Key Trends

- Most of the countries in SEA are expected to reduce or stabilize their CO2 emissions
- Countries are turning to deregulation to improve operational efficiency
- Renewables such as rooftop solar panels and small wind turbines are now more accessible and affordable
- IoT gained significant traction in 2016 in countries like Singapore and Malaysia
- Next generation customer service is widely developed including Web Online Service/IVR Portals, Mobile Service (Mobile apps, chats, in-home display) & Advanced Customer Services

With rapid industrialization and population surge, the growing SEA economies are increasingly becoming vulnerable to climate change.

Share in 2016 World Emissions

Despite rising shares of renewable electricity, including considerable shares of hydropower in some economies, coal, natural gas and oil account for most of the region’s electricity generation

Philippines power rates remain one of the highest in Southeast Asia as of end-2016, competing closely with Singapore

For more information, please visit: www.capgemini.com/WEMO