Public Goes AI

**Toward augmented public services**

At the crossroads between citizenship, political action and technology, artificial intelligence offers great potential for the public sector.

For the governments and public institutions of today’s data-driven world, embracing AI is indeed both an opportunity and a duty. Mastering data will be essential to achieve the full potential of augmented government, intelligently automating administrative processes and gaining insights, enabling better overviews and better decisions that have a positive impact on the citizen. As part of this, embracing AI is essential to keep up with new societal and industrial standards relying on complex sets of data.

Whether it is detecting tax evasion, predicting crimes or accelerating the attribution of social benefits, artificial intelligence is a powerful companion for all kind of public services. We see four sweet spots of the public sector that the AI will deeply impact (see table below).

Furthermore, our offering addresses following transversal dimensions:

- Ability to answer the ethical and regulatory requirements around the use of AI
- Propose an overview of various technology partners to engage within AI cases
- Ways of transforming the organization’s structures via the use of AI

### The four sweet spots of AI in Public Sector

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<tr>
<th>Intelligently automating administration</th>
<th>Interacting with citizen and state employees</th>
<th>Detecting anomalies</th>
<th>Helping in the decision-making process</th>
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<td>End-to-end automation</td>
<td>Augmented citizen experience</td>
<td>Detecting dangerous situations</td>
<td>Insights driven action</td>
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<td>Reading and validation of documentation</td>
<td>Conversational AI</td>
<td>Fraud &amp; Crime Detection</td>
<td>Augmenting civil servants</td>
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<td>Intelligent case management</td>
<td>Interacting with state employees</td>
<td>24/7 solutions</td>
<td>Predictive &amp; prescriptive analytics</td>
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**Perform AI**

Artificial Intelligence. Real World Solutions.

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<tr>
<th>Use Case List – Exploring the wide scope of PublicGoesAI on cluster level</th>
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<tr>
<td><strong>Intelligently automating administration</strong></td>
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<td>Tax &amp; Customs</td>
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<td>Healthcare</td>
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<td>Defense</td>
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<td>Security</td>
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