single user compromise to organisation wide incidents including large E-Commerce portals, and cloud services.
### Digital Forensics
Service ID: 376987719368611

Capgemini’s cyber security practice can offer digital forensics services covering personal computers, tablets, mobiles, USB devices, sat-navs and enterprise and cloud infrastructure.

Capgemini has proven experience providing forensics services to a wide range of public and private sector organisations including multi-supplier environments and UK Government Departments.

### Identity and Access Management FastTrack Services
Service ID: 222490995833867

Capgemini’s IAM FastTrack Insight is a 6-week piece of work including the tools and expert professional services, to help determine and inform the IAM strategy, roadmap and business case.

### Information Risk Management Service
Service ID: 556465360448279

Capgemini’s Security Information Risk Advisors provides Cyber Security Consultancy to support design and operation of enterprise and Cloud based services, helping deliver method based security and information risk management advice. Capgemini can explain to stakeholders the causes, likelihood, and potential impacts of information risks throughout the information system lifecycle.

### Information Security Management System (ISMS)
Service ID: 526192547253986

Capgemini can provide cloud-based log management and analytics service that leverages machine-generated big data to deliver IT insights using Sumo solution and services. This can enable the use of PCI dashboards and compliances solution for their digital applications.
Capgemini can offer technical and design consultancy to help clients enable their workforce, customer and cloud mobility strategies. Capgemini can help consider mobile security threats, vulnerabilities and risks and can help design mobile security systems, applications, architecture and operational processes to help enable deployment of business services on mobile devices.

Mobile Security
Service ID: 746324942844138

Capgemini’s Cyber Security Consultancy can design networks for multi-vendor, multi-protocol environments, and offer experienced resources capable of completing planning and system-level integration activities. Capgemini’s service can provide assessment, design, planning and architecture, assisting the development and deployment of scalable, maintainable security systems for enterprise and cloud networks.

Network Security Design and Engineering
Service ID: 366560126595555

Capgemini can provide Cyber Security Consultancy in support of the implementation of cloud based services, helping clients protect critical assets by evaluating physical security measures at client and suppliers’ sites. Capgemini can help clients consider the risk, identify critical assets and recommend proportionate security measures.

Physical Security Service
Service ID: 465889821864162

Capgemini’s service provides Cyber Security consultancy, supporting clients through the accreditation of IT systems and services and related compliance activities determined by Government Departments and Agencies. This is important in cloud services environments that depend on heavily integrated, multitenant services, with more security interfaces than traditional on premise solutions.

Security Accreditation, Certification and Compliance
Service ID: 479476658543255
Capgemini can provide skilled security professionals to help shape our clients’ information security by providing specialist advice and guidance for enterprise and cloud environments. Consultants ranging from Junior Security Consultant to Principal Security Consultant are experienced with HMG Information Assurance Standards, CESG ‘Good Practice Guides’ and ISO 27001 audits.

The service can provide security delivery resources ranging from Security Delivery Analyst through to Security Delivery Director. The service can help implement, use and improve operational security controls and processes in line with ISO/IEC 27001 standards. The service can include managing security-relevant changes, problems, incidents, and operational services like protective monitoring.

Security education and awareness is a key element of an information security and cloud security strategy. Attacks on organisations focus on the weakest link in the security chain, human behaviour. The best defence against this is an educated workforce that can identify such attacks and respond intelligently.
Capgemini can provide Design, Build and Accreditation services for client Security Operation Centres (SOC). A SOC can help business to gain an understanding of their security risk, what is happening on their network and can enable client to take control of security activities and incidents occurring in the client’s IT estate.

Third Party (Supplier) Security Assurance Service

Capgemini’s service can provide Cyber Security Consultancy in support of the integration of services, helping assure that information assets entrusted to suppliers are protected to HMG and clients’ standards and policies. The service can be tailored to focus on individual enterprise and cloud suppliers, or complex supply chains.

Threat and Vulnerability Assessments

Exploitable security vulnerabilities within infrastructure, applications and integrated cloud services can result in the loss of sensitive data, integrity disruption or affect availability of critical services. Capgemini’s services can offer remote scanning, scenario based reviews, and ‘red team’ penetration tests, providing Customers with recommendations to eliminate exploitable vulnerabilities.

Microsoft SharePoint Digital Services

Capgemini’s Microsoft SharePoint Centre of Excellence (CoE) approach can offer customers capability for the delivery of SharePoint and Office 365 solutions. Capgemini’s specialisation can be supported by Capgemini developed IP which can help enable a solution to be built based upon industry good practice.
Capgemini can offer a platform and service to help organisations operate their external communications programmes and provide customers/citizens and other stakeholders with information and services through mobile, web and social channels and allow them to self-serve. Capgemini typically deliver using cloud based services from Adobe, IBM, Oracle and Salesforce.

Capgemini offers Digital Employee services that can help enable businesses to create a digital workplace, while transitioning to Cloud services. Through Strategy and Blueprints, Knowledge Management, implementation of Social and Enterprise Collaboration tools, Usability and Mobility solutions we aim to help clients drive increased employee engagement, productivity and performance improvement.
Capgemini is recognised as one of the leaders in Digital Transformation. Our work with MIT Sloan has benchmarked performance of over 600 organisations across sectors to help identify characteristics of a successful Digital Business. Our research guides us in helping UK government organisations establish strategy and roadmap for the enterprise.

**Digital Strategy and Roadmap Services**

**Microsoft Development Solutions**

**Open Source Solutions Service**

**Responsive and Adaptive Digital Platforms for Customer Engagement**

Capgemini offers a comprehensive suite of Microsoft solutions that can support Cloud services, including Design, Development, Implementation, Integration, Configuration, Training & Enablement and Consultancy. Capgemini has delivered a significant number of Microsoft solutions across different industries and sectors, including UK Government.

Capgemini Open Source Solutions (Java, JVM, Scala, etc.) have been designed with reference to the Government Service Design Manual to help to determine how Open Source solutions and services can contribute to your organisation while enabling support for Cloud services and reduced vendor lock-in.

Capgemini can offer Digital Web Platforms to serve the needs of online customers over multiple channels and mobile devices, while supporting Cloud services. In order to help our clients achieve their business vision and strategy, we can combine expertise ranging from Digital Enterprise Architecture, Security, Mobility, Open Source, Programme Management.
Specialist Cloud Services

Service Integration - Standard

Service ID: 223596041562612

Service Integration / SIAM / MSI / SSI services including Consultancy, Assessment, Design, Transition and Health Check elements in support of cloud and other service towers. Includes deployment and management of Tools / Toolset, ITIL v3 Processes, Procedures, Work Instructions, Target Operating Model, Governance Framework.

Service Integration - Tailored

Service ID: 384663513806208


Functional Test Automation Service

Service ID: 840734587924584

Test automation service can provide a collaborative, accelerated approach to functional testing. It can help increase the effectiveness, efficiency and coverage of software testing – and it is especially necessary and valuable when there is continued effort involved in running the same tests repeatedly (frequent regression testing).

Managed Test and Release Service (MTRS)

Service ID: 289376307449687

The Capgemini Managed Test and Release Service (MTRS) can assist public sector organisations in meeting the quality and assurance needs of their IT delivery programmes by supporting the design and implementation of Cloud based test and release services. Resources are from onshore teams that are ISEB/ISTQB qualified and security cleared.
Performance testing offers to isolate and identify system and application issues that will prevent an application from scaling to meet its performance requirements. Performance testing also helps to evaluate the compliance of a system that has specific performance requirements. Types of testing include, Load, Stress, Spike API and Configuration Testing.

Capgemini SOA and Middleware Testing Services offers robust SOA test methodology, skilled resources, and frameworks that support SOAP and REST based services. Capgemini service can be backed by best in class tools Soap-UI PRO, Altova XMLSpy, cURL, Apache Jmeter. These services can be delivered locally or remotely as required.

Capgemini’s Test Maturity Assessment service comprises of business drivers for helping prioritise testing improvements based on over a decade of practices and experiences. It examines sixteen key testing areas and each key area is assigned one of four maturity levels based on participant interview responses and supporting evidence provided.

The User Acceptance Testing (UAT) services can help validate business processes to help ensure business requirements are fulfilled and tested. The service can range from advice and support through to managed service. These services can be delivered locally or remotely as required and support cloud-based services.
Our services give our clients the ability to test across a wide range of browsers, devices and application configurations, without having to invest heavily in their own software, or devices. We use a variety of leading tools as well as proprietary frameworks, and clients can benefit from comprehensive reporting dashboards.

Capgemini can help clients train end-users of new technology and support the transition to Cloud services. Capgemini can deliver different training lifecycle, from training needs analysis to developing, delivering and evaluating training. Capgemini can host Customer Learning Management System in the Cloud, providing access to learning on demand.

Capgemini has over 30 years experience helping clients train end-users of new technology to support transition to Cloud services. We can deliver all of the training lifecycle, from training needs analysis to developing, delivering and evaluating training. We can host your Learning Management System in the Cloud, providing access to learning on demand.
Training on Primavera Service  
Service ID: 400124841892786  
Capgemini has over 30 years experience helping clients train end-users of new technology. We can deliver any or all of the training lifecycle, from training needs analysis to developing, delivering and evaluating training. We can host your Learning Management System in the Cloud, providing access to learning on demand.

Training on SAP Service  
Service ID: 495991158336488  
Capgemini has over 30 years experience helping clients train end-users of new technology. We can deliver any or all of the training lifecycle, from training needs analysis to developing, delivering and evaluating training. We can host your Learning Management System in the Cloud, providing access to learning on demand.

Training on SharePoint Service  
Service ID: 859217026941683  
Capgemini has over 30 years experience helping clients train end-users of new technology. We can deliver any or all of the training lifecycle, from training needs analysis to developing, delivering and evaluating training. We can host your Learning Management System in the Cloud, providing access to learning on demand.

Benefit-led Organisational Change Service  
Service ID: 674683437135000  
Benefit-led Organisational Change is critical to safeguarding the value delivered from Cloud services technology investments. Capgemini can offer an initial assessment against the Capgemini good practice framework that can help identify the customer’s barriers to success and managing business risks as part of its overall programme plan.
Cloud Advisory Service - Cloud Assessment and Migration Factory
Service ID: 698903710975813

Capgemini offers an assessment and migration service that is designed to address each stage of an organisation's transformation to Cloud, provided individually or in combination: -Cloud Assessment -Cloud Migration Factory Our typical approach undertakes an assessment, followed by a proof-of-concept and subsequent migration of an application portfolio.

Cloud Assessment
Service ID: 230551471784922
Capgemini Cloud Assessment (CCA) is a Cloud agnostic methodology that focuses on low risk, high return business transformation, identifying rationalisation and simplification opportunities in a buyer’s IT application and infrastructure landscape, it charts the roadmap to cloud adoption, leveraging pre-built accelerators such as ROI calculators, risk models and portfolio analysers.

Cloud Transformation and Integration Services
Service ID: 164304017520045
The Transformation & Integration service is a cloud transformation programme aligning your business objectives through business analysis, design & consultation, transition and service management, turning a platform capability into a fully functioning cloud service delivering business value – quickly focussing on response times, authentication, resilience, service transition and service management”.

Contracting Transformation Service
Service ID: 184645819291769
Capgemini offers Contracting Transformation to help combat weak contract management which creates poor visibility and control over contractual relationships such that compliance to agreed terms. Our specialists can help assess the contractual activities to explore the potential for efficiency savings. This service supports Cloud based projects and services.
What is the best use Public/Private Cloud? How does this affect financial control, security and SLA’s? What services should be retained, retired and transformed to commoditise IT? Capgemini will answer these questions and define your “To-Be” Data Centre Strategy using our global collective experience of Data Centre transformation and Cloud.

Capgemini manage data centres across the world for private and public sector clients. We understand that Data Centre transformation is a key driver for reducing costs. This service will identify opportunities for transformation across Buyer data centres. Defining risk and transformation activities to help move to cloud and reduce TCO.

Employee Transformation can work to help address the people implications of strategic change initiatives, to help build organisational capability and talent and to enable transformation of the workforce or Human Resource (HR) functions to meet changing business demands. Capgemini can support clients to acquire the skills needed for workforce improvement.

Capgemini’s IT Operating Model (ITOM) Design service can help customers define or change the operating model of their IT function to help them meet their agreed business objectives, while supporting transition to Cloud services.
Capgemini’s IT Performance Improvement service can help organisations resolve organisational performance issues with the delivery of IT service, while supporting transition to Cloud services.

**Operating Model Service**

Service ID: 438046307249785

Capgemini can help clients to develop new and efficient operating models. Capgemini’s tools and methodologies can help guide clients through the design process, such as: Channels; Processes; Organisation; Infrastructure; Digital IT architecture; Data; Culture & leadership; Performance management; Governance.

**Performance Management Service**

Service ID: 519009783385890

Capgemini’s Performance Management service can help link employee performance to broader organisation objectives. Capgemini can help clients discover how to motivate employees and drive performance. Capgemini can map performance management processes to technologies - including Cloud-based solutions - enabling an efficient process.

**Service Maturity Assessment**

Service ID: 997127907966689

Digital Transformation can drive business value from IT, if the challenges of “digital everything” are addressed. Capgemini can provide a Service Maturity Assessment that determines how prepared the business is for Digital Transformation and Cloud exploitation. The assessment can define the gaps in existing operations compared with Capgemini’s industry blueprint.
Stakeholder and Communication Management Service
Service ID: 166037418610359

Capgemini’s Stakeholder Engagement and Communication Management service can help mobilise support for programmes and new ways of working. Offers the following components: Communications strategy definition, Stakeholder analysis and management, Communication plan and management, Change agent network and Use of Cloud services to support communications.

Transformation Management Service
Service ID: 364993406696894

Capgemini’s Business Transformation Framework can help guide clients through their transformation. Capgemini’s approach typically comprises three broad stages: Strategic Analysis and Design, Target Operating Model Design (TOM) and Design and Delivery of the Business Transformation.

User Acceptance Assessment Service
Service ID: 866461630430981

Capgemini’s User Acceptance Assessment can help clients prepare for the adoption phase of a new technology solution by focusing on customer needs. Can use Cloud services. This service can be used by clients to help improve focus on the citizen, enabling policy or technology changes to meet their needs.

CA:Gen Support, Upgrade and Migration Services Supporting the journey to the Cloud
Service ID: 240323067542776

Capgemini retain significant CA:Gen (COOL:Gen, AllFusion Gen, Advantage:Gen, IEF and Composer) skills across Government. Support, Upgrade and Migration Services can: support/develop current applications, upgrade Gen versions, provide automated migration services/tools/methodologies. Supporting Cloud services migration, offering tailored service and project delivery integrating with existing governance and service regimes and digital agenda.
Microsoft Azure Migration Services

Service ID: 695870517874235

Capgemini offers a comprehensive suite of Microsoft Azure solutions and services, such as Migration, Design, Development, Implementation, Integration and Consultancy. With extensive experience in a range of Microsoft technologies, including Azure IaaS and PaaS, Capgemini has delivered numerous Microsoft projects across many industries and sectors, including UK Government.

Requirements Analysis Service

Service ID: 384207794321203

Capgemini can work with business stakeholders to understand and articulate their requirements for business solutions to support transition to Cloud services. Requirements can be developed for Vendor and Software selection, Package configuration and Custom build solutions that support Cloud services.

Software Selection Service

Service ID: 245058674547870

This service can help our clients select their optimum Commercial off the Shelf (COTS) Cloud-based software products and services to enable them to derive business benefit and technical fit at the optimum price point. Depending on the services purchased, it can incorporate requirements definition, RFI, RFP, and scenario demonstrations.

Solution Selection Service

Service ID: 584906510232229

This service can help our clients select optimum Commercial off the Shelf (COTS) based SaaS software products, services and vendors to enable them to derive business benefit and technical fit at the optimum price point. Depending on services purchased, it can incorporate requirements definition, RFI, RFP, and scenario demonstrations.
Capgemini’s Value Accelerator approach help clients identify systems enabled business transformation opportunities for Cloud based services. Through a review of their businesses, clients can grow and strengthen the business case for their systems implementations and drive out greater transformational change.

**Value Accelerator Service**

**Service ID: 843088742558758**

**VME Applications Development (AD) and Management (AM) Services**

**Service ID: 871197300629573**

Applications Management and Applications Development services, sustaining and enhancing VME based Cobol applications. Developing transitional roadmaps towards a cloud-hosted “VME Platform as a Service” offering or migration to new platforms based on supported tools (e.g. MicroFocus Cobol). Leveraging Capgemini’s experience gained managing critical and complex, cross government VME hosted applications.
About Capgemini

With more than 190,000 people, Capgemini is present in over 40 countries and celebrates its 50th Anniversary year in 2017. A global leader in consulting, technology and outsourcing services, the Group reported 2016 global revenues of EUR 12.5 billion.

Together with its clients, Capgemini creates and delivers business, technology and digital solutions that fit their needs, enabling them to achieve innovation and competitiveness. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

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