CAPGEMINI SWITZERLAND

Unleashing human energy through technology for an inclusive and sustainable future
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Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology.

The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of over 325,000 team members more than 50 countries.

With its strong 55-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fueled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2021 global revenues of €18 billion.
OUR DNA

OUR VALUES
Our seven values have shaped who we are today – a responsible leader determined to create a positive impact on all stakeholders within our ecosystem.

MESSAGE FROM THE MANAGEMENT

Guido Kamann
Managing Director Capgemini Switzerland

“At Capgemini Switzerland, we use technology and innovation to build a better future, making to our people and clients a universal promise: Get The Future You Want.”

“Unleashing human energy through technology for an inclusive and sustainable future

Capgemini has a key role to play in ensuring that the future lives up to all its promises. We believe that all technologies can enable progress for everyone if, first and foremost, they are designed by and for humans. As a responsible company, the Group is realistic when it comes to the promises as well as the risks of technological innovation: our role is to make it useful, accessible and ethical. This purpose must act as a compass for each and every employee.”

Paul Hermelin
Chairman of the Board

Aiman Ezzat
Chief Executive Officer of Capgemini

Nicolas Mayer
Deputy Managing Director Switzerland & Head of Engineering

At Capgemini Engineering, we are proud to support our clients by accelerating their journey towards Intelligent Industry thanks to cutting-edge technologies and innovation.”
OUR FOOTPRINT

A Global, Multicultural Leader, Geared Towards Innovation

- 600 consultants & engineers locally
- 2000+ talents nearshore & offshore
- 4 locations
- 3 brands (Capgemini, Capgemini Invent, Capgemini Engineering)

GLOBAL KEY FIGURES
- 18bn € Revenue 2021
- 325 000+ People
- Top 5 consultancy company
OUR OFFERINGS

Key skills to meet sectoral challenges
Our mastery of the specific challenges of each industry combined with our technological expertise allows us to provide the most appropriate solutions for each of our clients’ activities: Consumer goods & retail; Energy & Utilities; Financial services; Life Sciences; Manufacturing; Services; Telecommunications; Media & Technology.

Business lines catering to all of our clients’ needs
From strategy and design to operations management and engineering, Capgemini has been harnessing the power of technology to transform our clients for over 50 years.

The power of data and cloud to serve the portfolio of offers
Capgemini supports its clients in three key areas: managing customer relationships; managing industrial assets; and functional agility. Capgemini puts cloud and data at the heart of business transformation. We help our clients define the most appropriate cloud strategy for their business and capitalize on the power of data combined with artificial intelligence to deliver new sources of value. The Group also works to improve clients’ cybersecurity and environmental impact.

Capgemini, thanks to its unique combination of business lines, industry expertise, and offerings based on cloud, data, and artificial intelligence, is the strategic partner for any executive who wants to transform their customer experience, their supply chain, or the management of their business.

OUR BRANDS

Capgemini
Capgemini is a global leader in consulting, technology services and digital transformation. Passionate about helping clients to solve their most complex business and technology challenges, Capgemini experts are delivering transformational outcomes at scale.

Capgemini Invent
Capgemini Invent is the Group’s digital innovation, consulting and transformation brand that helps decision makers design and build the future of their organizations. Capgemini Invent strength comes from a combination of strategy, technology, data science and creative expertise.

Capgemini Engineering
Capgemini Engineering combines, under one brand, the world leading engineering and R&D services of Altran – acquired by Capgemini in 2020 – and Capgemini’s digital manufacturing expertise. It helps its clients unleash the potential of R&D, a key component of accelerating their journey towards Intelligent Industry
WE ACCOMPANY OUR CLIENTS THROUGH INNOVATION

Transforming TAG Heuer’s online experience

TAG Heuer decided to expand its online outreach and improve the digital customer experience by overhauling its e-commerce ecosystem.

The client and Capgemini partnered to introduce a new e-commerce ecosystem, supported by the Salesforce Commerce Cloud and enriched by a complete ecosystem of services.

This solution provides customers with a new online sales experience that leads to improved online sales and sets the company one step ahead of other luxury watchmakers regarding the digital experience!

Implementing a new operating model for Johnson & Johnson

Johnson & Johnson consumer has decided to transform its demand planning function to predict its customers’ needs faster, improve its forecast accuracy, and optimize its external manufacturing operations.

Capgemini and Johnson & Johnson’s experts designed and implemented an innovative demand planning solution featuring a central demand planning hub, a demand planning workflow, a three-tier demand planning operating model, and a transformation office.

This solution provided a larger pool of data to draw from, improving forecast. The team also improved the client’s master data quality, providing an accurate set of expectations for the manufacturing and delivery capabilities.

Providing industry-leading transformation services in partnership with Azqore

Capgemini partnered with Azqore to provide unique technology and banking operations transformation services.

Capgemini enables a wide range of digital solutions and supports wealth management players in their transformation on the back of Azqore’s fully integrated front-to-back banking solution. Thanks to a deep understanding and expertise, our teams accelerated the functional and technological development of Azqore’s banking platform (S2i) by deploying it as a SaaS platform (BPO for back office processing) for multiple Wealth Management clients in Switzerland and other countries.
Capgemini Engineering is a strategic partner for youth-oriented mobile applications for hearing aid devices

Thanks to the expertise put at their disposal, the client is able to scale up internal staff and deploy outsourced project teams, while Capgemini Engineering contributes to develop new major functionalities for the next generation of the app. The first end-to-end projects with 2 apps were successfully launched within 18 months of the project start. The objective was to deliver high quality digital mobile application solutions that empower pediatric users, teenagers and adults. These end-users can now personalize their listening experience in challenging acoustic environments. Especially with the youth-oriented app, we are changing the lives of kids around the world, with an easy to use application that connects directly to the compatible client’s hearing aids allowing customization through smartphone interface.

Boosting innovative provisioning process with new Rule Engine development

Our client, leader in “Smart Infrastructure – Building Technologies”, is active in Building Automation Systems, HVAC and Fire Safety systems for buildings and larger industrial compounds. They appointed Capgemini Engineering to develop a “Rule Engine” which is based on the client’s proprietary business logic instances. The objective is to automate the provisioning process within the client’s business logic apps once a new customer is added to the customer’s platform capturing all domains: everything is consumer driven, reacting on create/delete account events, and providing the infrastructure with our client’s business logic modules.

The Capgemini Engineering team ensures the seamless integration of additional resources alongside the project, and delivers using agility driven project management methods and a remote setup with the firm’s local stakeholders.
**Transformation to new ways of working and agility**

The client, a global pharmaceutical group, asked for Capgemini Invent’s support to simplify their collaboration ecosystem by assessing their dual vendor strategy.

To address the vision of their future digital workplace, the experts team evaluated several licensing cost model scenarios and strategic pilots to determine the feasibility to move away from Microsoft. A global program has been launched to push for the adoption of G Suite as the main collaboration platform, followed by the setup of a defined strategy deploying this G Suite and other complimentary third-party apps. As a final step, the operating model has been scaled to achieve the program vision with a program team of over 100 employees.

This new set up impacted 120,000 users in 100+ countries, with a daily usage of real-time collaboration tools reaching 90% and an increase of +200% of virtual meetings.

**Review of the Payments IT Roadmap**

The client, a global investment bank and financial services firm, provides a full/all payments solution for all client segments moving fully to digital. Market and regulatory initiatives drive change with new schemes and formats improving payment products.

The client aims to provide a leading digital integrated payments platform to anchor and serve the most valued customers efficiently and increase overall operational efficiency. Further importance is the creation of a scalable solution that can enable achieve better time to market new features and products.

Therefore, Capgemini expert team supported with reviewing the Payments IT roadmap and further validate direction. The recommendations and next steps received support from the client team which provided valuable input for C level investment decisions.
A RESPONSIBLE COMPANY

As a leader in digital transformation and socially committed company, we unleash energies to turn technology and innovation into a driving force of social and sustainable development for the greatest number of people.

Our ambition is to bring digital inclusion to the forefront of social action. With the skills and passion of our people, we’re bridging the digital divide to ensure technology offers everyone a chance, creating a more inclusive future for all. Our Digital Academies offer training for underrepresented and marginalized populations, enabling them to acquire the technology skills that are in demand in the job market, such as artificial intelligence, cloud and cybersecurity.

Capgemini has been committed to cutting its carbon emissions for many years. Our original headline science-based target, set in 2016, was to reduce our total carbon footprint per employee by 30% by the end of 2030. We achieved this target in January 2020, more than 10 years ahead of schedule. Our new program to achieve “net zero emissions” by 2030 will include reducing business travel emissions per employee by 38% by 2025, and by 50% by 2030, compared to 2015, and to halving the emissions from our purchased goods and services by 2030.

We have strengthened this commitment to our employees, clients, and partners by leveraging three fundamental pillars: Diversity and Inclusion, Digital Inclusion, and Environmental Sustainability.

Locally, we are involved in several CSR initiatives such as:
- Mentoring sessions to support young disadvantaged people to build up their career
- Clean up days on local mountains to help preserving our environment
- Clothes and Food collects to support various NGOs
- Participation to the Bike to Work challenge, to encourage use of alternative transportation mode
- And much more!

At Capgemini, diverse and multicultural teams collaborate on a daily basis. The OUTfront global network, whose mission is to inform and raise awareness, supports the professional development of LGBT+ people, and currently operates in 17 countries. Furthermore, Capgemini has joined the World Economic Forum’s Partnering for Racial Justice in Business initiative, which aims to set new global standards for racial equity in business.
Together, we have taken up the challenge of remote & flexible working!
The Covid-19 Crisis has accelerated the implementation of new ways of working, and we were able to quickly shift to remove work.
Flexibility is now remaining as we are integrating flexible work as part of our culture and work conditions, to ensure a better work/life balance.

We believe in the power of our people and the role that Learning & Development plays in growing our talents.
Therefore, we invest in our employee learning and value self-development.
To ensure that our employees stay competitive, Capgemini has partnered with some of the world’s leading learning and development providers, such as Pluralsight, Harvard ManageMentor, Harvard Spark and most recently our global partnership with Coursera to create the ‘Next’ digital learning platform.
‘Next’ gives all Capgemini learners access to 250’000 courses and 3 million learning activities from 1200 sources, empowering them to fully customize and optimize their individual learning journey.
Together we turn potential into value.

Diversity & Inclusion – “Our commitment”
Diversity forms an essential aspect of our work culture. This is evident from our pool of employees, who represent 120 nationalities (25 in Switzerland) and are fluent in over 100 languages. Expanding our horizons across experience, culture, ethnicity, work etiquette, personality, and communication, diversity accommodates the best of all worlds in its theory of one.
About Capgemini

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Your contact at Capgemini Switzerland:

infos.ch@capgemini.com