

Seizing the **GDPR Advantage**

From mandate to high-value opportunity

Compliance brings immediate benefits

Consumers are willing to engage more with GDPRcompliant organizations

Consumers' actions if they are convinced that organizations they interact with protect personal data in compliance with the GDPR



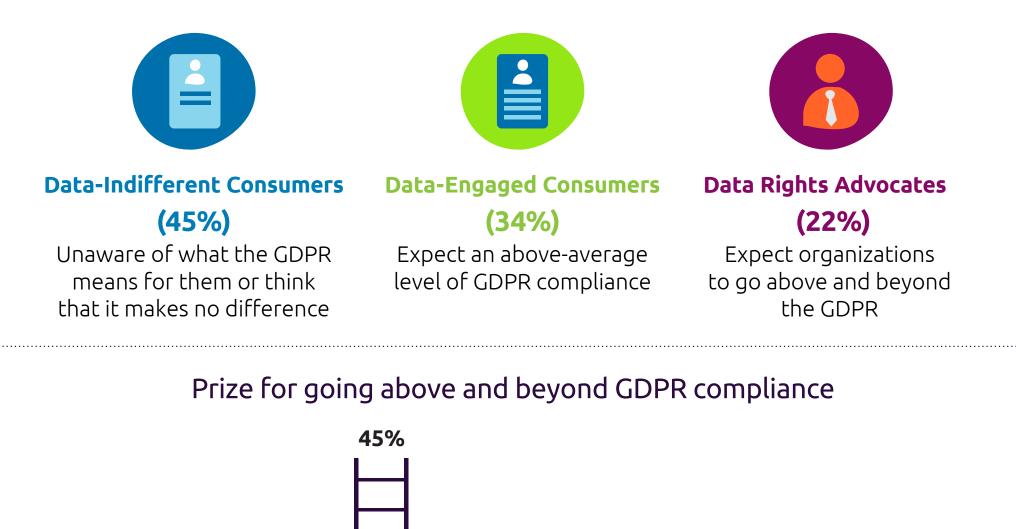
Employees turn into advocates of their employers when convinced of the protection of their personal data

Employees' actions if they are convinced that their organizations protect personal data in compilance with the GDPR



Going above and beyond GDPR guidelines brings even greater reward

By increasing average spend and promotion, customers reward organizations that go above and beyond



14%

Data Rights Advocates

9%

Average increase in spend when convinced that an organization is

protecting their data

8%



18%

Share of promoters

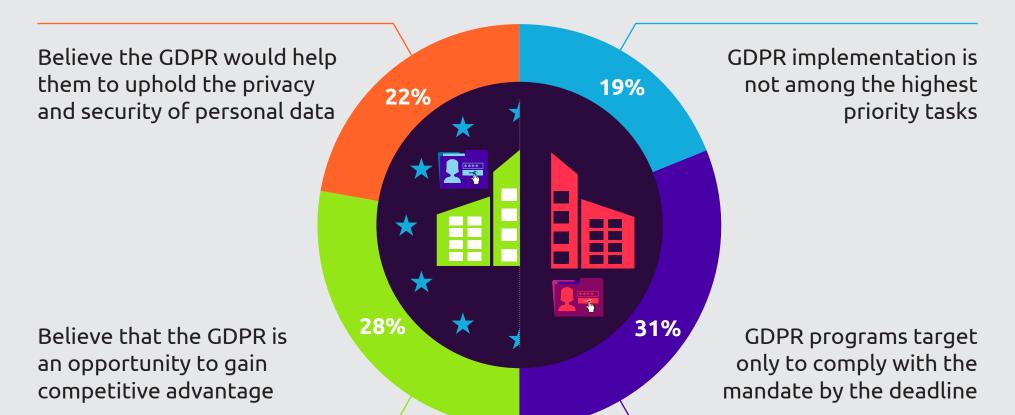
Data-Indifferent Consumers

8%

Nearly half of the organizations are taking a perfunctory approach to the GDPR

Data-Engaged Consumers

Organizations' approach to GDPR implementation

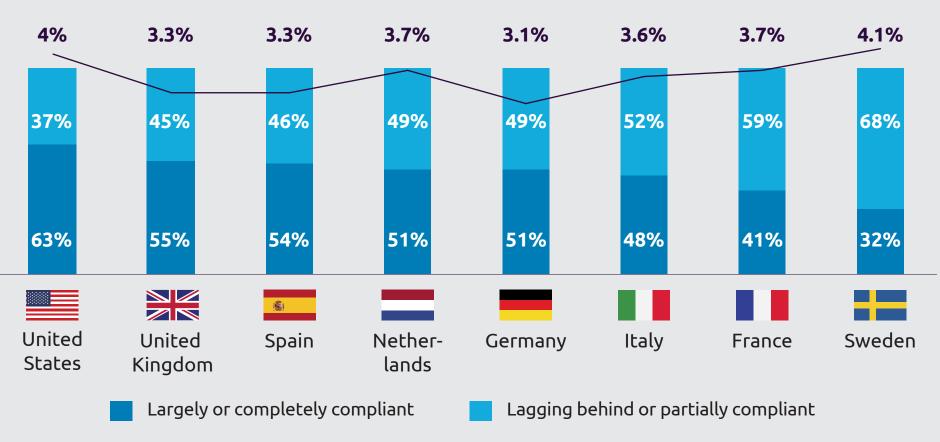


85% of organizations are unprepared for the GDPR deadline.

Starting now (March-April 2018), how much longer will your organization take to be completely ready for the GDPR



The US, UK, and Spain lead all other countries in GDPR compliance



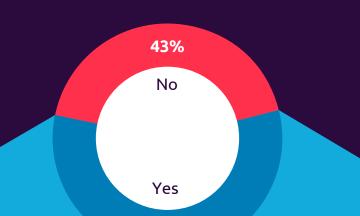
GDPR compliance, by country

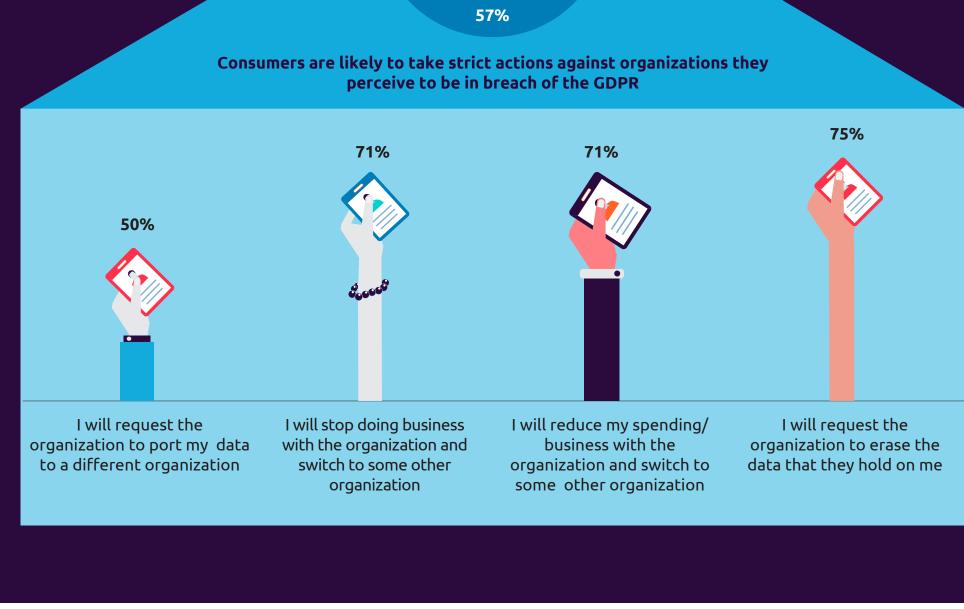
- Investment as share of global revenues

An immature approach will have significant consequences

Consumers are likely to take action against companies that breach the GDPR

Will you take action if the organization you are interacting with is not ensuring protection of their personal data





How organizations can shift the GDPR from mandate to competitive advantage?



Digital Transformation Institute By Capgemini Digital Transformation Institute

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