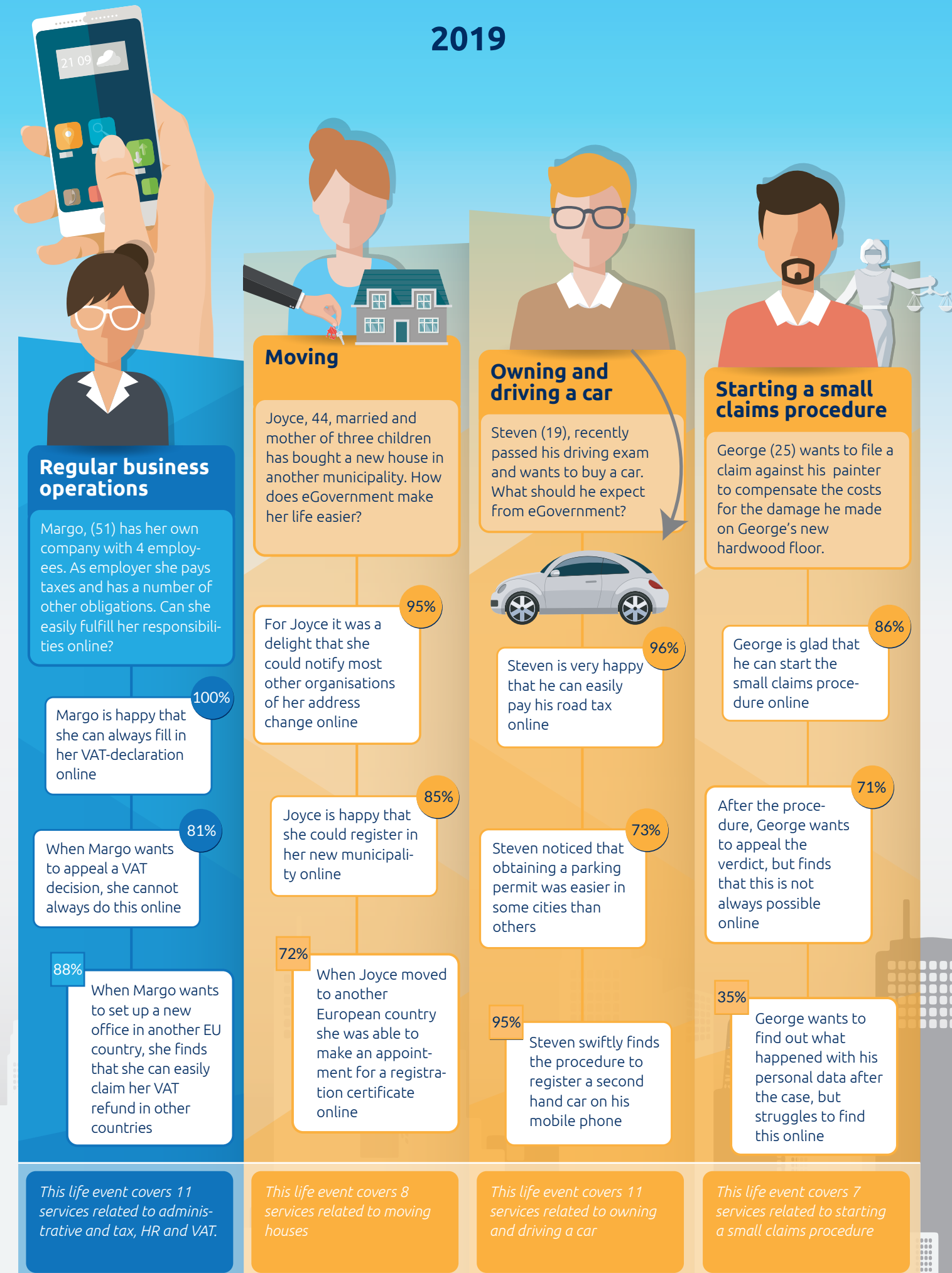


2018



2019



*For each life event only a selection of services is presented

○ Average score for a service across Europe - Online availability of services

□ Average score for a service across Europe - other indicators