THE SITUATION

The German Federal Office for Migration and Refugees (BAMF) is responsible for the registration, integration and repatriation of migrants in Germany.

In summer 2016, the authority developed its “Digitization Agenda 2020”, placing digitalization on top of its priority list as a major success factor.

THE CHALLENGE

BAMF recognized the potential to leverage and explore increasing amounts of data. But it was important to ensure full compliance with the regulations when increasing and using data.

There was also the need to align the definition and application of data analytics.

THE SOLUTION

Capgemini Invent has been supporting BAMF in data analytics since 2018 and supported the creation of an internal Competency Center for Data Analytics.

In the first phase, Capgemini Invent carried out an AI maturity assessment.

In the second, the center was designed and implemented.

The third phase consisted of scaling analytics solutions and embedding the center through change management.

THE BENEFITS

Thanks to the know-how transfer from Capgemini Invent, BAMF will be able to independently operate and further develop data analytics in the future.

BAMF employees already benefit from the data-driven decision-making possibilities in their daily work.

THE FUTURE

BAMF will continue to explore even greater opportunities for leveraging AI technology.

For more information on this project, please contact Dr. Katja Tiefenbacher: katja.tiefenbacher@capgemini.com

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BAMF ESTABLISHES A COMPETENCY CENTER FOR DATA ANALYTICS

Capgemini Invent initiated a Competency Center for Data Analytics at the German Federal Office for Migration and Refugees (BAMF).

The Competency Center serves as an active driver to ensure that data analytics is a natural component of our daily work at the federal office.