

**Press contacts:**

Achim Schreiber

Tel: + 49 (0)30 88703 731

Email: [achim.schreiber@capgemini.com](mailto:achim.schreiber@capgemini.com)

Hester Decouz

Tel: +44 (0)370 904 5758

Email: [hester.decouz@capgemini.com](mailto:hester.decouz@capgemini.com)

## Capgemini is Zurich's chosen provider for core insurance system transformation

Paris, Berlin, September 13 2016 – [Capgemini](#), a global leader in consulting, technology and outsourcing services, will assist the digital transformation at Zurich Gruppe Deutschland by implementing a new core insurance platform. As part of this collaboration, Capgemini will work with Zurich Germany to implement Guidewire InsuranceSuite™ as a single core system. Capgemini is also working on Guidewire programs in the UK, Japan and North America. The platform will provide an integrated system for billing, claims management and policy administration. Capgemini and Zurich will work together to improve the service experience for Zurich's agents and intermediaries, increase the insurer's operational efficiency through process automation, as well as contribute to a more integrated multi-channel experience for customers.

*"After due consideration, we chose Capgemini for their strength of technology and industry expertise, their highly flexible workforce and speed of project realization,"* says Horst Nußbaumer, Chief Claims Officer at Zurich Germany. *"The transformation of insurance systems to one single platform allows us to even better serve the needs of our customers while improving the internal processes across all our lines of business."*

The collaboration between the two companies builds on an earlier successful inception phase in which Capgemini developed an understanding of Zurich's specific goals and needs. Within less than 24 months, a Capgemini workforce of more than 120 insurance experts, IT architects and digital specialists with a deep expertise in Guidewire solutions, will perform one of the biggest digitalization projects in the German insurance industry. The first rollout is scheduled for 2017 and includes Zurich's entire private insurance business such as personal liability, home and building insurance.

*"The modernization of core systems is a vital necessity for insurance companies to respond to changing insurance needs and defend their relevancy against agile and innovative technology competitors. With this step towards a digitalized business Zurich, will be able to continue to provide competitive services in the German insurance market",* says Detlev Froese, Head of Financial Services at Capgemini in Germany.

### **About Capgemini**

With more than 180,000 people in over 40 countries, Capgemini is a global leader in consulting, technology and outsourcing services. The Group reported 2015 global revenues of EUR 11.9 billion. Together with its clients, Capgemini creates and delivers business, technology and digital solutions that fit their needs, enabling them to achieve innovation and competitiveness. A deeply multicultural organization, Capgemini has developed its own way of working, [the Collaborative Business Experience™](#), and draws on [Rightshore®](#), its worldwide delivery model.

Learn more about us at [www.capgemini.com](http://www.capgemini.com).

*Rightshore® is a trademark belonging to Capgemini*