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Scottish Local Authority Fife Council Plans Major Business and ICT Change Programme in Partnership with Capgemini

Innovative partnership created to meet the challenges of local government

Paris, Edinburgh, 28 January 2013 – Scottish local authority Fife Council and Capgemini UK plc, part of the Capgemini Group, one of the world's foremost providers of consulting, technology and outsourcing services, today announced the signing of a major four-year transformational partnership to deliver significant cost savings and efficiency improvements for the council. It aims to optimize business processes across the council, implement major change programmes and transform the information and communications technology (ICT) which supports local services. Fife Council is Scotland's third largest local authority and includes the historic towns of Dunfermline, Kirkcaldy and St Andrews. The partnership will implement change programmes with an estimated value of up to £26 million over the four-year period.

Michael Enston, Fife Council's Executive Director of Corporate Services, said: *'We have created this partnership to address the significant budget challenges facing us in the years ahead. It represents a whole new way of working for Fife Council, which has got to be smarter and more efficient across the board. We have already budgeted to invest in modernizing our systems and supporting change across the council, and are confident that our partnership with Capgemini will combine the best of the public and private sectors to get the best possible value from our investment and deliver first-class services for the people of Fife. Together we will identify opportunities for business improvements and make them happen, accelerate major change programmes, improve service delivery to residents and local businesses, and optimize the way all council departments work, with a more commercial and disciplined approach.'*

Capgemini was selected for the partnership following a six-month procurement exercise involving responses from more than 20 leading national and international companies. The Council says that Capgemini was selected because of its collaborative approach, its experience and understanding of the public sector culture, its proven ability to drive improvements in services to the citizen, and its track record in successfully completing complex

large-scale change programmes for clients in the public and private sectors, including major departments of HM Government and local authorities across the UK.

The partnership will be led by a joint Partnership Management Board comprising three people each from Fife Council and Capgemini. A shared resourcing model will be deployed, with people from both organizations working together for the partnership to meet the needs of specific projects, and with teams based at the council's main offices in Glenrothes and at Capgemini offices in Edinburgh and Glasgow. Work programmes under the partnership will start in January 2013.

Bill Cook, CEO of Capgemini Consulting UK, said: *'We aim to deliver important cost savings and efficiency gains to Fife Council – as we have achieved with local authorities in several parts of the UK including London - and therefore improved value for money to the people of Fife who will also gain from streamlined council services.'*

In line with Capgemini's focus on service integration, a key feature of Capgemini's proposal is its plan to deploy an 'ecosystem' of vendors, using a formula that the company has used successfully with several other UK clients. This approach will enable Fife Council to benefit from the best modern technologies from around the world from a variety of vendors.

Capgemini UK has over 40 years' experience of delivering effective, results-driven services to government and the public sector. The company works with local and devolved governments as they seek to maintain service levels with reduced government funding. This involves re-engineering performance frameworks, services, technology platforms and operating models and helping public sector organizations find ways to improve the way they work.

About Capgemini

With more than 120,000 people in 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2011 global revenues of EUR 9.7 billion. Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience™, and draws on Rightshore®, its worldwide delivery model. Learn more about us at www.capgemini.com

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