

# Digital Supply Chain

Where Virtual and Physical Converge



*Digital Supply Chain is a truly comprehensive service: from the breadth of process function, through insight and action to the delivery of outcome. In the digital age it makes the complex supply chain not just manageable but capable of orchestrating the company's supply chain with your fingertips"*

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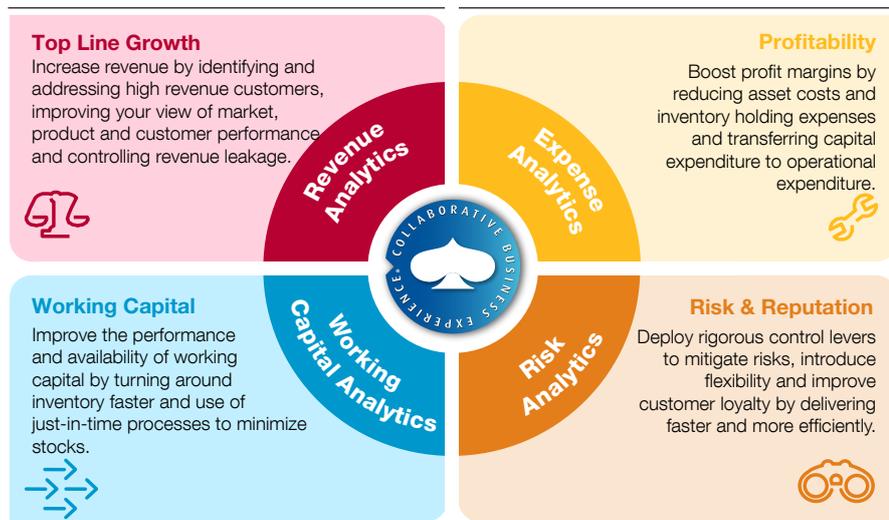
We live in an age of increasingly complex and competitive corporate landscapes. Businesses are taking a variety of approaches to boost profitability, deliver shareholder value and grow their customer base. Globalization, acquisition and technology are helping to meet these imperatives but are themselves throwing up a number of supply chain challenges including:

- A multiplicity of ERP and other systems across subsidiaries and regions with misaligned reporting and data handling mechanisms.
- Few, if any, standard processes.
- Inconsistencies in the application of rule-sets and data update points.
- Rigid supply chain operating model inefficient to meet market dynamics and volatility of demand
- Little or no meaningful performance metrics.
- High working capital due to unallocated and hold-up inventories
- As the sources and quantity of data grows, business become more inefficient, less agile and increasingly difficult to manage.
- High risk due to ambiguity of market dynamics and lack of foresight

## Digital Supply Chain – Where virtual and physical converge

Your business benefits from Capgemini's Digital Supply Chain because it is a comprehensive service that standardizes, integrates and automates data, systems and processes to create a real-time operating and decision-making environment.

The value of Digital Supply Chain to your business is articulated across four main areas – what we call the 'value quadrant'. They are:



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## Capgemini: A one-stop supply chain transformation shop

Capgemini presents Digital Supply Chain as a broad, deep and comprehensive service that encompasses the control tower, analytics, visualization, insights, foresight, outcomes and robotic automated processes as a package and vertical focuses across order, inventory and logistics and can be delivered as a cloud based 'as-a-stack' service. In other words, we provide a one-stop shop for supply chain transformation.

Through the Digital Supply Chain offering, your enterprise supply chain can be transformed from a cost centre to a function delivering competitive advantage.

Capgemini's Digital Supply Chain offer does this by implementing three components:

### 1. Digital Control Tower

The Digital Control Tower provides the proverbial "single version of truth" across your supply chain to improve agility, resilience, reliability and responsiveness. It provides visibility, insight, actions and impact across the following verticals:

- Order to Deliver (O2D)
- Forecast to Distribute (F2D)
- Service to Return (S2R)

### 2. Robotic Order Fulfilment

The robotic order fulfilment provides you with a strong foundation for managing and tracking orders.

### 3. Supply Chain-as-a-Stack (SCaaS)

Capgemini brings the power and strength of our infrastructure, applications and business processing capabilities together to provide cloud-based, rapidly deployable, 'as-a-service' supply chain services.



## About Capgemini

With more than 145,000 people in over 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2014 global revenues of EUR 10.573 billion.

Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want.

A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model.

Learn more about us at  
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